**Attachment A. Veterans Supplement Questionnaire**

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| **ID** | **Universe** | **Text** | **Response Options and Skips** | **Status** |
| S0 | All | **I now have a few questions to ask you about [your/NAME’s] service in the Armed Forces. The Department of Veterans Affairs and the Veterans’ Employment and Training Service of the Department of Labor sponsor the following questions. The goal of these questions is to understand what services veterans need to help with the transition to civilian employment.** **As a reminder, your responses will not impact [your/NAME's] benefits and will not be seen by employers. Please do not disclose any classified information.** | GOTO S1 | Revised to include a stronger justification for the collection and to remind respondents that their responses will not impact their benefits. |
| S1 | All | **[Have/Has] [you/NAME] ever been a member of the Reserve or National Guard?** |  1 - Yes GOTO S2 2 - No GOTO S5DK GOTO S5REF GOTO S5No Response GOTO S5 | No change |
| S2 | S1 = 1 | **[Are/Is] [you/NAME] currently a member of the Reserve or National Guard?** |  1 - Yes GOTO END 2 - No GOTO S3DK GOTO S3REF GOTO S3No Response GOTO S3 | No change |
| S3 | S1 = 1 AND PEAFWHN1-4 = 1, 2 | **Was any of [your/NAME's] active service the result of a call-up from the Reserve or National Guard?** |  1 - Yes GOTO S4 2 - No GOTO S5DK GOTO S5REF GOT S5No Response GOTO S5 | Previous supplements had an introduction to this question: “Earlier it was reported that (you/name) served on Active Duty in the U.S. Armed Forces.” This was deemed unnecessary and removed. |
| S4 | S3 = 1 AND PEAFWHN1-4 = 1, 2 | **Was [your/NAME's] LAST period on active duty a result of a call-up from the Reserve or National Guard?** | 1 - Yes GOTO S52 - No GOTO S5DK GOTO S5REF GOTO S5No Response GOTO S5 | No change |
| S5 | All | **How long did [you/NAME] serve on ACTIVE DUTY in the Armed Forces?***Display* *only age-appropriate options.\*Do not read response options aloud. \*READ IF NECESSARY: Please provide the number of YEARS you served on ACTIVE DUTY.* | 1 - 6 months or less GOTO S62 - More than 6 months, less than 2 years GOTO S63 - 2 to 3 years GOTO S6 4 - 4 to 5 years GOTO S6 5 - 6 to 9 years GOTO S6 6 - 10 to 14 years GOTO S6 7 - 15 to 19 years GOTO S6 8 - 20 years or more GOTO S6DK GOTO S6REF GOTO S6No Response GOTO S6 |  Revised – slightly modified wording (removed word “altogether”) |
| S6 | All | **Did [you/NAME] EVER serve in a combat or war zone? Persons serving in a combat or war zone often receive combat zone tax exclusion, Imminent Danger Pay, or Hostile Fire Pay.** | 1 - Yes GOTO S72 - No GOTO S7DK GOTO S7REF GOTO S7No Response GOTO S7 | No change |
| S7 | PEAFWHN1-4 = 4 | **[(Were you)/(Was he/she)] on active duty in Vietnam, Laos, or Cambodia; in the waters in or****around these countries; or fly missions over these****areas at any time between August 5, 1964 and****May 7, 1975?** |  1 - Yes GOTO S7a 2 - No GOTO S7aDK GOTO S7aREF GOTO S7aNo Response GOTO S7a | No change |
| S7a | (PEAFWHN1-4 = 5 and PEAFWHN1-4 ne 4) or(PEAFWHN1-4 = 3 and PEAFWHN1-4 ne 4,5and PRTAGE age 70) | **[(Were you)/(Was he/she)] on active duty in****Vietnam, Cambodia, or Laos; in the waters in or****around these countries; or fly missions over these****areas at any time between February 28, 1961 and****August 4, 1964?** |  1 - Yes GOTO S8 2 - No GOTO S8DK GOTO S8REF GOTO S8No Response GOTO S8 | No change |
| S8 | PEAFWHEN = 1 | **Did you serve in Iraq, off the coast of Iraq, or did you fly missions over Iraq at anytime since March 2003?** |  1 - Yes GOTO S8a 2 - No GOTO S8aDK GOTO S8aREF GOTO S8aNo Response GOTO S8a | Previous supplements had an introduction to this question: “Earlier it was reported that (you/name) served on Active Duty in the U.S. Armed Forces.” This was deemed unnecessary and removed. |
