#### Welcome

Welcome to our survey for ClinicalTrials.gov, and thank you for agreeing to participate!

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Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a current valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to NIH Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

This survey is being conducted by ICF, a consulting services company working with the National Library of Medicine to explore ways to enhance the usability of the ClinicalTrials.gov website.

ClinicalTrials.gov is the largest online database of privately and publicly funded clinical studies conducted around the world. Patients, their family members, health care professionals, researchers, and others visit the site for information about clinical studies on a wide range of diseases and conditions.

This activity will help us better organize the information on the ClinicalTrials.gov website so that visitors can easily find what they are looking for. It should take you under 10 minutes to complete. There are no right or wrong answers to the questions. We are testing the organization of the information on the website, not you!

Click on the "Continue" button to get started.

Continue



## Questions

In order to direct you to the correct test, please tell us why you typically visit the ClinicalTrials.gov website?

• Please select a link below.

To find a trial for vourself or someone else to participate in

To do research

To register a study or submit study results

Continue

· indicates requiredfields

# Before we begin

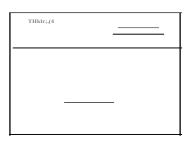
Please answer the following questions

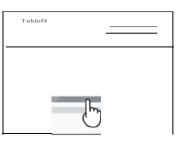
When did you last use the ClinicalTrials.gov website to look for a tria	
Within the last week	
Within the last month	
Within the last 6 months	
Within the last year	
Never used ClinicalTrials.gov	
O Not sure	
Other	
	L.
	*
How did you hear about ClinicalTrials.gov?	
Internet search (for example, Google)	
Social media (for example, Twitter, Facebook)	
Referred by someone	
O News	
O Don't remember	
	* indicates required fiel
Continue	

### Instructions

Here's how it works:

- 1. For each scenario, please select the label where you think you might find the information you are asked to find.
- 2. Click through the list until you arrive at one that you think helps you complete the task.
- 3. If you click on something unintentionally you can always change your selection by clicking one of the above selections.







This is not a test of your ability, there are no right or wrong answers.

That's it, let's get started!

Continue



Skip this task

You want to search for studies, but the search options on the homepage don't include what you're looking for. Where else would you go to search?

ClinicalTrials.gov

Find studies

Advanced search - <u>l'd find It here</u>

Task 2 of 5	Skip this task
You are reading a study on ClinicalTr on the site would you go to find the i	rials.gov and there is a term you are not familiar with. Where meaning of that term?
00.1.17.1	
ClinicalTrials.gov	
About studies	
Glossary of common site teri	ms - <u>I'd find it here</u>
Fook 2 of E	
Fask 3 of 5       You want to learn about potential risks	Skip this task s and benefits of study participation. Where do you think you
vill find information about that?	s and bonomo of study participation. Whole de you think you
ClinicalTrials gov	
ClinicalTrials.gov	
About studies	
	- <u>I'd find Ithere</u>
About studies	- <u>I'd find Ithere</u>
About studies	- <u>I'd find Ithere</u>
About studies	- <u>I'd find Ithere</u>
About studies  Learn about studies	- <u>I'd find It here</u> Skip this task
About studies  Learn about studies  Fask 4 of 5  Where would you go to understand where we will not have the would you go to understand where we will not have the would you go to understand where we will not have the would you go to understand where we will not have the would you go to understand where we will not have the whole where where we will not have the world you go to understand where we will not have the world you go to understand you go to y	
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Learn about studies  Task 4 of 5  Where would you go to understand website?	Skin this task

ClinicalTrials.gov	
Resources	
RSSfeeds	- <u>I'd find ithere</u>



You want to see if there is any information specific to researchers on ClinicalTrials.gov. Where might you find that information?

ClinicalTrials.gov

Homepage

For Researchers	- I'd find It here

Task 2 of 9  You want to use the advanced search	eatures to f1nd a specific type of clinical study, but you're
not sure how it works. Where would yo	
ClinicalTrials.gov	
Find studies	
How to Search	- <u>l'd find Ithere</u>
	<del></del>
	ilters shown with your search results but you're not sure
You want to customize the columns and how to change them. Where might you fit ClinicalTrials.gov Find studies	
You want to customize the columns and how to change them. Where might you fi	nd help with that?
You want to customize the columns and how to change them. Where might you fit ClinicalTrials.gov Find studies	nd help with that?
You want to customize the columns and how to change them. Where might you fit ClinicalTrials.gov Find studies	nd help with that?
You want to customize the columns and how to change them. Where might you fit ClinicalTrials.gov Find studies How to use search results  Task 4 of 9	nd help with that?

- I'd find Ithere

ClinicalTrials.gov

Resources

SS feeds

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You've found a set of clinical studies relevant for your research and you want to download this set to take a close r look. You're not sure how to do it. Where might you go for help?

ClinicalTrials.gov

Resources

Downloading content for analysis

- I'd find Ithere

#### Task 6 of 9

You want to find tips and guidance on using ClinicalTrials.gov information for research. Where would you expect to find information about that?

ClinicalTrials.gov

Resources

Selected publications - I'd find Ithere

#### Task 7 of 9

To help you interpret study information, you want to understand the definition of a term on a record. Where would you look up the meaning of the term?

ClinicalTrials.gov

Submit studies

Support materials - <u>l'd find Ithere</u>

Task	8	of	9
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You want to see if there are any expert tools, such as an **API**, to help you with downloading and analyzing study information. Where do you think you will find information on that?

ClinicalTrials.gov

Resources

Downloading content for analysis

+- I'd find it here

#### Task 9 of 9

You want to see if there are limitations in using or repurposing data found on ClinicalTrials.gov. Where would you look for that information?

ClinicalTrials.gov

About site

Terms and conditions +- <u>l'd find it here</u>

## **Thanks**

Survey complete! Thanks again for your participation. Your feedback is incredibly useful in helping to determine how our content should be organized, so we can make our website easier to use.

You may now close this window or navigate to another web page.

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