Attachment A. Veterans Supplement Questionnaire

ID	Universe	Text	Response Options and Skips	Status
SO	All	I now have a few questions to ask you about [your/NAME's] service in the Armed Forces. The Department of Veterans Affairs and the Veterans' Employment and Training Service of the Department of Labor sponsor the following questions. The goal of these questions is to understand what services veterans need to help with the transition to civilian employment. As a reminder, your responses will not impact [your/NAME's] benefits and will not be seen by employers. Please do not disclose any classified information.	GOTO S1	Revised to include a stronger justification for the collection and to remind respondents that their responses will not impact their benefits.
S1	All	[Have/Has] [you/NAME] ever been a member of the Reserve or National Guard?	1 - Yes GOTO S2 2 - No GOTO S5 DK GOTO S5 REF GOTO S5 No Response GOTO S5	No change
S2	S1 = 1	[Are/Is] [you/NAME] currently a member of the Reserve or National Guard?	1 - Yes GOTO END 2 - No GOTO S3 DK GOTO S3 REF GOTO S3 No Response GOTO S3	No change
S3	S1 = 1 AND PEAFWHN1-4 = 1, 2	Was any of [your/NAME's] active service the result of a call-up from the Reserve or National Guard?	1 - Yes GOTO S4 2 - No GOTO S5 DK GOTO S5 REF GOT S5 No Response GOTO S5	Previous supplements had an introduction to this question: "Earlier it was reported that (you/name) served on Active Duty in the U.S. Armed Forces." This was deemed unnecessary and removed.
S4	S3 = 1 AND PEAFWHN1-4 = 1, 2	Was [your/NAME's] LAST period on active duty a result of a call-up from the Reserve or National Guard?	1 - Yes GOTO S5 2 - No GOTO S5 DK GOTO S5 REF GOTO S5 No Response GOTO S5	No change

S5	All	How long did [you/NAME] serve on ACTIVE DUTY in the Armed Forces? Display only age-appropriate options. *Do not read response options aloud. *READ IF NECESSARY: Please provide the number of YEARS you served on ACTIVE DUTY.	1 - 6 months or less GOTO S6 2 - More than 6 months, less than 2 years GOTO S6 3 - 2 to 3 years GOTO S6 4 - 4 to 5 years GOTO S6 5 - 6 to 9 years GOTO S6 6 - 10 to 14 years GOTO S6 7 - 15 to 19 years GOTO S6 8 - 20 years or more GOTO S6 DK GOTO S6 REF GOTO S6 No Response GOTO S6	Revised – slightly modified wording (removed word "altogether")
S6	All	Did [you/NAME] EVER serve in a combat or war zone? Persons serving in a combat or war zone often receive combat zone tax exclusion, Imminent Danger Pay, or Hostile Fire Pay.	1 - Yes GOTO S7 2 - No GOTO S7 DK GOTO S7 REF GOTO S7 No Response GOTO S7	No change
S7	PEAFWHN1-4 = 4	[(Were you)/(Was he/she)] on active duty in Vietnam, Laos, or Cambodia; in the waters in or around these countries; or fly missions over these areas at any time between August 5, 1964 and May 7, 1975?	1 - Yes GOTO S7a 2 - No GOTO S7a DK GOTO S7a REF GOTO S7a No Response GOTO S7a	No change
S7a	(PEAFWHN1-4 = 5 and PEAFWHN1-4 ne 4) or (PEAFWHN1-4 = 3 and PEAFWHN1-4 ne 4,5 and PRTAGE age 70)	[(Were you)/(Was he/she)] on active duty in Vietnam, Cambodia, or Laos; in the waters in or around these countries; or fly missions over these areas at any time between February 28, 1961 and August 4, 1964?	1 - Yes GOTO S8 2 - No GOTO S8 DK GOTO S8 REF GOTO S8 No Response GOTO S8	No change
\$8	PEAFWHEN =	Did you serve in Iraq, off the coast of Iraq, or did you fly missions over Iraq at anytime since March 2003?	1 - Yes GOTO S8a 2 - No GOTO S8a DK GOTO S8a REF GOTO S8a No Response GOTO S8a	Previous supplements had an introduction to this question: "Earlier it was reported that (you/name) served on Active Duty in the U.S. Armed Forces." This was deemed unnecessary and removed.

