**Attachment A. Veterans Supplement Questionnaire**

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| **ID** | **Universe** | **Text** | **Response Options and Skips** | **Status** |
| S0 | All | **I now have a few questions to ask you about [your/NAME’s] service in the Armed Forces. The Department of Veterans Affairs and the Veterans’ Employment and Training Service of the Department of Labor sponsor the following questions. The goal of these questions is to understand what services veterans need to help with the transition to civilian employment.**  **As a reminder, your responses will not impact [your/NAME's] benefits and will not be seen by employers. Please do not disclose any classified information.** | GOTO S1 | Revised to include a stronger justification for the collection and to remind respondents that their responses will not impact their benefits. |
| S1 | All | **[Have/Has] [you/NAME] ever been a member of the Reserve or National Guard?** | 1 - Yes GOTO S2  2 - No GOTO S5 DK GOTO S5 REF GOTO S5 No Response GOTO S5 | No change |
| S2 | S1 = 1 | **[Are/Is] [you/NAME] currently a member of the Reserve or National Guard?** | 1 - Yes GOTO END  2 - No GOTO S3 DK GOTO S3 REF GOTO S3 No Response GOTO S3 | No change |
| S3 | S1 = 1 AND PEAFWHN1-4 = 1, 2 | **Was any of [your/NAME's] active service the result of a call-up from the Reserve or National Guard?** | 1 - Yes GOTO S4  2 - No GOTO S5 DK GOTO S5 REF GOT S5 No Response GOTO S5 | Previous supplements had an introduction to this question: “Earlier it was reported that (you/name) served on Active Duty in the U.S. Armed Forces.” This was deemed unnecessary and removed. |
| S4 | S3 = 1 AND PEAFWHN1-4 = 1, 2 | **Was [your/NAME's] LAST period on active duty a result of a call-up from the Reserve or National Guard?** | 1 - Yes GOTO S5 2 - No GOTO S5 DK GOTO S5 REF GOTO S5 No Response GOTO S5 | No change |
| S5 | All | **How long did [you/NAME] serve on ACTIVE DUTY in the Armed Forces?** *Display* *only age-appropriate options. \*Do not read response options aloud.  \*READ IF NECESSARY: Please provide the number of YEARS you served on ACTIVE DUTY.* | 1 - 6 months or less GOTO S6 2 - More than 6 months, less than 2 years GOTO S6 3 - 2 to 3 years GOTO S6  4 - 4 to 5 years GOTO S6  5 - 6 to 9 years GOTO S6  6 - 10 to 14 years GOTO S6  7 - 15 to 19 years GOTO S6  8 - 20 years or more GOTO S6 DK GOTO S6 REF GOTO S6 No Response GOTO S6 | Revised – slightly modified wording (removed word “altogether”) |
| S6 | All | **Did [you/NAME] EVER serve in a combat or war zone? Persons serving in a combat or war zone often receive combat zone tax exclusion, Imminent Danger Pay, or Hostile Fire Pay.** | 1 - Yes GOTO S7 2 - No GOTO S7 DK GOTO S7 REF GOTO S7 No Response GOTO S7 | No change |
| S7 | PEAFWHN1-4 = 4 | **[(Were you)/(Was he/she)] on active duty in Vietnam, Laos, or Cambodia; in the waters in or**  **around these countries; or fly missions over these**  **areas at any time between August 5, 1964 and**  **May 7, 1975?** | 1 - Yes GOTO S7a  2 - No GOTO S7a DK GOTO S7a REF GOTO S7a No Response GOTO S7a | No change |
| S7a | (PEAFWHN1-4 = 5 and PEAFWHN1-4 ne 4) or  (PEAFWHN1-4 = 3 and PEAFWHN1-4 ne 4,5  and PRTAGE age 70) | **[(Were you)/(Was he/she)] on active duty in**  **Vietnam, Cambodia, or Laos; in the waters in or**  **around these countries; or fly missions over these**  **areas at any time between February 28, 1961 and**  **August 4, 1964?** | 1 - Yes GOTO S8  2 - No GOTO S8 DK GOTO S8 REF GOTO S8 No Response GOTO S8 | No change |
| S8 | PEAFWHEN = 1 | **Did you serve in Iraq, off the coast of Iraq, or did you fly missions over Iraq at anytime since March 2003?** | 1 - Yes GOTO S8a  2 - No GOTO S8a DK GOTO S8a REF GOTO S8a No Response GOTO S8a | Previous supplements had an introduction to this question: “Earlier it was reported that (you/name) served on Active Duty in the U.S. Armed Forces.” This was deemed unnecessary and removed. |