| S8a | S8 = 1, 2, DK, REF, No response | **Did you serve in Afghanistan, or did you fly missions****over Afghanistan, at anytime since October 2001?** |  1 - Yes GOTO S9 2 - No GOTO S9DK GOTO S9REF GOTO S9No Response GOTO S9 | No Change |
| S9 | All | **In what year [were/was] [you/NAME] LAST released from active duty?***\*Enter year*  | Enter year GOTO S10DK GOTO S10REF GOTO S10No Response GOTO S10 | Revised to change separated to released |
| S10 | All | **From which branch of the Armed Forces [were/was] [you/NAME] last released from active duty?***\*Do not read list of response options aloud.*  | 1 - Air Force GOTO S11 2 - Army GOTO S11 3 - Coast Guard GOTO S11 4 - Marine Corps GOTO S11 5 - Navy GOTO S11 6 - OtherGOTO S11DK GOTO S11REF GOTO S11No Response GOTO S11 | No change |
| S11 | S9 >2010 | **What was [your/NAME's] pay grade at separation?***\*Do not read list of response options aloud* | 1- E-1 to E-3 GOTO S12 2- E-4 to E-6 GOTO S12 3- E-7 to E-9 GOTO S12 4- O-1 to O-10 GOTO S125- W-1 to W-5 GOTO S12DK GOTO S12REF GOTO S12No Response GOTO S12 | New- Grouping by pay grade will provide a much broader option for analysis. Different grades would have different expected employment outcomes and allow for similar comparison groups. |
| S12 |  S9 >2010 | **What kind of work did (NAME/you) do, that is, what was (your/his/her) primary occupation? For example, geospatial engineer or combat medic specialist.***\*Enter verbatim response.* | Enter verbatim response GOTO S12aDK GOTO S13REF GOTO S13No Response GOTO S13 | New - Obtaining this data from the veteran can lead to analysis on employment outcomes by the various military occupations. This information can be vital to DoD to understand what specific military occupations do not fare well after transition. |
| S12a | S12 ne DK, REF, No response | **What were (your/his/her) usual activities or duties at this job?***\*Probe if necessary: For example - create geographic data and compile into maps using software, administer emergency medical treatment**\*Enter verbatim response.* | Enter verbatim response GOTO S13DK GOTO S13REF GOTO S13No Response GOTO S13 | New - Obtaining this data from the veteran can lead to analysis on employment outcomes by the various military occupations. This information can be vital to DoD to understand what specific military occupations do not fare well after transition. |
| S13 | S5 ne 8 | **Did [you/NAME] retire from the Armed Forces?** | 1 - Yes GOTO D02 - No GOTO D0DK GOTO D0REF GOTO D0No Response GOTO D0 | New-This question could provide insight on impact for financial stability or motivation for employment after retirement. Does retirement impact you working? |
| D0 | S9 > 2010 | **The following questions are about the impact of service-connected disabilities on jobs. Your responses will not impact [your/NAME's] benefits and will not be seen by employers.** | GOTO D1 | New – a short intro that also explains that answers will not impact benefits or be seen by employers. |
| D1 | S9 > 2010 | **[Have/Has] [you/NAME] filed a claim for or received a rating from the Department of Veterans Affairs or the Department of Defense confirming that [you/he/she] [have/has] a service-connected disability; that is, a health condition or impairment caused or made worse by military service?**  | 1 - Yes GOTO D22 - No GOTO E0DK GOTO E0REF GOTO E0No response GOTO E0 | Revised – prior supplements only asked if VA or DOD had determined the person had a service connected disability. Current question also allows people to say they have filed for one even though they may not yet have received the designation.  |
| D2 | D1 = 1 | **Did [you/NAME] receive a VA disability rating?***\*Do not read list of response options aloud.\*Probe if necessary: If respondent answers 'no', probe whether claim was denied or still pending.*  | 1 - Yes GOTO D2a2 - No, claim was denied GOTO D33 - No, claim is pending GOTO D3 DK GOTO D3REF GOTO D3No response GOTO D3 | Revised – Prior supplements asked if people had a disability rating; the current questions allows people to say they have filed and also whether they have received one. This allows for the identification of veterans who may be having disability-related difficulty even if they do not officially have a rating. |
