# Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB#: 0925-0648 Exp., date: 05/2021)

TITLE OF INFORMATION COLLECTION:

2019 NIH Common Fund Stimulating Peripheral Activity to Relieve Conditions (SPARC) Program and Award Management Process Feedback

# **PURPOSE:**

Survey to obtain feedback on the SPARC program and award management process from non-NIH scientists that have received SPARC awards. This will aid in improving future SPARC Other Transaction (OT) award management processes.

# **DESCRIPTION OF RESPONDENTS:**

Non-NIH scientists who have received SPARC awards.

# TYPE OF COLLECTION: (Check one)

- [] Customer Comment Card/Complaint Form
- [] Usability Testing (e.g., Website or Software

[] Focus Group

- [X] Customer Satisfaction Survey
- [] Small Discussion Group

[ ] Other:\_\_\_\_\_

# **CERTIFICATION:**

I certify the following to be true:

- 1. The collection is voluntary.
- 2. The collection is low-burden for respondents and low-cost for the Federal Government.
- 3. The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
- 4. The results are <u>not</u> intended to be disseminated to the public.
- 5. Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
- 6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: <u>Wendy Knosp</u>

To assist review, please provide answers to the following question:

#### **Personally Identifiable Information:**

- 1. Is personally identifiable information (PII) collected? [ ] Yes [X] No
- 2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [] Yes [] No
- 3. If Applicable, has a System or Records Notice been published? [] Yes [] No

#### **Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [] Yes [X] No

# **ESTIMATED BURDEN HOURS and COSTS**

Category of Respondent	No. of Respondents	No. of Responses per Respondent	Time per Response (in hours)	Total Burden Hours
Individuals	91	1	12/60	18
Totals		91		18

Category of Respondent	Total Burden	Hourly Wage Rate*	Total Burden
	Hours		Cost
Individuals (Scientists)	18	45	\$810
Totals			\$810

\*Hourly Wage Rate is cited from Scientific Research and Development Services mean wage, https://www.bls.gov/oes/current/oes191029.htm

# **FEDERAL COST:** The estimated annual cost to the Federal government is <u>\$238</u>

			% of	Fringe (if applicable)	Total Cost to Gov't
Staff	Grade/Step	Salary*	Effort		
Federal Oversight					
Personnel from the NIH	13				109
Office of Strategic					
Coordination		109,088	0.1		
Contractor Cost					
Personnel from the NIH					129
Office of Strategic					
Coordination		128,911	0.1		
Travel					
Other Cost					
Total					238

\*the Salary in table above is cited from <u>https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/</u> 2019/DCB.pdf

# If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

 [X] Yes
 [] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

This survey will be sent to all non-NIH scientists that have received SPARC awards.

# Administration of the Instrument

- 1. How will you collect the information? (Check all that apply)
  - [X] Web-based or other forms of Social Media
  - [ ] Telephone
  - [] In-person
  - [] Mail
  - [] Other, Explain
- 2. Will interviewers or facilitators be used? [ ] Yes [ X] No