| S8a | S8 = 1, 2, DK, REF, No response | **Did you serve in Afghanistan, or did you fly missions**  **over Afghanistan, at anytime since October 2001?** | 1 - Yes GOTO S9  2 - No GOTO S9 DK GOTO S9 REF GOTO S9 No Response GOTO S9 | No Change |
| S9 | All | **In what year [were/was] [you/NAME] LAST released from active duty?** *\*Enter year* | Enter year GOTO S10 DK GOTO S10 REF GOTO S10 No Response GOTO S10 | Revised to change separated to released |
| S10 | All | **From which branch of the Armed Forces [were/was] [you/NAME] last released from active duty?** *\*Do not read list of response options aloud.* | 1 - Air Force GOTO S11  2 - Army GOTO S11  3 - Coast Guard GOTO S11  4 - Marine Corps GOTO S11  5 - Navy GOTO S11  6 - Other  GOTO S11 DK GOTO S11 REF GOTO S11 No Response GOTO S11 | No change |
| S11 | S9 >2010 | **What was [your/NAME's] pay grade at separation?**  *\*Do not read list of response options aloud* | 1- E-1 to E-3 GOTO S12  2- E-4 to E-6 GOTO S12  3- E-7 to E-9 GOTO S12  4- O-1 to O-10 GOTO S12  5- W-1 to W-5 GOTO S12  DK GOTO S12  REF GOTO S12  No Response GOTO S12 | New-  Grouping by pay grade will provide a much broader option for analysis. Different grades would have different expected employment outcomes and allow for similar comparison groups. |
| S12 | S9 >2010 | **What kind of work did (NAME/you) do, that is, what was (your/his/her) primary occupation? For example, geospatial engineer or combat medic specialist.**  *\*Enter verbatim response.* | Enter verbatim response GOTO S12a DK GOTO S13 REF GOTO S13 No Response GOTO S13 | New - Obtaining this data from the veteran can lead to analysis on employment outcomes by the various military occupations. This information can be vital to DoD to understand what specific military occupations do not fare well after transition. |
| S12a | S12 ne DK, REF, No response | **What were (your/his/her) usual activities or duties at this job?**  *\*Probe if necessary: For example - create geographic data and compile into maps using software, administer emergency medical treatment*  *\*Enter verbatim response.* | Enter verbatim response GOTO S13 DK GOTO S13 REF GOTO S13 No Response GOTO S13 | New - Obtaining this data from the veteran can lead to analysis on employment outcomes by the various military occupations. This information can be vital to DoD to understand what specific military occupations do not fare well after transition. |
| S13 | S5 ne 8 | **Did [you/NAME] retire from the Armed Forces?** | 1 - Yes GOTO D0 2 - No GOTO D0 DK GOTO D0 REF GOTO D0 No Response GOTO D0 | New-  This question could provide insight on impact for financial stability or motivation for employment after retirement. Does retirement impact you working? |
| D0 | S9 > 2010 | **The following questions are about the impact of service-connected disabilities on jobs. Your responses will not impact [your/NAME's] benefits and will not be seen by employers.** | GOTO D1 | New – a short intro that also explains that answers will not impact benefits or be seen by employers. |
| D1 | S9 > 2010 | **[Have/Has] [you/NAME] filed a claim for or received a rating from the Department of Veterans Affairs or the Department of Defense confirming that [you/he/she] [have/has] a service-connected disability; that is, a health condition or impairment caused or made worse by military service?** | 1 - Yes GOTO D2 2 - No GOTO E0 DK GOTO E0 REF GOTO E0 No response GOTO E0 | Revised – prior supplements only asked if VA or DOD had determined the person had a service connected disability. Current question also allows people to say they have filed for one even though they may not yet have received the designation. |
| D2 | D1 = 1 | **Did [you/NAME] receive a VA disability rating?** *\*Do not read list of response options aloud. \*Probe if necessary: If respondent answers 'no', probe whether claim was denied or still pending.* | 1 - Yes GOTO D2a 2 - No, claim was denied GOTO D3 3 - No, claim is pending GOTO D3  DK GOTO D3 REF GOTO D3 No response GOTO D3 | Revised – Prior supplements asked if people had a disability rating; the current questions allows people to say they have filed and also whether they have received one. This allows for the identification of veterans who may be having disability-related difficulty even if they do not officially have a rating. |
