

1. Access to the respondent portal from the QSS website

The screenshot shows a web browser window displaying the 'Quarterly Services Survey Respondent Information' page. The browser's address bar shows the URL: <https://www.census.gov/services/qss/respondent-informati>. The page title is 'Quarterly Services Survey Respondent Information'. The navigation menu includes: Main, About the Survey, Get Forms, Respondent Information (selected), Historical Data, How the Data are Collected, Definitions, and FAQs.

Are You In a Survey?

- Is this form legitimate?
- Get help with your form

NEWS

- Estimated Quarterly Revenue (2nd Quarter 2020) [PDF, 953KB]

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Quarterly Services Survey Respondent Information

General Information | **How to Get Started**

Overview

The Quarterly Services Survey is one of the Census Bureau's principal economic indicators. Data from the survey provide business leaders and policy makers with an up-to-date picture of the nation's economic condition and are a key element in estimating the quarterly Gross Domestic Product (GDP).

Ready to Report or Need Assistance?

To report online:

1. Sign-in or Register at <https://portal.census.gov>
2. Add your authentication code
3. Report by clicking on "REPORT NOW." You can return to your account over multiple sessions to complete.
4. For assistance completing this survey, please log-in to your Census Bureau account and send us a secure [message](#) or call the customer help line at 1-800-772-7851, 8:00 a.m. to 5:00 p.m., Eastern time, Monday through Friday, excluding holidays.
5. Please visit [How Do I Get Started?](#) for additional information.

Authority

Title 13, United States Code, Sections 131 and 182 authorizes the U.S. Census Bureau to conduct this collection.

Confidentiality

Title 13, United States Code, Section 9, requires the Census Bureau to keep your information CONFIDENTIAL and can use your responses only to produce statistics. The Census Bureau is not permitted to publicly release your responses in a way that could identify your business, organization, or institution. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

Survey Legitimacy

Below are a few common items you can use to verify the legitimacy of this survey:

1. Ensure the Web address provided in the letter is a "census.gov" domain.
2. Reporting information is provided in the letter.
3. On the log-in screen, a warning message should be present stating the respondent is accessing a U.S. Government computer.
4. Additionally, the upper right corner of the page should display the OMB eight-digit number and expiration date. This number indicates that the OMB has approved the survey and has confirmed there is a need to collect the information.
5. The bottom of the log-in screen should have a link for the "Burden Statement" which also contains the OMB eight-digit number.

2. Respondent Portal

The screenshot shows a web browser window with the URL `https://id-provider.tco.census.gov/nidp/saml2/sso?id=eCoI`. The browser's address bar shows the page title "Respondent Portal Login". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The page header features the United States Census Bureau logo. The main content area is titled "Respondent Portal Sign In" and includes a "HELP" button. Below the title is a "Sign In" section with a link to "Register for a Respondent Portal Account". The sign-in form consists of an "Email" field, a "Password" field with a "Show Password" checkbox, and a "Forgot Password?" link. At the bottom of the form are "CANCEL" and "SIGN IN" buttons. A "US Census Bureau Notice and Consent Warning" section is located below the form, containing text about confidentiality and consent. The footer of the page lists various links: "Census Jobs", "Information Quality", "Data Linkage Infrastructure", "Data Protection and Privacy Policy", "Accessibility", "FOIA", "U.S. Department of Commerce", and "USA.gov".

United States
Census
Bureau

Respondent Portal Sign In

[HELP](#)

Sign In

Don't have an account? [Register for a Respondent Portal Account](#)

Email

Password Show Password

[Forgot Password?](#)

[CANCEL](#) [SIGN IN](#)

US Census Bureau Notice and Consent Warning

You are accessing a United States Government computer network. Any information you enter into this system is confidential. It may be used by the Census Bureau for statistical purposes and to improve the website. If you want to know more about the use of this system, and how your privacy is protected, visit our online privacy webpage at <https://www.census.gov/about/policies/privacy/privacy-policy.html>.

Use of this system indicates your consent to collection, monitoring, recording, and use of the information that you provide for any lawful government purpose. So that our website remains safe and available for its intended use, network traffic is monitored to identify unauthorized attempts to access, upload, change information, or otherwise cause damage to the web service. Please do not share usernames and passwords with others, and report lost, stolen, or compromised credentials immediately. Use of the government computer network for unauthorized purposes is a violation of Federal law and can be punished with fines or imprisonment (PUBLIC LAW 99-474).

This information system may contain Controlled Unclassified Information (CUI) that is subject to safeguarding or dissemination controls in accordance with law, regulation, or Government-wide policy.

[Census Jobs](#) | [Information Quality](#) | [Data Linkage Infrastructure](#) | [Data Protection and Privacy Policy](#) | [Accessibility](#) | [FOIA](#) | [U.S. Department of Commerce](#) | [USA.gov](#)

3. Respondent adds new authentication code and then clicks “report now” to be routed to Centurion (data collection instrument)

The screenshot shows a web browser window with the URL <https://portal.census.gov/surveys>. The browser tabs include "Respondent Portal" and "Login | Quarterly Services Surv...". The page header features the United States Census Bureau logo and navigation links: "My Surveys", "Message Status", "Manage Account", and "Sign Out". The user profile for Justin Jarrett (jajtest123@yopmail.com) is visible in the top right corner.

