2018 (old version)	2020 (new version)	Type of Change	Reason for Change	Burden Change
IKN Technical Guidance, section 2.2.4, "Manage Organization Users": "The State Administrator has the ability to search for users, disable/re-enable user accounts, update user permissions, and reset user passwords that are only associated with their state. State Administrators may perform these tasks by using the 'Manage Organization Users' feature under the 'Manage Organization' option in the left-hand menu on the IKN Data Management website home page. The 'Manage Organization Users' page is shown in Figure 6. It is important to note that after an update is made to a user profile, the 'Update User' button located at the bottom of each search record must be selected to save the recent changes made to the profile."			Upgrades to site security to meet current data security standard. Changes made to System Roles to limit the ability to perform certain tasks to only state data administrators.	No
IKN Technical Guidance, section 4.3, "Client Tool Developed by HRSA": "Data upload users have the option of uploading data via the IKN Data Submission Client Tool (as referred to as the IKN Client Tool) instead of the IKN Data Management website. Data files are processed the same way, regardless of the mechanism used. The primary advantage of the IKN Client Tool is that it allows users to configure the tool to allow them to upload data by program as frequently as they like without requiring them to actively log into the IKN Data Management website and upload their files manually. Developed for data submission purposes only, the IKN Client Tool, depicted in Figure 13 and Figure 14, does not provide as many features as the IKN Data Management website. Users who wish to submit their data more frequently or who can generate their data file automatically tend to prefer the IKN Client Tool. Users who submit their data on a quarterly basis or generate their file manually prefer the IKN Data Management website. In addition to these mechanisms, users also have the option to develop their own custom client tool. Users may download the IKN Data Submission Client Tool from http://ikndata.insurekidsnow.gov/clienttool/. The tool has a simple configuration interface that collects the user ID, password, location, and name of the file to upload. The tool uses this information to establish a connection to the data submission service and upload the designated file. Once the tool is configured, the user may use it to manually select and upload a file, or set a schedule to run automatically.  NOTE: The tool does not automatically schedule itself to run. The user will need to create a scheduled task using the Windows Scheduler to automate submissions using this tool. When the tool runs in unattended mode, it assumes that the file indicated exists. The user does not have to generate files with unique names each time they submit a file. When the client is running in automatic mode, name the file to be uploaded the same every time to a		Rev	Upgrades to site security to meet current data security standard. Desktop client retired because it presented a security vulnerability, and is not currently used by any states.	No

IKN Technical Guidance, section 4.4 "Customized Client Tool Created by Your Organization": "If the IKN Data Submission Client Tool does not meet the user's needs, the user may create a custom submission client. APPENDIX D: Technical Reference for Creating a Custom Upload Client includes the technical information (i.e., service address and name, XML structure, commands, etc.) necessary to construct a custom data submission client. Please note that the information is intended for use by those organizations that have the programming skills to create their own upload tool rather than use the Client Tool described above."		Rev	Upgrades to site security to meet current data security standard. Desktop client retired because it presented a security vulnerability, and is not currently used by any states.	No
N/A	Adds IKN Technical Guidance, section 6.4, "Find a Dentist - Report a Problem Form" (also included as Attachment B): "To further promote completeness and accuracy of the data within the IKN Dental Locator tool, HRSA and CMS developed the Find a Dentist – Report a Problem form (shown in Figure 17) for users to report inaccurate or out-of-date data to registered State Administrators within the IKN Data Management System. The form is accessible to the public through the interface of the Dental Locator tool via the "See something wrong?" hyperlink, located on all dental provider records within the results page. Within the form there are data elements about the data shown on the dental provider record and options for users to select depending on the discrepancies in the data they have found. After the form is submitted, the form is emailed to the State Administrators to review and validate the information. We encourage the state to validate the information reported and update the data within the IKN Data Management System if the discrepancies reported were found to be true errors in the data."	Rev	Simplification of the pathway for user-reported data issues, which currently are sent to the general IKN mailbox, then forwarded to state data administrators.	No