| D2a | D2 = 1 | **What is [your/NAME's] current service-connected VA disability rating?***\*Do not read list of response options aloud.*  | 0 - 0 percent GOTO D31 - 10 percent GOTO D32 - 20 percent GOTO D33 - 30 percent GOTO D34 - 40 percent GOTO D35 - 50 percent GOTO D36 - 60 percent GOTO D37 - 70 percent GOTO D38 - 80 percent GOTO D39 - 90 percent GOTO D310 - 100 percent GOTO D3DK GOTO D3REF GOTO D3No response GOTO D3 | Revised – “VA” was added for clarification. |
| D3 | D1 = 1 | **Has [your/NAME's] service-connected disability EVER prevented [you/NAME] from getting or holding a job that met [your/his/her] long-term career goals?** | 1 - Yes GOTO D42 - No GOTO D5DK GOTO D4REF GOTO D4No response GOTO D4 | Revised – added “that met your long-term career goals” |
| D4 | D3 = 1,DK,REF, No Response AND PEMLR = 1-4,6,7 | **Does [your/NAME's] service-connected disability CURRENTLY keep [you/NAME] from getting or holding a job that meets [your/his/her] long-term career goals?** | 1 - Yes GOTO D62 - No GOTO D5DK GOTO D7REF GOTO D7No Response GOTO D7 | Revised – added “that meets your long-term career goals” |
| D5 | D4 = 2,DK,REF AND PEMLR = 1-4,6,7 | **Do you think that [your/NAME's] service-connected disability will EVENTUALLY keep [you/NAME] from getting or holding a job that meets [your/his/her] long-term career goals?** | 1 - Yes GOTO D72 - No GOTO D73 - Not sure GOTO D7DK GOTO D7REF GOTO D7No Response GOTO D7 | New - Impact of disability on ability to work. |
| D6 | D4 = 1 AND PEMLR ne 1,2 | **What is the last year [you/NAME] worked at a job or business?***\*Enter year; Enter 0 for never worked* | Numeric Response GOTO D7DK GOTO D7REF GOTO D7No Response GOTO D7 | No change |
| D7 | D1 = 1 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **[Have/Has] [you/NAME] ever [changed/requested any change in] [your/his/her]] workplace to help [you/him/her] do [your/his/her] job better and accommodate [your/his/her] service-connected disability? For example, changes in work policies, equipment, or schedules?***Fill based on SELF EMPLOYED IO1INT, Example:**If self-employed, then “Have you ever changed your workplace…”**If not self-employed, then “Have you ever requested any change in your workplace…”* | 1 - Yes GOTO D82 - No GOTO E0DK GOTO E0REF GOTO E0No Response GOTO E0 | New – this will provide needed information on how many veterans with service-connected disabilities might benefit from workplace accommodations |
| D8 | D7 = 1 AND IO1INT ne 4 | **Were any of those requests granted?** | 1 - Yes GOTO E02 - No GOTO E0DK GOTO E0REF GOTO E0No Response GOTO E0 | New – this will provide needed information on how many veterans with service-connected disabilities benefit from workplace accommodations  |
| E0 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66)  | **The following questions are about [your/NAME’s] transition to civilian employment.** | GOTO E1 | Revised – simplified transition language |
| E1 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **While still on active duty, did [you/NAME] attend any of the Transition Assistance Program workshops, known as TAP or A-CAP?***\*READ IF NECESSARY:* These workshops provide information about finding civilian jobs, obtaining training, securing veterans benefits, and obtaining other services available to veterans. | 1 - Yes GOTO E22 - No GOTO E2DK GOTO E2REF GOTO E2No Response GOTO E2 | No change  |