| D2a | D2 = 1 | **What is [your/NAME's] current service-connected VA disability rating?** *\*Do not read list of response options aloud.* | 0 - 0 percent GOTO D3 1 - 10 percent GOTO D3 2 - 20 percent GOTO D3 3 - 30 percent GOTO D3 4 - 40 percent GOTO D3 5 - 50 percent GOTO D3 6 - 60 percent GOTO D3 7 - 70 percent GOTO D3 8 - 80 percent GOTO D3 9 - 90 percent GOTO D3 10 - 100 percent GOTO D3 DK GOTO D3 REF GOTO D3 No response GOTO D3 | Revised – “VA” was added for clarification. |
| D3 | D1 = 1 | **Has [your/NAME's] service-connected disability EVER prevented [you/NAME] from getting or holding a job that met [your/his/her] long-term career goals?** | 1 - Yes GOTO D4 2 - No GOTO D5 DK GOTO D4 REF GOTO D4 No response GOTO D4 | Revised – added “that met your long-term career goals” |
| D4 | D3 = 1,DK,REF, No Response AND PEMLR = 1-4,6,7 | **Does [your/NAME's] service-connected disability CURRENTLY keep [you/NAME] from getting or holding a job that meets [your/his/her] long-term career goals?** | 1 - Yes GOTO D6 2 - No GOTO D5 DK GOTO D7 REF GOTO D7 No Response GOTO D7 | Revised – added “that meets your long-term career goals” |
| D5 | D4 = 2,DK,REF AND PEMLR = 1-4,6,7 | **Do you think that [your/NAME's] service-connected disability will EVENTUALLY keep [you/NAME] from getting or holding a job that meets [your/his/her] long-term career goals?** | 1 - Yes GOTO D7 2 - No GOTO D7 3 - Not sure GOTO D7 DK GOTO D7 REF GOTO D7 No Response GOTO D7 | New - Impact of disability on ability to work. |
| D6 | D4 = 1 AND PEMLR ne 1,2 | **What is the last year [you/NAME] worked at a job or business?** *\*Enter year; Enter 0 for never worked* | Numeric Response GOTO D7 DK GOTO D7 REF GOTO D7 No Response GOTO D7 | No change |
| D7 | D1 = 1 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **[Have/Has] [you/NAME] ever [changed/requested any change in] [your/his/her]] workplace to help [you/him/her] do [your/his/her] job better and accommodate [your/his/her] service-connected disability? For example, changes in work policies, equipment, or schedules?**  *Fill based on SELF EMPLOYED IO1INT, Example:*  *If self-employed, then “Have you ever changed your workplace…”*  *If not self-employed, then “Have you ever requested any change in your workplace…”* | 1 - Yes GOTO D8 2 - No GOTO E0 DK GOTO E0 REF GOTO E0 No Response GOTO E0 | New – this will provide needed information on how many veterans with service-connected disabilities might benefit from workplace accommodations |
| D8 | D7 = 1 AND IO1INT ne 4 | **Were any of those requests granted?** | 1 - Yes GOTO E0 2 - No GOTO E0 DK GOTO E0 REF GOTO E0 No Response GOTO E0 | New – this will provide needed information on how many veterans with service-connected disabilities benefit from workplace accommodations |
| E0 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **The following questions are about [your/NAME’s] transition to civilian employment.** | GOTO E1 | Revised – simplified transition language |
| E1 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **While still on active duty, did [you/NAME] attend any of the Transition Assistance Program workshops, known as TAP or A-CAP?** *\*READ IF NECESSARY:* These workshops provide information about finding civilian jobs, obtaining training, securing veterans benefits, and obtaining other services available to veterans. | 1 - Yes GOTO E2 2 - No GOTO E2 DK GOTO E2 REF GOTO E2 No Response GOTO E2 | No change |