The main content area is titled "My Surveys" and includes a "HELP" button. Below this are tabs for "Report Now" and "History". A "VIEW:" selector shows "GRID" and "LIST" options. A prominent red banner states: "You have overdue surveys. Please complete Quarterly Services Survey, and Quarterly Services Survey."

Two survey cards are displayed, both with a status of "Incomplete - Overdue". The first card is for "Quarterly Services Survey" with a due date of July 15, 2020, and company information: ABC COMPANY 3, ELECTRONIC COMPANY 3, and Company ID: 4000000003. The second card is for "Quarterly Services Survey" with a due date of July 15, 2020, an extended due date of July 29, 2020, and company information: ABC COMPANY 1, ELECTRONIC COMPANY 1, and Company ID: 4000000001. Both cards have a "REPORT NOW" button and an "OPTIONS" link.

A "New Survey Request" panel is also visible, containing the text: "Received a new survey request? Add it with your Authentication Code to get started." Below this text is a button labeled "ADD AUTHENTICATION CODE".

The footer of the page contains the following text: "Census Jobs | Information Quality | Data Linkage Infrastructure | Data Protection and Privacy Policy | Accessibility | FOIA | U.S. Department of Commerce | USA.gov".

4. Centurion Instrument – Entry Point



https://respond.census.gov/qss/welcome

Respondent Portal | Login | Quarterly Services Surv... | Login | Quarterly Services S...

File Edit View Favorites Tools Help

Important notice regarding Coronavirus pandemic
Because of the recent Coronavirus pandemic, we realize you may not have immediate access to the records you need to provide exact responses to the questions in this survey. If this is the case, we accept your best estimate. All respondents are strongly encouraged to respond online.
Your response is especially important right now. It helps accurately measure the American economy so that policymakers, government officials, and businesses like yours can understand the impacts of this Coronavirus pandemic.

OMB No.: 0607-0907; 0607-1012 Approval Expires: 07/31/2021

 **Quarterly Services Survey** 

Help Telephone: 1-800-772-7851
(8:30am-5:00pm EST/M-F)

Welcome to the Quarterly Services Survey.

- If you wish to request an extension or have any other questions or comments regarding your report(s), please call us at **1-800-772-7851** between 8:30 a.m. and 5:00 p.m. EST/M-F.
- **YOUR CENSUS REPORT IS CONFIDENTIAL.** Title 13 United States Code, Sections 131 and 182 authorized the Census Bureau to conduct this collection. The U.S. Census Bureau is required by Section 9 of the same law to keep your information confidential and can use your responses only to produce statistics. The Census Bureau is not permitted to publicly release your responses in a way that could identify your business, organization, or institution. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.
This collection has been approved by the Office of Management and Budget (OMB). The eight-digit OMB approval number is 0607-0907 and appears at the upper right of this screen. Without this approval we could not conduct this survey.

[Continue](#)

[Burden Statement](#) | [Accessibility](#) | [Privacy](#) | [Security](#)

5. Centurion – Main Menu

OMB No.: 0607-0607; 0607-1012 Approval Expires: 07/31/2021

Quarterly Services Survey

Second Quarter 2020

[Main Menu](#)
[About the Survey](#)
[Respondent Information](#)
[FAQs](#)
[Logout](#)

Help Telephone: 1-800-772-7851 (8:30am-5:00pm EST/M-F)

Main Menu

If you wish to print a blank copy of your Quarterly Services Survey form, please select the 'View/Print Form as PDF' icon before starting the form.

Action	Status	Form	Company Information	View/Print Form as PDF
Resume	In progress	QSS-1A	ID: 4000000001 ABC COMPANY 1 ELECTRONIC COMPANY 1 1 HEADQUARTERS ROAD SUITLAND, MD 20233-0000	

The letters PDF or the icon indicate a document is in the [Portable Document Format \(PDF\)](#). To view the file you will need the [Adobe® Reader](#), which is available for free from the Adobe web site.

[Burden Statement](#)
[Accessibility](#)
[Privacy](#)
[Security](#)

6. Burden Statement

The screenshot shows a web browser window with the URL <https://respond.census.gov/qss/burden>. The browser tabs include "Respondent Portal", "Login | Quarterly Services Surv...", and "Burden Statement | Quarterl...". The browser menu bar shows "File", "Edit", "View", "Favorites", "Tools", and "Help".

The main content area has a blue background. At the top right, it displays "OMB No.: 0607-0907; 0607-1012 Approval Expires: 07/31/2021". Below this is a banner for the "Quarterly Services Survey" featuring the U.S. Department of Commerce logo and a collage of images including a family, a city skyline, and wind turbines. To the right of the banner is the "Help Telephone: 1-800-772-7851 (8:30am-5:00pm EST/MT-F)".

The central section is titled "Burden Statement" and contains the following text:

We estimate this survey will take between 10 and 15 minutes to complete, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Send comments regarding this burden estimate or any other aspect of this voluntary collection of information, including suggestions for reducing this burden, to:

ECON Survey Comments 0607-0907
U.S. Census Bureau
4600 Silver Hill Road
Room EID-7K154
Washington, DC 20233.

You may e-mail comments to SSSD.QSS@census.gov. Be sure to use "ECON Survey Comments 0607-0907" as the subject.

At the bottom of the page, there are four navigation links: "Burden Statement", "Accessibility", "Privacy", and "Security".