

## Appendix B-7 Borrower Thank You Email

### Thank you email

Optimal Solutions Group, LLC  
5825 University Research Ct., Suite 2800  
College Park, MD 20740

RE: Evaluation of the Microloan Program

Dear <Participant name>:

Thank you for your participation in the evaluation of the Microloan Program. Your participation was important in assisting the SBA to improve the program and ensure that firms have better experiences with it. The information collected by this evaluation will ultimately help the SBA better serve our nation's small businesses.

- If you have any questions or concerns about your participation in this study, please contact Optimal at (301) 918-7331 Ext. 131 or [sbacfo@optimalsolutionsgroup.com](mailto:sbacfo@optimalsolutionsgroup.com).
- For questions about this study, please contact Shay Meinzer at SBA, (202) 539-1429 or [shay.meinzer@sba.gov](mailto:shay.meinzer@sba.gov).
- For more information about the Microloan Program, please visit: <https://www.sba.gov/loans-grants/see-what-sba-offers/sba-loan-programs/microloan-program%20>

Thank you again for your time and cooperation.

Sincerely,

Harrison Greene  
Project Director

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information (such as this survey) unless it displays a valid OMB control number. The control number for this information collection is 3245-XXXX (Expires XX XX, 20XX). The time required to read this email is estimated to average 1 minute (0.02 hours). Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to U.S. Small Business Administration, Director, Records Management Division, 409 3rd St., S.W., Washington, DC 20416 and Desk Officer for the Small Business Administration, Office of Management and Budget, New Executive Building, Room 10202, Washington, DC 20503.