

1. Access to the respondent portal from the QSS website

The screenshot shows a web browser window with the URL <https://www.census.gov/services/qss/respondent-information>. The page title is "Quarterly Services". The navigation bar includes links: Main, About the Survey, Get Forms, Respondent Information (selected), Historical Data, How the Data are Collected, Definitions, and FAQs.

Are You In a Survey?

- Is this form legitimate?
- Get help with your form

NEWS

Estimated Quarterly Revenue (2nd Quarter 2020) [PDF, 953KB]

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- Nonemployer Statistics
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Quarterly Services Survey Respondent Information

General Information | **How to Get Started**

Overview

The Quarterly Services Survey is one of the Census Bureau's principal economic indicators. Data from the survey provide business leaders and policy makers with an up-to-date picture of the nation's economic condition and are a key element in estimating the quarterly Gross Domestic Product (GDP).

Ready to Report or Need Assistance?

To report online:

1. Sign-in or Register at <https://portal.census.gov>
2. Add your authentication code
3. Report by clicking on "REPORT NOW." You can return to your account over multiple sessions to complete.
4. For assistance completing this survey, please log-in to your Census Bureau account and send us a secure [message](#) or call the customer help line at 1-800-772-7851, 8:00 a.m. to 5:00 p.m., Eastern time, Monday through Friday, excluding holidays.
5. Please visit [How Do I Get Started?](#) for additional information.

Authority

Title 13, United States Code, Sections 131 and 182 authorizes the U.S. Census Bureau to conduct this collection.

Confidentiality

Title 13, United States Code, Section 9, requires the Census Bureau to keep your information CONFIDENTIAL and can use your responses only to produce statistics. The Census Bureau is not permitted to publicly release your responses in a way that could identify your business, organization, or institution. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

Survey Legitimacy

Below are a few common items you can use to verify the legitimacy of this survey:

1. Ensure the Web address provided in the letter is a "census.gov" domain.
2. Reporting information is provided in the letter.
3. On the log-in screen, a warning message should be present stating the respondent is accessing a U.S. Government computer.
4. Additionally, the upper right corner of the page should display the OMB eight-digit number and expiration date. This number indicates that the OMB has approved the survey and has confirmed there is a need to collect the information.
5. The bottom of the log-in screen should have a link for the "Burden Statement" which also contains the OMB eight-digit number.

2. Respondent Portal

Respondent Portal Login

File Edit View Favorites Tools Help

United States
Census
Bureau

Respondent Portal Sign In

HELP

Sign In

Don't have an account? [Register for a Respondent Portal Account](#)

Email

Password ☐ Show Password

[Forgot Password?](#)

CANCEL SIGN IN

US Census Bureau Notice and Consent Warning

You are accessing a United States Government computer network. Any information you enter into this system is confidential. It may be used by the Census Bureau for statistical purposes and to improve the website. If you want to know more about the use of this system, and how your privacy is protected, visit our online privacy webpage at <https://www.census.gov/about/policies/privacy/privacy-policy.html>.

Use of this system indicates your consent to collection, monitoring, recording, and use of the information that you provide for any lawful government purpose. So that our website remains safe and available for its intended use, network traffic is monitored to identify unauthorized attempts to access, upload, change information, or otherwise cause damage to the web service. Please do not share usernames and passwords with others, and report lost, stolen, or compromised credentials immediately. Use of the government computer network for unauthorized purposes is a violation of Federal law and can be punished with fines or imprisonment (PUBLIC LAW 99-474).

This information system may contain Controlled Unclassified Information (CUI) that is subject to safeguarding or dissemination controls in accordance with law, regulation, or Government-wide policy.

Census Jobs | Information Quality | Data Linkage Infrastructure | Data Protection and Privacy Policy | Accessibility | FOIA | U.S. Department of Commerce | USA.gov

- Respondent adds new authentication code and then clicks “report now” to be routed to Centurion (data collection instrument)

The screenshot shows the United States Census Bureau Respondent Portal. The browser address bar displays <https://portal.census.gov/surveys>. The page header includes the Census Bureau logo and navigation links: My Surveys, Message Status, Manage Account, and Sign Out. The user is identified as Justin Jarrett (jajtest123@yopmail.com). A teal HELP button is located in the top right corner.

The main section is titled "My Surveys" and includes a "Report Now" button and a "History" link. Below this, there is a "VIEW:" section with "GRID" and "LIST" options. A red banner message states: "You have overdue surveys. Please complete Quarterly Services Survey, and Quarterly Services Survey."

Two survey cards are displayed, both titled "Quarterly Services Survey". Both cards show a status of "Incomplete - Overdue" with a red exclamation mark icon. The first card has a due date of July 15, 2020, and lists the company as "ABC COMPANY 3, ELECTRONIC COMPANY 3" with ID "4000000003". The second card has a due date of July 15, 2020, an extended due date of July 29, 2020, and lists the company as "ABC COMPANY 1, ELECTRONIC COMPANY 1" with ID "4000000001". Both cards have a "REPORT NOW" button and an "OPTIONS" link.