S8a	S8 = 1, 2, DK, REF, No response	Did you serve in Afghanistan, or did you fly missions over Afghanistan, at anytime since October 2001?	1 - Yes GOTO S9 2 - No GOTO S9 DK GOTO S9 REF GOTO S9 No Response GOTO S9	No Change
S9	All	In what year [were/was] [you/NAME] LAST released from active duty? *Enter year	Enter year GOTO S10 DK GOTO S10 REF GOTO S10 No Response GOTO S10	Revised to change separated to released
\$10	All	From which branch of the Armed Forces [were/was] [you/NAME] last released from active duty? *Do not read list of response options aloud.	1 - Air Force GOTO S11 2 - Army GOTO S11 3 - Coast Guard GOTO S11 4 - Marine Corps GOTO S11 5 - Navy GOTO S11 6 - Other GOTO S11 DK GOTO S11 REF GOTO S11 No Response GOTO S11	No change
S11	\$9 >2010	What was [your/NAME's] pay grade at separation? *Do not read list of response options aloud	1- E-1 to E-3 GOTO S12 2- E-4 to E-6 GOTO S12 3- E-7 to E-9 GOTO S12 4- O-1 to O-10 GOTO S12 5- W-1 to W-5 GOTO S12 DK GOTO S12 REF GOTO S12 No Response GOTO S12	New- Grouping by pay grade will provide a much broader option for analysis. Different grades would have different expected employment outcomes and allow for similar comparison groups.
S12	S9 >2010	What kind of work did (NAME/you) do, that is, what was (your/his/her) primary occupation? For example, geospatial engineer or combat medic specialist. *Enter verbatim response.	Enter verbatim response GOTO S12a DK GOTO S13 REF GOTO S13 No Response GOTO S13	New - Obtaining this data from the veteran can lead to analysis on employment outcomes by the various military occupations. This information can be vital to DoD to understand what specific military occupations do not fare well after transition.
S12a	S12 ne DK,	What were (your/his/her) usual activities or duties at	Enter verbatim response GOTO S13	New - Obtaining this data

	REF, No response	this job? *Probe if necessary: For example - create geographic data and compile into maps using software, administer emergency medical treatment *Enter verbatim response.	DK GOTO S13 REF GOTO S13 No Response GOTO S13	from the veteran can lead to analysis on employment outcomes by the various military occupations. This information can be vital to DoD to understand what specific military occupations do not fare well after transition.
S13	S5 ne 8	Did [you/NAME] retire from the Armed Forces?	1 - Yes GOTO DO 2 - No GOTO DO DK GOTO DO REF GOTO DO No Response GOTO DO	New- This question could provide insight on impact for financial stability or motivation for employment after retirement. Does retirement impact you working?
DO	S9 > 2010	The following questions are about the impact of service-connected disabilities on jobs. Your responses will not impact [your/NAME's] benefits and will not be seen by employers.	GOTO D1	New – a short intro that also explains that answers will not impact benefits or be seen by employers.
D1	S9 > 2010	[Have/Has] [you/NAME] filed a claim for or received a rating from the Department of Veterans Affairs or the Department of Defense confirming that [you/he/she] [have/has] a service-connected disability; that is, a health condition or impairment caused or made worse by military service?	1 - Yes GOTO D2 2 - No GOTO E0 DK GOTO E0 REF GOTO E0 No response GOTO E0	Revised – prior supplements only asked if VA or DOD had determined the person had a service connected disability. Current question also allows people to say they have filed for one even though they may not yet have received the designation.
D2	D1 = 1	Did [you/NAME] receive a VA disability rating? *Do not read list of response options aloud. *Probe if necessary: If respondent answers 'no', probe whether claim was denied or still pending.	1 - Yes GOTO D2a 2 - No, claim was denied GOTO D3 3 - No, claim is pending GOTO D3 DK GOTO D3 REF GOTO D3 No response GOTO D3	Revised – Prior supplements asked if people had a disability rating; the current questions allows people to say they have filed and also whether they have received one. This allows for the identification of veterans who may be having disability-

