

iClaim – “Additional Information” Screen

Current screen

The screenshot shows the Social Security Administration's 'Apply for Benefits' page. At the top left is the SSA logo and the text 'Social Security The Official Website of the U.S. Social Security Administration'. Below this is a progress bar with four steps: 1. Provide Background Information (highlighted), 2. Provide Disability Information, 3. Sign Medical Release, and 4. Confirmation. The main content area is titled 'Additional Information for John Public' and contains the following text: 'You told us that you wanted to apply for Supplemental Security Income (SSI). You will need to file a separate application for SSI benefits. We may use 03/14/2020 as the official date of your SSI application. In order to use 03/14/2020, we must receive a signed application by 05/13/2020 or you may lose SSI benefits. Please contact us to arrange an appointment to apply for SSI. If this date falls on a weekend or federal holiday, we must receive the signed application by the following business day.' A 'Print this page' button is located to the right of the text. At the bottom left is a blue 'Next' button.

Updated screen

The updated screenshot shows the same 'Apply for Benefits' page but with updated text in the 'Additional Information for John Public' section. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The progress bar and 'Next' button are identical to the current screen. The updated text reads: 'You told us that you wanted to apply for Supplemental Security Income (SSI). We may use 03/14/2020 as the official date of your SSI application. In order to use 03/14/2020, we must receive your application by 05/13/2020 or you may lose SSI benefits. Someone from SSA will contact you by phone to obtain your application. We will send you a letter about how to contact us if we cannot contact you by phone. Select "Next" to provide Disability Information.' The 'Print this page' button remains on the right.

Applicants answering “Yes” to the question “Do you intent to file for SSI” when applying for Disability benefits, will receive this page. This page provides SSI Closeout language and additional information to the applicant regarding the application. We updated the language to indicate that a SSA technician will contact the applicant to obtain the SSI application. This screen is provided to 1st and 3rd party applicants, both versions provide the same information but uses different pronounces e.g., “You told us that “John Public” wanted ...”