A "New Survey Request" box is also visible, containing the text: "Received a new survey request? Add it with your Authentication Code to get started." Below this text is a button labeled "ADD AUTHENTICATION CODE".

The footer of the page contains the following text: "Census Jobs | Information Quality | Data Linkage Infrastructure | Data Protection and Privacy Policy | Accessibility | FOIA | U.S. Department of Commerce | USA.gov".

4. Centurion Instrument – Entry Point

The screenshot shows a web browser window with the URL <https://respond.census.gov/qss/welcome>. The browser's address bar and tabs are visible at the top. The main content area has a blue background. At the top of this area is a red banner with white text providing an important notice regarding the Coronavirus pandemic. Below the banner is a white rectangular box containing the survey's header, a welcome message, and a 'Continue' button. The header includes the U.S. Department of Commerce seal, the title 'Quarterly Services Survey', and a row of four small images. The welcome message includes a list of bullet points and a 'Continue' button. At the bottom of the white box is a dark blue footer with four links: 'Burden Statement', 'Accessibility', 'Privacy', and 'Security'.

Important notice regarding Coronavirus pandemic
Because of the recent Coronavirus pandemic, we realize you may not have immediate access to the records you need to provide exact responses to the questions in this survey. If this is the case, we accept your best estimate. All respondents are strongly encouraged to respond online.
Your response is especially important right now. It helps accurately measure the American economy so that policymakers, government officials, and businesses like yours can understand the impacts of this Coronavirus pandemic.

OMB No.: 0607-0907; 0607-1012 Approval Expires: 07/31/2021

 **Quarterly Services Survey**

Help Telephone: 1-800-772-7851
(8:30am-5:00pm EST/M-F)

Welcome to the Quarterly Services Survey.

- If you wish to request an extension or have any other questions or comments regarding your report(s), please call us at **1-800-772-7851** between 8:30 a.m. and 5:00 p.m. EST/M-F.
- YOUR CENSUS REPORT IS CONFIDENTIAL. Title 13 United States Code, Sections 131 and 182 authorized the Census Bureau to conduct this collection. The U.S. Census Bureau is required by Section 9 of the same law to keep your information confidential and can use your responses only to produce statistics. The Census Bureau is not permitted to publicly release your responses in a way that could identify your business, organization, or institution. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.
This collection has been approved by the Office of Management and Budget (OMB). The eight-digit OMB approval number is 0607-0907 and appears at the upper right of this screen. Without this approval we could not conduct this survey.

[Continue](#)

[Burden Statement](#) [Accessibility](#) [Privacy](#) [Security](#)

5. Centurion – Main Menu

Browser address bar: <https://respond.census.gov/qss/dashboard>

Browser tabs: Respondent Portal | QSS - Main Menu | Login | Quarterly Services Surv...

Page Header: OMB No.: 0007-0807; 0007-1012 Approval Expires: 07/31/2021

Quarterly Services Survey
Second Quarter 2020

Navigation: [Main Menu](#) | [About the Survey](#) | [Respondent Information](#) | [FAQs](#) | [Logout](#)

Help Telephone: 1-800-772-7851 (8:30am-5:00pm EST/M-F)

Main Menu

If you wish to print a blank copy of your Quarterly Services Survey form, please select the 'View/Print Form as PDF' icon before starting the form.

Action	Status	Form	Company Information	View/Print Form as PDF
Resume	In progress	QSS-1A	ID: 4000000001 ABC COMPANY 1 ELECTRONIC COMPANY 1 1 HEADQUARTERS ROAD SUITLAND, MD 20233-0000	

The letters PDF or the  icon indicate a document is in the [Portable Document Format \(PDF\)](#). To view the file you will need the [Adobe® Reader](#), which is available for free from the Adobe web site.

Page Footer: [Burden Statement](#) | [Accessibility](#) | [Privacy](#) | [Security](#)

6. Burden Statement

Browser address bar: <https://respond.census.gov/qss/burden>

Browser tabs: Respondent Portal | Login | Quarterly Services Surv... | Burden Statement | Quarterl... x

Page Header: OMB No.: 0607-0907; 0607-1012 Approval Expires: 07/31/2021

Page Header:  **Quarterly Services Survey** 

Page Header: Help Telephone: 1-800-772-7851 (8:30am-5:00pm EST/M-F)

Burden Statement

We estimate this survey will take between 10 and 15 minutes to complete, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Send comments regarding this burden estimate or any other aspect of this voluntary collection of information, including suggestions for reducing this burden, to:

ECON Survey Comments 0607-0907
U.S. Census Bureau
4600 Silver Hill Road
Room E1D-7K154
Washington, DC 20233.

You may e-mail comments to SSSD.QSS@census.gov. Be sure to use "ECON Survey Comments 0607-0907" as the subject.

Page Footer: [Burden Statement](#) | [Accessibility](#) | [Privacy](#) | [Security](#)