				related difficulty even if they do not officially have a rating.
D2a	D2 = 1	What is [your/NAME's] current service-connected VA disability rating? *Do not read list of response options aloud.	0 - 0 percent GOTO D3 1 - 10 percent GOTO D3 2 - 20 percent GOTO D3 3 - 30 percent GOTO D3 4 - 40 percent GOTO D3 5 - 50 percent GOTO D3 6 - 60 percent GOTO D3 7 - 70 percent GOTO D3 8 - 80 percent GOTO D3 9 - 90 percent GOTO D3 10 - 100 percent GOTO D3 DK GOTO D3 REF GOTO D3 No response GOTO D3	Revised - "VA" was added for clarification.
D3	D1 = 1	Has [your/NAME's] service-connected disability EVER prevented [you/NAME] from getting or holding a job that met [your/his/her] long-term career goals?	1 - Yes GOTO D4 2 - No GOTO D5 DK GOTO D4 REF GOTO D4 No response GOTO D4	Revised – added "that met your long-term career goals"
D4	D3 = 1,DK,REF, No Response AND PEMLR = 1-4,6,7	Does [your/NAME's] service-connected disability CURRENTLY keep [you/NAME] from getting or holding a job that meets [your/his/her] long-term career goals?	1 - Yes GOTO D6 2 - No GOTO D5 DK GOTO D7 REF GOTO D7 No Response GOTO D7	Revised – added "that meets your long-term career goals"
D5	D4 = 2,DK,REF AND PEMLR = 1-4,6,7	Do you think that [your/NAME's] service-connected disability will EVENTUALLY keep [you/NAME] from getting or holding a job that meets [your/his/her] long-term career goals?	1 - Yes GOTO D7 2 - No GOTO D7 3 - Not sure GOTO D7 DK GOTO D7 REF GOTO D7 No Response GOTO D7	New - Impact of disability on ability to work.
D6	D4 = 1 AND PEMLR ne 1,2	What is the last year [you/NAME] worked at a job or business? *Enter year; Enter 0 for never worked	Numeric Response GOTO D7 DK GOTO D7 REF GOTO D7 No Response GOTO D7	No change
D7	D1 = 1 AND (PEAFWHN1	[Have/Has] [you/NAME] ever [changed/requested any change in] [your/his/her]] workplace to help	1 - Yes GOTO D8 2 - No GOTO E0	New - this will provide needed information on how

	-4 = 1-5) AND (PRTAGE >= 18 AND <66)	[you/him/her] do [your/his/her] job better and accommodate [your/his/her] service-connected disability? For example, changes in work policies, equipment, or schedules? Fill based on SELF EMPLOYED IO1INT, Example: If self-employed, then "Have you ever changed your workplace" If not self-employed, then "Have you ever requested any change in your workplace"	DK GOTO E0 REF GOTO E0 No Response GOTO E0	many veterans with service- connected disabilities might benefit from workplace accommodations
D8	D7 = 1 AND IO1INT ne 4	Were any of those requests granted?	1 - Yes GOTO E0 2 - No GOTO E0 DK GOTO E0 REF GOTO E0 No Response GOTO E0	New – this will provide needed information on how many veterans with service- connected disabilities benefit from workplace accommodations
ЕО	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	The following questions are about [your/NAME's] transition to civilian employment.	GOTO E1	Revised – simplified transition language
E1	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	While still on active duty, did [you/NAME] attend any of the Transition Assistance Program workshops, known as TAP or A-CAP? *READ IF NECESSARY: These workshops provide information about finding civilian jobs, obtaining training, securing veterans benefits, and obtaining other services available to veterans.	1 - Yes GOTO E2 2 - No GOTO E2 DK GOTO E2 REF GOTO E2 No Response GOTO E2	No change
E2	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	When did [you/NAME] first apply for a civilian job?	1 - Before separation GOTO E4 2 - Within 1 month of separation GOTO E4 3 - 1 to 3 months after separation GOTO E4 4 - More than 4 months after separation GOTO E4 5 - Have not applied GOTO E3 DK GOTO E4 REF GOTO E4	New - Provide information to better understand how "urgent" veterans view their employment after separation. Do some rely on UCX to pay for a few months? Are most looking to be employed immediately?

