

**Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB#: 0925-0648 ExpDate: 3/31/18)**

---

**TITLE OF INFORMATION COLLECTION:**

Division of Senior and Scientific Executive Management (DSSEM) Application and Interview Satisfaction Survey

**PURPOSE:**

The purpose of the Division of Senior and Scientific Executive Management (DSSEM) Application and Interview Satisfaction Survey is to assess satisfaction of applicants who have applied to NIH’s senior and scientific executive positions. Only those who have been interviewed will be given the survey. The results of the survey will be used to improve the recruitment process.

**DESCRIPTION OF RESPONDENTS:**

The target audience is job applicants who have been interviewed by the search committee.

**TYPE OF COLLECTION:** (Check one)

- |  |  |
|--|--|
| <input type="checkbox"/> Customer Comment Card/Complaint Form          | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group                  |
| <input type="checkbox"/> Focus Group                                   | <input type="checkbox"/> Other:                                  |

**CERTIFICATION:**

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: \_\_\_\_\_ Sylvia Chen \_\_\_\_\_

To assist review, please provide answers to the following question:

**Personally Identifiable Information:**

1. Is personally identifiable information (PII) collected?  Yes  No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974?  Yes  No
3. If Applicable, has a System or Records Notice been published?  Yes  No

**Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [ X ] No

**ESTIMATED BURDEN HOURS and COSTS**

Category of Respondent	No. of Respondents	No. of Responses per Respondent	Time per Response (in hours)	Total Burden Hours
Interviewed Job Applicants (potentially non-federal employee)	50	1	5/60	4
<b>Totals</b>	<b>50</b>	<b>50</b>		<b>4</b>

Category of Respondent	Total Burden Hours	Hourly Wage Rate*	Total Burden Cost
Interviewed Job Applicants (potentially non-federal employee)	4	\$23.65	\$94.60
<b>Totals</b>	<b>4 hours</b>		<b>\$94.60</b>

Bls.gov Occupational Employment and Wages, May 2015, Silver Spring-Frederick-Rockville, MD Metropolitan Division [http://www.bls.gov/oes/current/oes\\_43524.htm#00-0000](http://www.bls.gov/oes/current/oes_43524.htm#00-0000)

**FEDERAL COST:** The estimated annual cost to the Federal government is \$1,995.30.

Staff	Grade/Step	Salary	% of Effort	Fringe (if applicable)	Total Cost to Gov't
<b>Federal Oversight</b>					
Survey Team Member	GS 11/1	\$66,510	3%		\$1,995.30
<b>Contractor Cost</b>					
Travel					
Other Cost					
<b>Total</b>					
					<b>\$1,995.30</b>

**If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:**

**The selection of your targeted respondents**

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?  
 Yes       No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

Full census of interviewed job applicants. Participation in the survey is voluntary.

**Administration of the Instrument**

1. How will you collect the information? (Check all that apply)  
 Web-based or other forms of Social Media  
 Telephone  
 In-person  
 Mail  
 Other, Explain
2. Will interviewers or facilitators be used?  Yes  No