

**Self-Queriers Survey: Module 9**  
**Number of questions: 7**

**Experience with the NPDB Dispute Process**

**Q 9.1.** You have indicated that you had/have been involved in the NPDB's Dispute Resolution Process (previously known as Secretarial Review). What type(s) of report(s) did you dispute? (Select all that apply.)

- Medical Malpractice Payment
- State Licensure Action
- Clinical Privileges / Panel Membership Action
- Health Plan Other Adjudicated Action (e.g., contract termination)
- Professional Society Membership Action
- Federal Licensure (including DEA)
- Government Administrative Action
- Federal or State Exclusion or Debarment
- Private Accreditation / Peer Review Organization Action
- Judgment or Conviction
- Other (Please Explain) \_\_\_\_\_

**Survey Page Break**

**Q 9.2.** Why did you dispute the NPDB report(s)? (Select all that apply.)

- Information in the report was incorrect
- Report was submitted for reasons other than professional competence or professional conduct
- You were treated unfairly by the reporting entity
- The action was not reportable to the NPDB
- Court advised to go through the NPDB administrative process
- Legal counsel advised to dispute
- Wrong practitioner reported
- Wrong action included in the report (Please Explain) \_\_\_\_\_
- Other (Please Explain) \_\_\_\_\_

**Survey Page Break**

**Q 9.3.** Before you initiated your dispute process with the NPDB, what other actions were taken? (Select all that apply.)

- Tried to resolve the issue directly with the entity that submitted the report to the NPDB
- Tried to contact the entity but the entity did not respond or refused further communication

Could not engage with the entity that submitted the report because it no longer exists  
Hired legal counsel to try to resolve the issue with the entity that submitted the report to the NPDB  
Filed a legal case in the Federal court system  
Other (Please Explain) \_\_\_\_\_

**Survey Page Break**

**Q 9.4.** Please rate your level of satisfaction with the NPDB's Disputes Resolution Process (as opposed to the decision that was rendered).

**Rating Scale**

Very Satisfied / Satisfied / Neither Satisfied Nor Dissatisfied / Dissatisfied / Very Dissatisfied

**Survey Page Break**

**Q 9.5.** Based on your dispute, what happened to your report?

No change was made to the report.  
Some of the details in the report regarding the action were changed.  
The report was voided. → **Skip the next question.**  
Other (please explain) \_\_\_\_\_

**Q 9.6.** Did you file for re-consideration with the NPDB?

Yes  
No

**Q 9.7.** Why did you file for re-consideration with the NPDB? (Select all that apply.)

Had new evidence not submitted previously  
Did not agree with the NPDB's decision  
Believed escalating my case would result in a different outcome  
Lawyer recommended filing for re-consideration  
Court advised to first exhaust all of the NPDB's administrative processes  
Other (Please Explain) \_\_\_\_\_

Piping logic:

Survey will be directed to Module 10.