			No Response GOTO E4	
E3	E2 = 5	Did [you/NAME] not want a job, return to a previous	1 - Not want a job GOTO TO	New – provide information to
		job, go back to school, or something else?	2 - Return to a previous job GOTO TO	understand veterans' post-
			3 - Go back to school GOTO TO	service plans, how many need
			4 - Something else GOTO TO	immediate assistance and
			DK GOTO TO	how many over a longer term
			REF GOTO TO	
			No Response GOTO TO	
E4	E2 ne 5	When first applying for a civilian job, did [you/NAME]	1 - Yes GOTO E5	New - This data will help
		want a job that used the specialized training	2 - No GOTO E5	inform DOL, VA, and DoD
		[you/he/she] acquired in [your/his/her] military	DK GOTO E5	what specific skills are utilized
		occupation?	REF GOTO E5	in civilian employment.
			No Response GOTO E5	
E5	E2 = 1-4	[Have/Has] [you/NAME] received an offer for a	1 - Yes GOTO E6	New - Provide information to
		civilian job?	2 - No GOTO TO	better understand how many
			DK GOTO TO	veterans receive offers that
			REF GOTO TO	they may have turned down
			No Response GOTO TO	
E6	E5 = 1	When did [you/NAME] accept the offer for	1 - Before separation GOTO E7	New - Provide information to
		[your/his/her] first civilian job?	2 - Within 1 month of separation GOTO	better understand how long
		Populate with only options that are logical given	E7	the transition process takes
		response to E2	3 - 1 to 3 months after separation GOTO	
			E7	
			4 - More than 4 months after separation	
			GOTO E7	
			DK GOTO E7	
			REF GOTO E7	
			No Response GOTO E7	
E7	E6 = 1	What was that first civilian job, that is, what was	Enter verbatim response GOTO E7a	New - Provide information to
		[your/NAME's] occupation. For example, information	DK GOTO E8	better understand jobs
		security officer or management analyst.	REF GOTO E8	veterans take when
		*Enter verbatim response.	No Response GOTO E8	transitioning to civilian life.
				This question follows typical
				CPS questions and can be
				coded by Census staff after
				the interview
E7a	E7 ne DK,	What were (your/his/her) usual activities or duties at	Enter verbatim response GOTO E8	New - Provide information to
	REF, No	this job?	DK GOTO E8	better understand jobs
	response	*Probe if necessary: For example - encrypt data and	REF GOTO E8	veterans take when
	1	<u>l</u>	1	

		assess risk on computer systems; study work problems and recommend new systems, procedures, or organizational changes *Enter verbatim response.	No Response GOTO E8	transitioning to civilian life. This question follows typical CPS questions and can be coded by Census staff after the interview
E8	E7 ne DK, REF, No response	Was that the job that (you/he/she) wanted at the time of separation?	1 - Yes GOTO TO 2 - No GOTO TO DK GOTO TO REF GOTO TO No Response GOTO TO	New – better understand veterans' satisfaction with their job search
ТО	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	The next questions are about training for civilian employment.	GOTO T1	Revised – simplified transition language
T1	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	[Have/Has] [you/NAME] used the specialized training that [you/he/she] acquired in [your/his/her] military occupation in ANY civilian job?	1 - Yes GOTO T2 2 - No GOTO T2 DK GOTO T2 REF GOTO T2 No Response GOTO T2	New - This data will help inform DOL, VA, and DoD what specific skills are utilized in civilian employment. This is especially important for less obvious crosswalk matches.
T2	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	[Since separation/At any time in the last four years], [have/has] [you/NAME] TRIED to find any job-related education or training? *READ IF NECESSARY: Include high school, college, or graduate-level coursework taken to improve job prospects, knowledge, or skills.	1 - Yes GOTO T3 2 - No GOTO T6 DK GOTO T6 REF GOTO T6 No Response GOTO T6	Revised – clarified wording
Т3	T2 = 1	[Were/Was] [you/NAME] ABLE to find the job- related education or training that [you/he/she] looked for most recently?	1 - Yes GOTO T4 2 - No GOTO T5 DK GOTO T6 REF GOTO T6 No Response GOTO T6	Revised – clarified wording
T4	T3 = 1	[Were/Was] [you/NAME] able to complete that education or training?	1 - Yes GOTO T6 2 - No GOTO T5 3 - Training or education still in progress GOTO T6 DK GOTO T6	New – clarifies whether found training was completed or not

