

FY2020 NIH Loan Repayment Programs Customer Service Survey:
Application Technical Assistance Webinar in September, 2019

* 1. Public reporting burden for this collection of information is estimated to be 4 minutes, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

OMB# 0925-0648 Expiration Date: 05/2021

This survey is voluntary and asks for opinions only about the NIH Loan Repayment Programs Application Technical Assistance Webinar. Please check "yes" below to continue or close your browser if you do not want to participate in this survey.

Yes

* 2. Please choose the category that best describes you.

- I am a first time LRP applicant (and never received an award)
- I applied to the LRP before but never received an award
- I received at least one LRP award in the past five years
- Other (please specify)

* 3. In what state is your research institution located?

4. How did you hear about the webinar? (Select all that apply.)

- Mentor
- Colleague
- Past LRP awardee
- My research institution
- Social media (e.g. Twitter or Facebook)
- LRP mailing list
- NIH mailing list
- Other (please specify)

5. What were you expecting to get from this webinar?

6. What did you think about the length of the webinar?

- Too short
- Just right
- Too long

Please feel free to provide details to your answer.

7. What did you think about the pace of the webinar?

- Too slow
- Just right
- Too fast

Please feel free to provide details to your answer.

8. What did you think about topic detail covered in the webinar?

- Not enough
- Just right
- Too much

Please feel free to provide details to your answer.

9. How easy was it to understand the information presented in the webinar?

- Not easy
- Moderately easy
- Extremely easy

Please feel free to provide details to your answer.

10. What did you think about the organization of information presented in the webinar?

- Not well organized
- Moderately well organized
- Extremely well organized

Please feel free to provide details to your answer.

11. Overall, was the webinar a good use of your time?

- Not really
- Moderately
- Extremely

Please feel free to provide details to your answer.

12. Did the information presented in the webinar meet your expectations?

- No, it did not meet my expectations
- Yes, it met my expectations
- Yes, it exceeded my expectations

Please feel free to provide details to your answer.

13. What topic(s) covered in the webinar was/were a little unclear?

14. What topic(s) covered in the webinar was/were most helpful?

15. What topic(s) would you suggest be included in the next webinar?

16. Please let us know if you have any other suggestions for improving the webinar.