

Initial Letter to Health Care Practitioners who Self-Query, sent via Email

Dear _____,

The U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA) is conducting a national survey of its eligible users of the National Practitioner Data Bank (NPDB). We periodically conduct surveys of eligible users to ensure we are meeting the needs of those who self-query the NPDB. The results of the evaluation will guide the future strategic directions of the NPDB, and we thank you in advance for your cooperation.

We have contracted with a small business, *BIKTEK* to conduct the survey. As an eligible user of the NPDB, you have been selected to provide feedback on the effectiveness of NPDB content.

In recognition of your valuable time and critical feedback, BIKTEK will **donate \$2** for each completed survey to the *Children's Inn*, a non-profit providing a home-like environment for children receiving medical treatment at NIH (a maximum donation of \$5,000 for all surveys).

The evaluation is conducted on a secure web-site; please [click here](#) to complete a web-based survey. If you have questions concerning any aspect of the survey, including confidentiality, please feel free to call BIKTEK Inc. at 1-844-435-NPDB (6732) or email at customersupport@biktekin.com.

Once again, thank you in advance for your cooperation with this request. Your responses will be confidential and used for research purposes.

Sincerely,

Director, NPDB
Division of Practitioner Data Bank
Bureau of Health Workforce
Health Resources and Services Administration