| E2 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **When did [you/NAME] first apply for a civilian job?** | 1 - **Before separation** GOTO E4  2 - **Within 1 month of separation** GOTO E4  3 - **1 to 3 months after separation** GOTO E4  4 - **More than 4 months after separation** GOTO E4  5 - **Have not applied** GOTO E3 DK GOTO E4 REF GOTO E4 No Response GOTO E4 | New - Provide information to better understand how "urgent" veterans view their employment after separation. Do some rely on UCX to pay for a few months? Are most looking to be employed immediately? |
| E3 | E2 = 5 | **Did [you/NAME] not want a job, return to a previous job, go back to school, or something else?** | 1 - Not want a job GOTO T0  2 - Return to a previous job GOTO T0  3 - Go back to school GOTO T0  4 - Something else GOTO T0 DK GOTO T0 REF GOTO T0 No Response GOTO T0 | New – provide information to understand veterans’ post-service plans, how many need immediate assistance and how many over a longer term |
| E4 | E2 ne 5 | **When first applying for a civilian job, did [you/NAME] want a job that used the specialized training [you/he/she] acquired in [your/his/her] military occupation?** | 1 - Yes GOTO E5 2 - No GOTO E5 DK GOTO E5 REF GOTO E5 No Response GOTO E5 | New - This data will help inform DOL, VA, and DoD what specific skills are utilized in civilian employment. |
| E5 | E2 = 1-4 | **[Have/Has] [you/NAME] received an offer for a civilian job?** | 1 - Yes GOTO E6 2 - No GOTO T0 DK GOTO T0 REF GOTO T0 No Response GOTO T0 | New - Provide information to better understand how many veterans receive offers that they may have turned down |
| E6 | E5 = 1 | **When did [you/NAME] accept the offer for [your/his/her] first civilian job?** *Populate with only options that are logical given response to E2* | 1 - **Before separation** GOTO E7  2 - **Within 1 month of separation** GOTO E7  3 - **1 to 3 months after separation** GOTO E7  4 - **More than 4 months after separation** GOTO E7 DK GOTO E7 REF GOTO E7 No Response GOTO E7 | New - Provide information to better understand how long the transition process takes |
| E7 | E6 = 1 | **What was that first civilian job, that is, what was [your/NAME's] occupation. For example, information security officer or management analyst.**  *\*Enter verbatim response.* | Enter verbatim response GOTO E7a  DK GOTO E8  REF GOTO E8  No Response GOTO E8 | New - Provide information to better understand jobs veterans take when transitioning to civilian life. This question follows typical CPS questions and can be coded by Census staff after the interview |
| E7a | E7 ne DK, REF, No response | **What were (your/his/her) usual activities or duties at this job?**  *\*Probe if necessary: For example - encrypt data and assess risk on computer systems; study work problems and recommend new systems, procedures, or organizational changes*  *\*Enter verbatim response.* | Enter verbatim response GOTO E8  DK GOTO E8  REF GOTO E8  No Response GOTO E8 | New - Provide information to better understand jobs veterans take when transitioning to civilian life. This question follows typical CPS questions and can be coded by Census staff after the interview |
| E8 | E7 ne DK, REF, No response | **Was that the job that (you/he/she) wanted at the time of separation?** | 1 - Yes GOTO T0  2 - No GOTO T0  DK GOTO T0  REF GOTO T0  No Response GOTO T0 | New – better understand veterans’ satisfaction with their job search |
| T0 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **The next questions are about training for civilian employment.** | GOTO T1 | Revised – simplified transition language |
| T1 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **[Have/Has] [you/NAME] used the specialized training that [you/he/she] acquired in [your/his/her] military occupation in ANY civilian job?** | 1 - Yes GOTO T2 2 - No GOTO T2 DK GOTO T2 REF GOTO T2 No Response GOTO T2 | New - This data will help inform DOL, VA, and DoD what specific skills are utilized in civilian employment. This is especially important for less obvious crosswalk matches. |