| E2 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **When did [you/NAME] first apply for a civilian job?**  |  1 - **Before separation** GOTO E4 2 - **Within 1 month of separation** GOTO E4 3 - **1 to 3 months after separation** GOTO E4 4 - **More than 4 months after separation** GOTO E4 5 - **Have not applied** GOTO E3DK GOTO E4REF GOTO E4No Response GOTO E4 | New - Provide information to better understand how "urgent" veterans view their employment after separation. Do some rely on UCX to pay for a few months? Are most looking to be employed immediately? |
| E3 | E2 = 5 | **Did [you/NAME] not want a job, return to a previous job, go back to school, or something else?** |  1 - Not want a job GOTO T0 2 - Return to a previous job GOTO T0 3 - Go back to school GOTO T0 4 - Something else GOTO T0DK GOTO T0REF GOTO T0No Response GOTO T0 | New – provide information to understand veterans’ post-service plans, how many need immediate assistance and how many over a longer term |
| E4 | E2 ne 5 | **When first applying for a civilian job, did [you/NAME] want a job that used the specialized training [you/he/she] acquired in [your/his/her] military occupation?** | 1 - Yes GOTO E52 - No GOTO E5DK GOTO E5REF GOTO E5No Response GOTO E5 | New - This data will help inform DOL, VA, and DoD what specific skills are utilized in civilian employment.  |
| E5 | E2 = 1-4 | **[Have/Has] [you/NAME] received an offer for a civilian job?** | 1 - Yes GOTO E62 - No GOTO T0DK GOTO T0REF GOTO T0No Response GOTO T0 | New - Provide information to better understand how many veterans receive offers that they may have turned down  |
| E6 | E5 = 1 | **When did [you/NAME] accept the offer for [your/his/her] first civilian job?***Populate with only options that are logical given response to E2* |  1 - **Before separation** GOTO E7 2 - **Within 1 month of separation** GOTO E7 3 - **1 to 3 months after separation** GOTO E7 4 - **More than 4 months after separation** GOTO E7DK GOTO E7REF GOTO E7No Response GOTO E7 | New - Provide information to better understand how long the transition process takes  |
| E7 | E6 = 1 | **What was that first civilian job, that is, what was [your/NAME's] occupation. For example, information security officer or management analyst.***\*Enter verbatim response.* | Enter verbatim response GOTO E7aDK GOTO E8REF GOTO E8No Response GOTO E8 | New - Provide information to better understand jobs veterans take when transitioning to civilian life. This question follows typical CPS questions and can be coded by Census staff after the interview  |
| E7a | E7 ne DK, REF, No response | **What were (your/his/her) usual activities or duties at this job?***\*Probe if necessary: For example - encrypt data and assess risk on computer systems; study work problems and recommend new systems, procedures, or organizational changes**\*Enter verbatim response.* | Enter verbatim response GOTO E8DK GOTO E8REF GOTO E8No Response GOTO E8 | New - Provide information to better understand jobs veterans take when transitioning to civilian life. This question follows typical CPS questions and can be coded by Census staff after the interview  |
| E8 | E7 ne DK, REF, No response | **Was that the job that (you/he/she) wanted at the time of separation?** | 1 - Yes GOTO T02 - No GOTO T0DK GOTO T0REF GOTO T0No Response GOTO T0 | New – better understand veterans’ satisfaction with their job search  |
| T0 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **The next questions are about training for civilian employment.** | GOTO T1 | Revised – simplified transition language |
| T1 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **[Have/Has] [you/NAME] used the specialized training that [you/he/she] acquired in [your/his/her] military occupation in ANY civilian job?** | 1 - Yes GOTO T22 - No GOTO T2DK GOTO T2REF GOTO T2No Response GOTO T2 | New - This data will help inform DOL, VA, and DoD what specific skills are utilized in civilian employment. This is especially important for less obvious crosswalk matches. |
