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OMB Control No.: 0584-0492  
Expiration Date: xx/xx/xxxx

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Welcome, Susan Cole Help Print Log Out

Welcome to eDRS!

You have successfully logged into the Supplemental Nutrition Assistance Program's (SNAP) Electronic Disqualified Recipient System (eDRS). eDRS makes it easier for SNAP fraud investigators, eligibility workers, and quality control specialists to perform their jobs by providing the most comprehensive and up-to-date nation-wide disqualification information at their fingertips.

eDRS allows authorized users to search the national database of Supplemental Nutrition Assistance Program (SNAP) disqualification records to make disqualification penalty and eligibility determinations. eDRS also supports SNAP control reviews verifying the accuracy of SNAP eligibility determinations.

*Note: Use of eDRS is restricted to persons directly concerned with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations. Any information obtained by persons authorized to use eDRS may not be further disclosed to anyone not connected with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations without the written approval of the Food and Nutrition Service. If you have questions concerning eDRS access, please contact your FNS regional office.*

Helpdesk Information

Need help logging on to eDRS? You will not be able to view this information if you cannot log on so **please write down the following information for contacting the FNS eAuthentication Helpdesk.** Email address: [eAuthHelpDesk@ftc.usda.gov](mailto:eAuthHelpDesk@ftc.usda.gov) Phone: [1-800-457-3642](tel:1-800-457-3642)

Need help with a problem (other than logging on) or have a "How do I..." question concerning eDRS? The eDRS Helpdesk is available to answer your questions Monday through Friday from 8:00 AM to 7:00 PM EST. Email address: [SM.FN.eDRS@usda.gov](mailto:SM.FN.eDRS@usda.gov) or use this [online form](#). Phone: [1-866-557-8330](tel:1-866-557-8330). After business hours, please leave a brief message describing the problem, your name and a phone number where you can be reached. Someone will get back to you by the end of the next business day at the latest.

Announcements

Posted On 11/26/2019 7:22:49 AM

**Keep eDRS User Account Active**

All users must access eDRS online application at least once in 60 days in order to keep their account active. Users who do not access eDRS online application within 60 days of their last login, will have their account de-activated. In order to re-gain access, users will be required to submit a new FNS-674 form.

Posted On 11/26/2019 7:22:30 AM

**eAuth Helpdesk Contact Information**

For help with forgotten or expired passwords, please contact the eAuthentication Helpdesk by email at [eAuthHelpDesk@ftc.usda.gov](mailto:eAuthHelpDesk@ftc.usda.gov) or by calling [1-800-457-3642](tel:1-800-457-3642).