

2015 WiTS Climate Survey

ID: 74

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ID: 2

Welcome to the 2015 WiTS Climate Survey. You have been selected to take this survey because you are a user of WiTS. Feedback received in this survey will be compiled by the Survey Team in HR Systems, Analytics, and Information Division (HR SAID), and a summary report will be provided to the WiTS Team. Your feedback will be used to improve WiTS communication/support/training efforts.

The survey should take approximately less than five minutes to complete and all responses are anonymous. Thank you for helping to identify ways to improve WiTS!

**If you encounter any technical problems please contact
HRSystemsSupport@mail.nih.gov**

Validation:

ID: 54

1) Please select your [Institute or Center](#):*

- ☐ CC
- ☐ CIT
- ☐ CSR
- ☐ FIC
- ☐ NCATS
- ☐ NCCIH
- ☐ NCI
- ☐ NEI
- ☐ NHGRI
- ☐ NHLBI
- ☐ NIAAA
- ☐ NIAID
- ☐ NIAMS
- ☐ NIA
- ☐ NIBIB
- ☐ NICHD
- ☐ NIDA
- ☐ NIDCD
- ☐ NIDCR
- ☐ NIDDK
- ☐ NIEHS
- ☐ NIGMS
- ☐ NIMHD
- ☐ NIMH
- ☐ NINDS
- ☐ NINR
- ☐ NLM
- ☐ OD
- ☐ Do Not Know
- ☐ Other (IC Not Listed)

Enhancements/Self-Service HR Requests and Reports

ID: 55

2) Please rate your overall satisfaction with WiTS this past year:

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

Logic: Hidden by default Dynamically shown if "Please rate your overall satisfaction with WiTS this past year:" = Very Dissatisfied or "Please rate your overall satisfaction with WiTS this past year:" = Dissatisfied

ID: 56

Please explain your dissatisfaction below:

ID: 68

Enhancements

ID: 62

3) Rate your satisfaction the following enhancements to WiTS:

	Very	Dissatisfi	Neither	Satisfi	Very	Did	Does
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	Dissatisfi ed	ed	Satisfied nor Dissatisfi ed	ed	Satisfi ed	Not Kno w Abo ut	Not Appl y to Me
Creation of Senior Level Pay Retention Incentive expiration email notifications for renewals	()	()	()	()	()	()	()
Addition of Entrance on Duty Date, Not to Exceed Date, and Length of Appointee's Appointment to the WiTS Orientation Report	()	()	()	()	()	()	()
Addition of NIH Employee look up feature to the Senior Level Pay form	()	()	()	()	()	()	()
Status Report	()	()	()	()	()	()	()

Revamp (interactiv e sorting columns, improved spotlights and legend, summary metrics table)							
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Logic: Hidden unless: (((Question "Creation of Senior Level Pay Retention Incentive expiration email notifications for renewals " is one of the following answers ("Very Dissatisfied", "Dissatisfied") OR Question "Addition of Entrance on Duty Date, Not to Exceed Date, and Length of Appointee's Appointment to the WiTS Orientation Report " is one of the following answers ("Very Dissatisfied", "Dissatisfied")) AND Question "Addition of NIH Employee look up feature to the Senior Level Pay form " is one of the following answers ("Very Dissatisfied", "Dissatisfied")) AND Question "Status Report Revamp (interactive sorting columns, improved spotlights and legend, summary metrics table) " is one of the following answers ("Very Dissatisfied", "Dissatisfied"))

ID: 70

4) You indicated to be dissatisfied with one of the 2015 enhancements. Please explain your dissatisfaction below.

ID: 57

Self-Service HR Requests and Reports

5) Rate your satisfaction with the following WiTS self-service components:

	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	Did Not Know About	Does Not Apply to Me
Access to WiTS reports via the OHR website	()	()	()	()	()	()	()
Access to the WiTS Time to Hire Dashboard via the OHR website	()	()	()	()	()	()	()
Entering requests for Senior Level Pay cases	()	()	()	()	()	()	()
Entering requests for HR Systems Support/Access	()	()	()	()	()	()	()
Entering requests for Retirement Estimates	()	()	()	()	()	()	()

Logic: Hidden by default Dynamically shown if "Rate your satisfaction with the following WiTS self-service components:" = Very Dissatisfied or "Rate your satisfaction with the following WiTS self-service components:" = Dissatisfied

ID: 12

You indicated to be dissatisfied with one of the WiTS self-service components. Please explain your dissatisfaction below.

