

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB#: 0925-0648 Exp. Date: 05/31/2021)

TITLE OF INFORMATION COLLECTION: NIH ODSS STRIDES Initiative Baseline Survey

PURPOSE: The objective of this information collection is to assist the Office of Data Science Strategy (ODSS) in improving future services for the scientific research community. This survey will collect qualitative feedback and service delivery information from potential National Institutes of Health (NIH) extramural research users of Science and Technology Research Infrastructure for Discovery, Experimentation, and Sustainability (STRIDES) Initiative infrastructure, tools and services. The STRIDES Initiative is one of many NIH-wide efforts to implement the NIH Strategic Plan for Data Science, which provides a roadmap for modernizing the NIH-funded biomedical data science ecosystem. The information collected from this survey will provide insights into customer needs, perceptions, experiences, and expectations and will be used to assess the areas for growth and improvement.

A portion of the survey’s questions are focused on researcher characteristics, such as whether or not the researcher works with sensitive data. The purpose of soliciting this information from respondents is to help ensure STRIDES users, those who have experience with the STRIDES Initiative or may have experience with the STRIDES Initiative in the future, have an effective, efficient, and satisfying experience. For example, Question #6 asks whether respondents are working with sensitive data because we want to be sure that we are connecting them with the resources they need to architect their environment properly.

DESCRIPTION OF RESPONDENTS: Biomedical researchers of the NIH extramural program, including post-doctoral fellows, tenure-track and tenured scientists.

TYPE OF COLLECTION: (Check one)

- | | |
|------------------------------------------------------------------------|------------------------------------------------------------------------------|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input checked="" type="checkbox"/> Other: <u>Services Delivery Feedback</u> |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Valerie C. Virta

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? [] Yes [X] No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [] Yes [X] No
3. If Applicable, has a System or Records Notice been published? [] Yes [] No [X] N/A

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [] Yes [X] No

ESTIMATED BURDEN HOURS and COSTS

Category of Respondent	No. of Respondents	No. of Responses per Respondent	Time per Response (in hours)	Total Burden Hours
Life Scientists	1,000	1	20/60	333
Totals		1,000		333

Category of Respondent	Total Burden Hours	Wage Rate*	Total Burden Cost
Life Scientists	333	\$38	\$12,654.00
Totals	333		\$12,654.00

* <https://www.bls.gov/oes/current/oes191099.htm>

FEDERAL COST: The estimated annual cost to the Federal government is: **\$71,092.00**

Staff	Grade/Step	Salary*	% of Effort	Fringe (if applicable)	Total Cost to Gov't
Federal Oversight					
Health Science Administrator	13/5	\$116,353	.50%		\$582.00
Contractor Cost					\$70,083.00
Travel					
Other Cost					
Total					\$71,092.00

*the Salary in table above is cited from <https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/20Tables/html/DCB.aspx>

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
 Yes No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The pool of potential respondents will be biomedical researchers who work at universities, medical schools, hospitals, independent research institutions, or other research facilities. The Deputy Director for Extramural Research (DDER) or a member from the STRIDES Team will contact STRIDES Initiative customers via email with a link to complete the survey. The survey will be administered via Survey Gizmo.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 Web-based or other forms of Social Media
 Telephone
 In-person
 Mail
 Other, Explain
2. Will interviewers or facilitators be used? Yes No