

Self-Queriers Survey: Module 14
Number of questions: 14

Experiences of Self-Querying the NPDB

Q 14.1. Which of the following links did you use to access the self-query interface on the NPDB?

- The link on the NPDB webpage
- The link on a non-NPDB webpage
- Other (please specify) _____

Q 14.2. Please rate your organization's level of overall satisfaction with self-query.

- Very Satisfied
- Satisfied
- Neither Satisfied Nor Dissatisfied
- Dissatisfied
- Very Dissatisfied

Survey Page Break

Q 14.3. How many times has your organization performed a self-query in the last 5 years?

- 1
- 2
- 3
- 4
- 5 or more

Q 14.4. What was the purpose of your organization's self-query? (Please select all that apply.)

- To provide to an Insurance Agency for Medical Liability Insurance
- To provide to a State Agency
- To provide to a Federal Agency
- My organization was notified of being the subject of an NPDB report
- My organization wanted to verify if it was the subject of an NPDB report
- Other (Please Explain) _____

Q 14.5. If your organization has requested a response to be mailed, were there any difficulties?

Yes
No → If no, go to Q 14.7.
Unknown
Other (Please Explain) _____

Survey Page Break

Q 14.6. Please explain the difficulties that your organization experienced.
Text box

Q 14.7. Has your organization ever left the process of a self-query unfinished?

Yes → If yes, go to Q 14.8, otherwise skip to Q 14.9.
No
Unknown
Other (Please Explain) _____

Survey Page Break

Q 14.8. What were the reasons for your organization for not finishing self-query? (Please select all that apply.)

A Notary was required, which I did not have access to at the time.
The overall self-query process was too hard.
I changed my mind about querying in the middle of the process.
I do not know.
Other reason (please explain) _____

Survey Page Break

Q 14.9. Please rate your organization's level of satisfaction with NPDB's Notary identity verification method for completing a self-query?

Very Satisfied
Satisfied
Neither Satisfied Nor Dissatisfied
Dissatisfied
Very Dissatisfied

Survey Page Break

Q 14.10. Using the scale provided, please rate your organization's agreement with each of the following statements regarding the NPDB's Notary identity verification method.

The NPDB's identity verification method is secure.
The NPDB's identity verification method is easy to use.

The NPDB's identity verification method is convenient.

- Completely Agree
- Agree
- Neither Agree Nor Disagree
- Disagree
- Completely Disagree

Survey Page Break

Q 14.11. The self-query information that my organization received from the NPDB is accurate and complete.

- Completely Agree
- Agree
- Neither Agree Nor Disagree
- Disagree
- Completely Disagree

Q 14.12. My organization received a response to the self-query in a timely manner.

- Completely Agree
- Agree
- Neither Agree Nor Disagree
- Disagree
- Completely Disagree

Survey Page Break

Q 14.13. How would your organization rate the cost of the NPDB self-query?

- Very Expensive
- Expensive
- Fair Cost
- Inexpensive
- Very Inexpensive

Survey Page Break

Q 14.14. Please share any comments regarding your experiences with self-querying the NPDB.

Text box

Piping logic:

Survey will be directed to Module 15.