| T2 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **[Since separation/At any time in the last four years], [have/has] [you/NAME] TRIED to find any job-related education or training?***\*READ IF NECESSARY: Include high school, college, or graduate-level coursework taken to improve job prospects, knowledge, or skills.* |  1 - Yes GOTO T3 2 - No GOTO T6DK GOTO T6REF GOTO T6No Response GOTO T6 | Revised – clarified wording |
| T3 | T2 = 1 | **[Were/Was] [you/NAME] ABLE to find the job-related education or training that [you/he/she] looked for most recently?** |  1 - Yes GOTO T4 2 - No GOTO T5DK GOTO T6REF GOTO T6No Response GOTO T6 | Revised – clarified wording |
| T4 | T3 = 1 | **[Were/Was] [you/NAME] able to complete that education or training?** |  1 - Yes GOTO T6 2 - No GOTO T5 3 - Training or education still in progress GOTO T6DK GOTO T6REF GOTO T6No Response GOTO T6 | New – clarifies whether found training was completed or not |
| T5 | T3 = 2 OR T4 = 2 | **What was the main reason [you/NAME] [weren’t/wasn't] able to [find/complete] that education or training?***\*Do not read list of response options aloud.* *FILL based on whether not found or not completed T4 and T6* | 1 – VA BENEFITS did not cover cost2 – EMPLOYER did not support time or cost3 – COULD NOT AFFORD cost 4 – INCONVENIENT time or location5 – FAMILY obligations 6 – DID NOT MEET ENTRY REQUIREMENTS 7 – Desired training/education NOT AVAILABLE8 – WRONG INFORMATION from employment specialistsDKREFNo Response | Revised – clarified wording |
| T6 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **In the next four years, how likely is it that [you/NAME] will seek job-related education or training?** |  1 – Very likely GOTO T9 2 – Somewhat likely GOTO T9 3 – Not at all likely GOTO T10DK GOTO T10REF GOTO T10No Response GOTO T10 | New – will provide information about transitioning veterans’ perceived future needs |
| T7 | T6 = 1 | **[Are/Is] [you/NAME] planning to seek out any of the following?** 1 – **Occupational certification**  2 – **Entrepreneurship training**  3 – **On-the-job training or an apprenticeship**4 – **School-based education***\*Enter all that apply; separate with commas.* | Numeric response optionsDK REF No Response GOTO T8 | Revised – simplified response options; focused question on training veterans are planning to seek |
| T8 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **Did [you/NAME] receive any GI Bill benefits?** *\*The GI Bill is an education benefit that helps to cover the costs associated with getting an education or training. It includes: Post-9/11 GI Bill, Montgomery GI Bill, Dependents’ Education Assistance, and Fry Scholarship*  |  1 - Yes GOTO T9 2 - No GOTO W0DK GOTO W0REF GOTO W0No Response GOTO W0 | New – will provide information on benefit use |
| T9 | T8 = 1 | **Who used the benefits or who plans to use them?**1 – **Yourself/NAME** 2 - **[A/NAME’s] child**3 – **[A/NAME’s] spouse**4 - **Another dependent***\*Enter all that apply; separate with commas* | Numeric response optionsDKREFNo ResponseGOTO W0 | New - will provide information on benefit use; who is using benefits now versus who is saving for children |
| W0 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **The following questions are about [your/NAME’s] experience with state employment or career services agencies.**  | GOTO W1 | Revised – simplified wording  |
| W1 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **[Since separation/At any time in the last four years], [have/has] [you/NAME] ever visited a website for or made face-to-face or telephone contact with a state employment or career services agency, sometimes known as American Job Centers, for help finding a job or job-related training?***FILL based on separation date S9 >2010* | 1 - Yes GOTO W32 - No GOTO W2DK GOTO W3REF GOTO W3No Response GOTO W3 | Revised – updated wording to include commonly used terms (for example, visiting a website) |
