# Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB#: 0925-0648 Exp., date: 05/2021)

**TITLE OF INFORMATION COLLECTION:** Alcohol Research: Current Reviews (an NIAAA Publication) Audience Survey

#### **PURPOSE:**

The primary research question driving this effort is to understand:

• Who are the audiences for *Alcohol Research: Current Reviews (ARCR)*, a peer-reviewed scientific review journal that is published by NIAAA?

The goals of the audience analysis are to:

- Understand the type of audiences currently utilizing NIAAA-*ARCR* resources.
- Determine the types and formats of information/topics and communication channels that would best serve NIAAA-*ARCR* audiences.

#### **DESCRIPTION OF RESPONDENTS:**

The survey will be promoted through online and social media channels, with the intent of reaching audiences that subscribe, visit, or follow one of the following platforms: NIAAA-ARCR GovDelivery subscription list and Twitter: @NIAAANews.

The survey will ask respondents to select one of the following categories that best describes themselves: 1) student (undergraduate, postbaccalaureate, or graduate); 2) scientist/researcher (postdoctoral fellow, early career investigator in academia, established investigator in academia, scientist/researcher in industry or government, or scientist/researcher in other sector, as specified); 3) educator (K-12 or undergraduate); 4) healthcare provider (e.g., physician, nurse, pharmacist, medical administrator); 5) public health professional (e.g., health communicator, patient advocate); 6) professional society stakeholder; 7) librarian/information specialist; 8) media professional; 9) member of the general public; or 10) other self-reported option.

[ ] Customer Comment Card/Complaint Form	[X] Customer Satisfaction Survey
[ ] Usability Testing (e.g., Website or Software	[ ] Small Discussion Group
[ ] Focus Group	[ ] Other:

#### **CERTIFICATION:**

I certify the following to be true:

**TYPE OF COLLECTION:** (Check one)

- 1. The collection is voluntary.
- 2. The collection is low-burden for respondents and low-cost for the Federal Government.
- 3. The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
- 4. The results are <u>not</u> intended to be disseminated to the public.
- 5. Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
- 6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Pamela Wernett, Ph.D., PMP

To assist review, please provide answers to the following question:

### **Personally Identifiable Information:**

- 1. Is personally identifiable information (PII) collected? [ ] Yes [X] No
- 2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
- 3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No

#### **Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [X] No

#### **ESTIMATED BURDEN HOURS and COSTS**

Category of Respondent	No. of Respondents	No. of Responses per Respondent	Time per Response (in hours)	Total Burden Hours
Individuals	4000	1	3/60	200
Totals		4000		200

Category of Respondent	Total Burden	Hourly Wage Rate*	Total Burden
	Hours		Cost
Individuals	200	\$25.72	\$5,144
Totals			\$5,144

<sup>\*</sup>The General Public wage rate was obtained from https://www.bls.gov/oes/current/oes\_nat.htm

#### **FEDERAL COST:** The estimated annual cost to the Federal government is \$4,521.

			% of	Fringe (if applicable)	Total Cost to Gov't
Staff	Grade/Step	Salary*	Effort		
Federal Oversight					
Senior Health Science	14/3				\$1,941
Policy Analyst		\$129,404	.015%		
<b>Contractor Cost</b>					
IQ Solutions Staff		\$60,000	4.3%		\$2,580
Travel					
Other Cost					
Total					\$4,521

*the	Salary in table above is cited from https://www.opm.gov/policy-da	ta-oversight/pay-leave/salaries-wag	ges/salary-tables/pdf
2020/	D/DCB.pdf pdf		

## If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

#### The selection of your targeted respondents

1.	Do you have a customer list or something similar that defines the universe of pot	tential
	respondents and do you have a sampling plan for selecting from this universe?	
	[X] Yes [ ]	] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

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The survey will ask respondents to select one of the following categories that best describes themselves: 1) student (undergraduate, postbaccalaureate, or graduate); 2) scientist/researcher (postdoctoral fellow, early career investigator in academia, established investigator in academia, scientist/researcher in industry or government, or scientist/researcher in other sector, as specified); 3) educator (K-12 or undergraduate); 4) healthcare provider (e.g., physician, nurse, pharmacist, medical administrator); 5) public health professional (e.g., health communicator, patient advocate); 6) professional society stakeholder; 7) librarian/information specialist; 8) media professional; 9) member of the general public; or 10) other self-reported option.

#### **Administration of the Instrument**

1.	How will you collect the information? (Check all that apply)
	[X] Web-based or other forms of Social Media
	[ ] Telephone
	[ ] In-person
	[ ] Mail
	[ ] Other, Explain
2.	Will interviewers or facilitators be used? [ ] Yes [X] No

Please make sure that all instruments, instructions, and scripts are submitted with the request.