| T2 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **[Since separation/At any time in the last four years], [have/has] [you/NAME] TRIED to find any job-related education or training?** *\*READ IF NECESSARY: Include high school, college, or graduate-level coursework taken to improve job prospects, knowledge, or skills.* | 1 - Yes GOTO T3  2 - No GOTO T6 DK GOTO T6 REF GOTO T6 No Response GOTO T6 | Revised – clarified wording |
| T3 | T2 = 1 | **[Were/Was] [you/NAME] ABLE to find the job-related education or training that [you/he/she] looked for most recently?** | 1 - Yes GOTO T4  2 - No GOTO T5 DK GOTO T6 REF GOTO T6 No Response GOTO T6 | Revised – clarified wording |
| T4 | T3 = 1 | **[Were/Was] [you/NAME] able to complete that education or training?** | 1 - Yes GOTO T6  2 - No GOTO T5  3 - Training or education still in progress GOTO T6 DK GOTO T6 REF GOTO T6 No Response GOTO T6 | New – clarifies whether found training was completed or not |
| T5 | T3 = 2 OR T4 = 2 | **What was the main reason [you/NAME] [weren’t/wasn't] able to [find/complete] that education or training?** *\*Do not read list of response options aloud.*   *FILL based on whether not found or not completed T4 and T6* | 1 – VA BENEFITS did not cover cost  2 – EMPLOYER did not support time or cost  3 – COULD NOT AFFORD cost  4 – INCONVENIENT time or location  5 – FAMILY obligations  6 – DID NOT MEET ENTRY REQUIREMENTS  7 – Desired training/education NOT AVAILABLE  8 – WRONG INFORMATION from employment specialists  DK  REF  No Response | Revised – clarified wording |
| T6 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **In the next four years, how likely is it that [you/NAME] will seek job-related education or training?** | 1 – Very likely GOTO T9  2 – Somewhat likely GOTO T9  3 – Not at all likely GOTO T10  DK GOTO T10 REF GOTO T10 No Response GOTO T10 | New – will provide information about transitioning veterans’ perceived future needs |
| T7 | T6 = 1 | **[Are/Is] [you/NAME] planning to seek out any of the following?**  1 – **Occupational certification**   2 – **Entrepreneurship training**   3 – **On-the-job training or an apprenticeship**  4 – **School-based education** *\*Enter all that apply; separate with commas.* | Numeric response options DK  REF  No Response   GOTO T8 | Revised – simplified response options; focused question on training veterans are planning to seek |
| T8 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **Did [you/NAME] receive any GI Bill benefits?**  *\*The GI Bill is an education benefit that helps to cover the costs associated with getting an education or training. It includes: Post-9/11 GI Bill, Montgomery GI Bill, Dependents’ Education Assistance, and Fry Scholarship* | 1 - Yes GOTO T9  2 - No GOTO W0 DK GOTO W0 REF GOTO W0 No Response GOTO W0 | New – will provide information on benefit use |
| T9 | T8 = 1 | **Who used the benefits or who plans to use them?**  1 – **Yourself/NAME**  2 - **[A/NAME’s] child** 3 – **[A/NAME’s] spouse** 4 - **Another dependent** *\*Enter all that apply; separate with commas* | Numeric response options DK REF No Response  GOTO W0 | New - will provide information on benefit use; who is using benefits now versus who is saving for children |
| W0 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **The following questions are about [your/NAME’s] experience with state employment or career services agencies.** | GOTO W1 | Revised – simplified wording |
| W1 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **[Since separation/At any time in the last four years], [have/has] [you/NAME] ever visited a website for or made face-to-face or telephone contact with a state employment or career services agency, sometimes known as American Job Centers, for help finding a job or job-related training?**  *FILL based on separation date S9 >2010* | 1 - Yes GOTO W3 2 - No GOTO W2 DK GOTO W3 REF GOTO W3 No Response GOTO W3 | Revised – updated wording to include commonly used terms (for example, visiting a website) |