| W2 | W1 = 2 | **What were the reasons [you/NAME] did not visit or contact a state employment or career services center or website?**\**Do not read list of response options aloud.\*Enter all that apply; separate with commas.* | Numeric response options1 – NOT AWARE of services offered at centers2 – NOT USEFUL/NO FAITH in centers 3 – CONTACTED OTHER job search/headhunter/VA service4 – Believe NO JOBS AVAILABLE 5 – DID NOT WANT HELP/Found own job 6 – ALREADY HAVE job lined up7 – NOT LOOKING for a job or work8 – DISABLED or UNABLE to workDKREFNo Response | Revised – simplified response options |
| W3 | W1 = 1 | **[Were/Was] [you/NAME] able to get all the help that [you/he/she] needed from the state employment or career services center or website?**  | 1 - Yes GOTO W42 - No GOTO W3aDK GOTO W4REF GOTO W4No Response GOTO W4 | Revised – streamlined language |
| W4 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **I am going to read a list of services that a state employment or career services center might offer to help with [your/NAME’s] next job search. For each service, please tell me if you would prefer to use the service in-person, online, or not at all.***Show question stem in black for first item; then gray out for subsequent items.* |  | Revised – changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops |
| W4a | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **Résumé help** | 1 - **In-person** GOTO W4b2 - **On-line** GOTO W4b3 - **Would not use the service** GOTO W4bDK GOTO W4bREF GOTO W4bNo Response GOTO W4b | Revised – changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4b | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **Job application help** | 1 - **In-person** GOTO W4c2 - **On-line** GOTO W4c3 - **Would not use the service** GOTO W4cDK GOTO W4cREF GOTO W4cNo Response GOTO W4c | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4c | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **Finding job opportunities** | 1 - **In-person** GOTO W4d2 - **On-line** GOTO W4d3 - **Would not use the service** GOTO W4dDK GOTO W4dREF GOTO W4dNo Response GOTO W4d | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4d | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **Developing career goals** | 1 - **In-person** GOTO W4e2 - **On-line** GOTO W4e3 - **Would not use the service** GOTO W4eDK GOTO W4eREF GOTO W4eNo Response GOTO W4e | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4e | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND(PRTAGE >= 18 AND <66) | **Translating military work experience for civilian employers** | 1 - **In-person** GOTO B02 - **On-line** GOTO B03 - **Would not use the service** GOTO B0DK GOTO B0REF GOTO B0No Response GOTO B0 | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| B0 | S9 > 2010 | **And now, the last questions are about [your/NAME’s] VA benefits.** | GOTO B1 | New – transition to indicate interview is almost finished |
| B1 | S9 > 2010 | **How confident [are/is] [you/NAME] that [you/he/she] [are/is] aware of all the benefits that [you/he/she] [are/is] eligible for from the VA?** | 1 - **Not at all confident** GOTO B22 - **Somewhat confident** GOTO B23 - **Very confident** GOTO B2DK GOTO B2REF GOTO B2No Response GOTO B2 | New - VA would like to know more about how veterans are using their services. |
| B2 | S9 > 2010 | **Finally, I'd like to read you a list of different ways the VA could reach out to [you/NAME] about the benefits that [you/he/she] [are/is] eligible for. For each one, please let me know if that's a way that [you/NAME] would like to learn about [your/his/her] benefits.**1 - **In-person visit to a local VA office** 2 - **Website for browsing all benefits and programs** 3 - **Online account with personal information** 4 - **Social media** 5 - **Personal letter in the mail** 6 - **Personal e-mail**7 - **Personal text message***\*Read each item aloud.\*Enter all that apply; separate with commas* | Numeric response optionsDKREFNo Response ALL GOTO END | New - VA would like to know more about how veterans are using their services. |