Communication/Support/Training

ID: 58

Communication/Support/Training

ID: 60

6) Have you attended any WiTS Trainings?*

- ☐ Yes
- ☐ No
- ☐ Do Not Remember

Logic: Dynamically shown if "Have you attended any WiTS Trainings?" = Yes or "Have you attended any WiTS Trainings?" = Do Not Remember

ID: 13

Rate your satisfaction with the following methods of delivery of WiTS training:

	Very Dissatisfi ed	Dissatisfi ed	Neither Satisfied nor Dissatisfi ed	Satisfi ed	Very Satisfi ed	Did Not Kno w Abo ut	Did Not Atten d
Formal classroom training	()	()	()	()	()	()	()
WiTS worksho ps - in person	()	()	()	()	()	()	()
WiTS worksho ps - webinars	()	()	()	()	()	()	()

Logic: Hidden by default Dynamically shown if "Rate your satisfaction with the following methods of delivery of WiTS training:" = Very Dissatisfied or "Rate your satisfaction with the following methods of delivery of WiTS training:" = Dissatisfied

ID: 17

You indicated to be dissatisfied with one of the WiTS training methods of delivery. Please explain your dissatisfaction below.

ID: 18

7) Rate your satisfaction with the WiTS pages on the OHR website:

	Very Dissatisfi ed	Dissatisfi ed	Neither Satisfied nor Dissatisfi ed	Satisfi ed	Very Satisfi ed	Did Not Kno w Abo ut	Have Not Visit ed
The clarity of the informati on	()	()	()	()	()	()	()
The usability of the informati on	()	()	()	()	()	()	()
The relevance of the informati on	()	()	()	()	()	()	()

Logic: Hidden by default Dynamically shown if "Rate your satisfaction with the WiTS pages on the OHR website: " = Very Dissatisfied or "Rate your satisfaction with the WiTS pages on the OHR website: " = Dissatisfied

ID: 23

You indicated to be dissatisfied with a WiTS section of the OHR website. Please explain your dissatisfaction below.

Communication/Support/Training

ID: 59

Communication/Support/Training (continued)

ID: 24

8) Rate your satisfaction with the following methods of communication about WiTS:

	Very Dissatisfi ed	Dissatisfi ed	Neither Satisfied nor Dissatisfi ed	Satisfi ed	Very Satisfi ed	Have Not Seen/Re ad
Usefulness of the monthly Keeping Your WiTS About You column in HR Systems Spotlight newsletter	()	()	()	()	()	()
The timeliness of information you receive from your Branch/Unit WiTS Super User	()	()	()	()	()	()

The accuracy of information you receive from your Branch/Unit WiTS Super User	()	()	()	()	()	()
The usability of information contained in WiTS User Guides/QRGs	()	()	()	()	()	()
The usability of information contained in WiTS Online Tutorials	()	()	()	()	()	()
The clarity of information contained in email messages from the WiTS Team	()	()	()	()	()	()
The timeliness of messages from HR Systems Support related to planned/unplanned WiTS system outages	()	()	()	()	()	()
The relevance of the information sent from the WiTS Twitter account	()	()	()	()	()	()

Logic: Hidden by default Dynamically shown if "Rate your satisfaction with the following methods of communication about WiTS:" = Very Dissatisfied or "Rate your satisfaction with the following methods of communication about WiTS:" = Dissatisfied

ID: 34

**You indicated to be dissatisfied with a method of communication about WiTS.
Please explain your dissatisfaction below.**

ID: 35

9) Rate your satisfaction with the WiTS Report Subscription Service:

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied
- ☐ Did Not Know About
- ☐ Do Not Use

Logic: Hidden by default Dynamically shown if "Rate your satisfaction with the WiTS Report Subscription Service:" = Very Dissatisfied or "Rate your satisfaction with the WiTS Report Subscription Service:" = Dissatisfied

ID: 36

Please explain your dissatisfaction below.

Open-Response

ID: 37

10) Please provide any additional comments you may have.

Thank You!

ID: 1

Thank you for taking our survey. Your response is very important to us.