			REF GOTO T6	
			No Response GOTO T6	
T5	T3 = 2 OR T4	What was the main reason [you/NAME]	1 – VA BENEFITS did not cover cost	Revised – clarified wording
	= 2	[weren't/wasn't] able to [find/complete] that	2 - EMPLOYER did not support time or	
		education or training?	cost	
		*Do not read list of response options aloud.	3 – COULD NOT AFFORD cost	
			4 - INCONVENIENT time or location	
		FILL based on whether not found or not completed T4	5 – FAMILY obligations	
		and T6	6 - DID NOT MEET ENTRY REQUIREMENTS	
			7 - Desired training/education NOT	
			AVAILABLE	
			8 - WRONG INFORMATION from	
			employment specialists	
			DK	
			REF	
			No Response	
Т6	S9 > 2010	In the next four years, how likely is it that	1 - Very likely GOTO T9	New - will provide
	AND	[you/NAME] will seek job-related education or	2 – Somewhat likely GOTO T9	information about
	(PEAFWHN1 -4 = 1-5)	training?	3 – Not at all likely GOTO T10	transitioning veterans'
	AND		DK GOTO T10	perceived future needs
	(PRTAGE >=		REF GOTO T10	
	18 AND <66)		No Response GOTO T10	
T7	T6 = 1	[Are/Is] [you/NAME] planning to seek out any of the	Numeric response options	Revised - simplified response
		following?	DK	options; focused question on
		1 - Occupational certification	REF	training veterans are planning
		2 - Entrepreneurship training	No Response	to seek
		3 – On-the-job training or an apprenticeship		
		4 - School-based education	GOTO T8	
		*Enter all that apply; separate with commas.		
T8	S9 > 2010	Did [you/NAME] receive any GI Bill benefits?	1 - Yes GOTO T9	New - will provide
	AND	*The GI Bill is an education benefit that helps to cover	2 - No GOTO W0	information on benefit use
	(PEAFWHN1 -4 = 1-5)	the costs associated with getting an education or	DK GOTO W0	
	AND	training. It includes: Post-9/11 GI Bill, Montgomery GI	REF GOTO W0	
	(PRTAGE >=	Bill, Dependents' Education Assistance, and Fry	No Response GOTO W0	
	18 AND <66)	Scholarship		
T9	T8 = 1	Who used the benefits or who plans to use them?	Numeric response options	New - will provide
		1 - Yourself/NAME	DK	information on benefit use;
		2 - [A/NAME's] child	REF	who is using benefits now
	1	3 - [A/NAME's] spouse	No Response	versus who is saving for

