

## **Welcome and Thank You Text**

### **Welcome Text**

Thank you for your recent trademark application/filing submission. We hope your experience was positive.

We would like to hear your feedback regarding the office action you received from USPTO. If you have received multiple office actions, you may indicate the serial number for which you are completing the survey below.

### **Thank You Text**

Thank you for taking our survey and for helping us serve you better.

QID	AP Question Tag	Skip From	Question Text	Answer Choices	Skip To	AP Answer Tag	Required Y/N	Type	Special Instructions	CQ Label
			Please rate the clarity of the writing in the office action.	1=Not clear at all 2 3 4 5=Very clear			Y	Radio button, scale, has don't know		Writing Clarity
			Provide any comments about the clarity of the writing in the office action.				N	Text area, no char limit		OE_Clarify
			The amount of information in the office action is:	Too much Too little Just right Don't know	A A			Radio button, one-up vertical	Skip Logic Group*	Information
		A	Please explain your answer about the amount of information.				N	Text area, no char limit	Skip Logic Group*	OE_Info not just right
			Please rate your level of agreement with the following statements. I am satisfied with the office action I received.	1=Strongly disagree 2 3 4 5=Strongly agree			Y	Checkbox, one-up vertical		Satisfied with Action
			This interaction increased my confidence in the USPTO.	1=Strongly disagree 2 3 4 5=Strongly agree			Y	Checkbox, one-up vertical		Confidence
			I was treated fairly.	1=Strongly disagree 2 3 4 5=Strongly agree			Y	Checkbox, one-up vertical		Treated Fairly
			Did you perform a search of existing trademarks and/or use a search service before applying for your trademark/soundmark?	Yes No			Y	Radio button, one-up vertical		Search
			Did you consult with any of the following resources prior to applying/filing? (Please select all that apply)	Yes, I visited USPTO.gov to get more information. Yes, I contacted a USPTO call center. Yes, I contacted the Trademark Assistance Center. Yes, consulted with an attorney (for those who are not attorneys). Yes, I used a search engine to perform a search for more information (e.g. Google, Yahoo). Yes, I visited a USPTO regional office. Yes, I visited a Patent and Trademark Resource Center at a library. No, I did not know which resources to consult. No, I did not need additional resources to apply/file. Other (please specify)			Y	Checkbox, one-up vertical	Skip Logic Group*	Prior Resources
		A	Please specify what you did prior to applying/filing.		A		N	Text area, no char limit	Skip Logic Group*	Prior Resources_Other
			Did you click the links to the additional information in the office action?	Yes No	A, B		Y	Radio button, one-up vertical	Skip Logic Group*	Links
		A	Were these links helpful?	Yes, the links were helpful. No, the links were not helpful. No, I had technical difficulty when clicking the links. Don't Know			Y	Radio button, one-up vertical	Skip Logic Group*	Link Helpful
		B	Do you have any comments about the additional links.					Text area, no char limit		OE_Additional Links
			Did you need to contact the USPTO trademark examining attorney assigned to your case for any reason?	Yes No	A		N	Checkbox, one-up vertical	Skip Logic Group*	Speak with Examiner
		A	Were you successfully able to get in touch with your examiner?	Yes No	B		Y	Checkbox, one-up vertical	Skip Logic Group*	Speak with Examiner_Successful
		B	Please rate your level of agreement with the following statement. The examining attorney I interacted with was helpful.	1=Strongly disagree 2 3 4 5=Strongly agree			Y	Checkbox, one-up vertical	Skip Logic Group*	Examiner Helpful
			Have you been able to obtain enough information to determine next steps?	Yes No Don't Know			Y	Checkbox, one-up vertical		Ample Information
			Enter the application serial number for the office action. (Optional)				N	Text field, <100 char		Serial number
			Enter the mark for the office action. (Optional)				N	Text field, <100 char		Mark
			Which of the following best describes your role?	Entrepreneur/Small Business Owner Inventor IP Professional: Attorney IP Professional: Agent IP Professional: Paralegal Marketing Professional Other Legal Professional (not in Intellectual Property): Attorney, Paralegal Student Other (please specify)			Y	Radio button, one-up vertical	Skip Logic Group*	Role
		A	Please describe your role.		A		N	Text field, <100 char	Skip Logic Group*	Role_Other
			Which of the following best describes your organization?	Law firm Small Business Corporation US Nonprofit Government College/University K-12 School General public		B	Y	Checkbox, one-up vertical	Skip Logic Group*	Organization

			International Business						
			International Nongovernmental Organization (NGO)						
			Other (please specify)	A					
		A	Please describe your organization.			N	Text area, no char limit	Skip Logic Group*	Organization_Other
		B	Which level of government is your organization?	US Federal or Tribal Nation		Y	Radio button, one-up vertical	Skip Logic Group*	Level of government
			US state or territory						
			US local						
			Foreign intellectual property office						
			Other foreign government						
			Is there anything else you would like to tell us?			N	Text area, no char limit		OE_Comments