| W2 | W1 = 2 | **What were the reasons [you/NAME] did not visit or contact a state employment or career services center or website?**  \**Do not read list of response options aloud. \*Enter all that apply; separate with commas.* | Numeric response options 1 – NOT AWARE of services offered at centers  2 – NOT USEFUL/NO FAITH in centers  3 – CONTACTED OTHER job search/headhunter/VA service  4 – Believe NO JOBS AVAILABLE  5 – DID NOT WANT HELP/Found own job  6 – ALREADY HAVE job lined up  7 – NOT LOOKING for a job or work  8 – DISABLED or UNABLE to work  DK  REF  No Response | Revised – simplified response options |
| W3 | W1 = 1 | **[Were/Was] [you/NAME] able to get all the help that [you/he/she] needed from the state employment or career services center or website?** | 1 - Yes GOTO W4 2 - No GOTO W3a DK GOTO W4 REF GOTO W4 No Response GOTO W4 | Revised – streamlined language |
| W4 | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **I am going to read a list of services that a state employment or career services center might offer to help with [your/NAME’s] next job search. For each service, please tell me if you would prefer to use the service in-person, online, or not at all.** *Show question stem in black for first item; then gray out for subsequent items.* |  | Revised – changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops |
| W4a | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **Résumé help** | 1 - **In-person** GOTO W4b 2 - **On-line** GOTO W4b 3 - **Would not use the service** GOTO W4b DK GOTO W4b REF GOTO W4b No Response GOTO W4b | Revised – changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4b | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **Job application help** | 1 - **In-person** GOTO W4c 2 - **On-line** GOTO W4c 3 - **Would not use the service** GOTO W4c DK GOTO W4c REF GOTO W4c No Response GOTO W4c | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4c | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **Finding job opportunities** | 1 - **In-person** GOTO W4d 2 - **On-line** GOTO W4d 3 - **Would not use the service** GOTO W4d DK GOTO W4d REF GOTO W4d No Response GOTO W4d | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4d | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **Developing career goals** | 1 - **In-person** GOTO W4e 2 - **On-line** GOTO W4e 3 - **Would not use the service** GOTO W4e DK GOTO W4e REF GOTO W4e No Response GOTO W4e | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| W4e | S9 > 2010 AND (PEAFWHN1-4 = 1-5) AND  (PRTAGE >= 18 AND <66) | **Translating military work experience for civilian employers** | 1 - **In-person** GOTO B0 2 - **On-line** GOTO B0 3 - **Would not use the service** GOTO B0 DK GOTO B0 REF GOTO B0 No Response GOTO B0 | Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated |
| B0 | S9 > 2010 | **And now, the last questions are about [your/NAME’s] VA benefits.** | GOTO B1 | New – transition to indicate interview is almost finished |
| B1 | S9 > 2010 | **How confident [are/is] [you/NAME] that [you/he/she] [are/is] aware of all the benefits that [you/he/she] [are/is] eligible for from the VA?** | 1 - **Not at all confident** GOTO B2 2 - **Somewhat confident** GOTO B2 3 - **Very confident** GOTO B2 DK GOTO B2 REF GOTO B2 No Response GOTO B2 | New - VA would like to know more about how veterans are using their services. |
| B2 | S9 > 2010 | **Finally, I'd like to read you a list of different ways the VA could reach out to [you/NAME] about the benefits that [you/he/she] [are/is] eligible for. For each one, please let me know if that's a way that [you/NAME] would like to learn about [your/his/her] benefits.** 1 - **In-person visit to a local VA office**  2 - **Website for browsing all benefits and programs**  3 - **Online account with personal information**  4 - **Social media**  5 - **Personal letter in the mail**  6 - **Personal e-mail**  7 - **Personal text message** *\*Read each item aloud. \*Enter all that apply; separate with commas* | Numeric response options DK REF No Response   ALL GOTO END | New - VA would like to know more about how veterans are using their services. |