		4 - Another dependent	GOTO W0	children
W0	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	*Enter all that apply; separate with commas The following questions are about [your/NAME's] experience with state employment or career services agencies.	GOTO W1	Revised – simplified wording
W1	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	[Since separation/At any time in the last four years], [have/has] [you/NAME] ever visited a website for or made face-to-face or telephone contact with a state employment or career services agency, sometimes known as American Job Centers, for help finding a job or job-related training?	1 - Yes GOTO W3 2 - No GOTO W2 DK GOTO W3 REF GOTO W3 No Response GOTO W3	Revised – updated wording to include commonly used terms (for example, visiting a website)
W2	W1 = 2	What were the reasons [you/NAME] did not visit or contact a state employment or career services center or website? *Do not read list of response options aloud. *Enter all that apply; separate with commas.	Numeric response options 1 - NOT AWARE of services offered at centers 2 - NOT USEFUL/NO FAITH in centers 3 - CONTACTED OTHER job search/headhunter/VA service 4 - Believe NO JOBS AVAILABLE 5 - DID NOT WANT HELP/Found own job 6 - ALREADY HAVE job lined up 7 - NOT LOOKING for a job or work 8 - DISABLED or UNABLE to work DK REF	Revised – simplified response options
W3	W1 = 1	[Were/Was] [you/NAME] able to get all the help that [you/he/she] needed from the state employment or career services center or website?	No Response 1 - Yes GOTO W4 2 - No GOTO W3a DK GOTO W4 REF GOTO W4 No Response GOTO W4	Revised – streamlined language

W4	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	I am going to read a list of services that a state employment or career services center might offer to help with [your/NAME's] next job search. For each service, please tell me if you would prefer to use the service in-person, online, or not at all. Show question stem in black for first item; then gray out for subsequent items.		Revised – changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops
W4a	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	Résumé help	1 - In-person GOTO W4b 2 - On-line GOTO W4b 3 - Would not use the service GOTO W4b DK GOTO W4b REF GOTO W4b No Response GOTO W4b	Revised – changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated
W4b	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	Job application help	1 - In-person GOTO W4c 2 - On-line GOTO W4c 3 - Would not use the service GOTO W4c DK GOTO W4c REF GOTO W4c No Response GOTO W4c	Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated
W4c	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	Finding job opportunities	1 - In-person GOTO W4d 2 - On-line GOTO W4d 3 - Would not use the service GOTO W4d DK GOTO W4d REF GOTO W4d No Response GOTO W4d	Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated
W4d	S9 > 2010 AND (PEAFWHN1 -4 = 1-5) AND (PRTAGE >= 18 AND <66)	Developing career goals	1 - In-person GOTO W4e 2 - On-line GOTO W4e 3 - Would not use the service GOTO W4e DK GOTO W4e REF GOTO W4e No Response GOTO W4e	Revised - changed focus of question to employment or career centers. Previous supplement questions referred to TAP workshops. Response options also updated
W4e	S9 > 2010 AND (PEAFWHN1 -4 = 1-5)	Translating military work experience for civilian employers	1 - In-person GOTO B0 2 - On-line GOTO B0 3 - Would not use the service GOTO B0 DK GOTO B0	Revised - changed focus of question to employment or career centers. Previous supplement questions

	AND		REF GOTO BO	referred to TAP workshops.
	(PRTAGE >=		No Response GOTO B0	Response options also
	18 AND <66)			updated
В0	S9 > 2010	And now, the last questions are about [your/NAME's]	GOTO B1	New – transition to indicate
		VA benefits.		interview is almost finished
B1	S9 > 2010	How confident [are/is] [you/NAME] that	1 - Not at all confident GOTO B2	New - VA would like to know
		[you/he/she] [are/is] aware of all the benefits that	2 - Somewhat confident GOTO B2	more about how veterans are
		[you/he/she] [are/is] eligible for from the VA?	3 - Very confident GOTO B2	using their services.
			DK GOTO B2	
			REF GOTO B2	
			No Response GOTO B2	
B2	S9 > 2010	Finally, I'd like to read you a list of different ways the	Numeric response options	New - VA would like to know
		VA could reach out to [you/NAME] about the	DK	more about how veterans are
		benefits that [you/he/she] [are/is] eligible for. For	REF	using their services.
		each one, please let me know if that's a way that	No Response	
		[you/NAME] would like to learn about [your/his/her]		
		benefits.	ALL GOTO END	
		1 - In-person visit to a local VA office		
		2 - Website for browsing all benefits and programs		
		3 - Online account with personal information		
		4 - Social media		
		5 - Personal letter in the mail		
		6 - Personal e-mail		
		7 - Personal text message		
		*Read each item aloud.		
		*Enter all that apply; separate with commas		