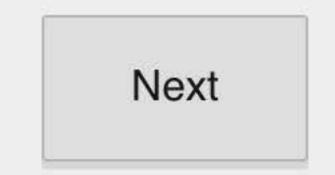
Note: The attached survey splits at question 3 on page 2. Those who have submitted data before and select any of the first nine choices on question 3 go to the questions (4-11) on page 3. Those who have not successfully submitted and select any of the last three choices answer the questions (4-10) on page 4.

We want to improve NCBI's products and services. We would like to learn more about how this site helps you with your work, and what we can do better. Please click "next" below to get started.

OMB Control Number: 0925-0648

Expiration Date: 05/31/2021

Public reporting burden for this collection of information is estimated to average 6 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a current valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to NIH Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.



NCBI Submission Survey

1. Which professional category best describes you? Please select only one.

Bioinformatics professional

Educator

Healthcare professional

Librarian / Information Specialist

Life Science Researcher

Student

Technician

Computer Scientist / Software Developer



2. Please pick one category that best describes your organization.

College or University

Commercial / Industry

Non-profit Organization

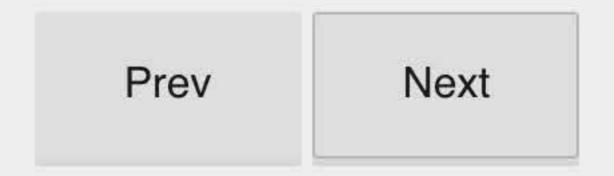
Government

Other (please specify)

3. Have you ever submitted sequence data to NCBI via the products below? Please check all that apply or indicate that you have not submitted.

Banklt

| | Banklt | |
|--|---|--|
| | SRA | |
| | BioProject | |
| | BioSample | |
| | TSA | |
| | WGS | |
| | GEO | |
| | Sequin | |
| | Submitted but don't remember product | |
| | Started but did not complete submission | |
| | Have never tried to submit sequences | |
| | Other (please specify) | |
| | | |



4. How easy was it to submit your sequence data? If you have made multiple submissions, please evaluate your most recent submission.

- Very easy Easy Neither easy nor difficult Difficult
 - Very difficult

5. Why did you select the answer you gave in the previous question?

6. How did you find out what to do the first time you submitted sequence data? Please check all that apply.

Google or other search engine

NCBI (www.ncbi.nlm.nih.gov) or NIH home page (www.nih.gov) search

Submission portal page (https://submit.ncbi.nlm.nih.gov/)

Followed link from an academic, industry or government website

Other (please specify)

7. What did you like least/most about your sequence submission experience?



8. How easy was it for you to complete the following sequence submission-related tasks?

| | Very easy | Easy | Neither easy nor difficult | Difficult | Very Difficult | Didn't do |
|--|------------|------------|-------------------------------|------------|----------------|------------|
| Identify correct submission tool | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Complete NCBI login | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Begin new submission | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Complete a previous submission | 0 | 0 | 0 | 0 | 0 | 0 |
| Understand and gather required materials for submission | \bigcirc | \bigcirc | 0 | \bigcirc | 0 | 0 |
| Follow instructions and enter data on forms | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Enter taxonomic or other data specific to your submission | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Upload files | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Correct form errors during submission | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Use NCBI help materials to complete submission | \bigcirc | 0 | \bigcirc | \bigcirc | \bigcirc | 0 |
| Understand submission status, steps, and timeline | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |

9. How can we improve sequence submissions for you?

10. What was your primary goal when you visited the site today?

Prepare in advance to make a new data submission

Begin new data submission & submit to NCBI

Complete existing data submission & submit to NCBI



Request an update on the status of my submission or accession number

- Assist a friend or colleague with their submission
- Other (please specify)

11. How likely is it that you would recommend the NCBI Submission Portal to a friend or colleague?

Not at all likely

Extremely likely

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
|---|---|---|---|---|---|---|---|---|---|----|--|
|---|---|---|---|---|---|---|---|---|---|----|--|

| Prev | Next |
|------|------|
| | |

NCBI Submission Survey, New Submitters

4. To what NCBI sequence submission product(s) do you plan to submit? Please check all that apply or indicate that you are unsure or will not submit.

| Banklt |
|------------------------|
| SRA |
| BioProject |
| BioSample |
| TSA |
| WGS |
| GEO |
| Sequin |
| Unsure |
| Will not submit |
| Other (please specify) |
| |

5. What was your primary goal when you visited the site today?

- Prepare to make a data submission later
- Begin new data submission & submit to NCBI
- Complete existing data submission & submit to NCBI

| | 0011101000 | 0, | |
|-----|------------|----|--|
| A | | | |
| ~ / | | | |

Assist a friend or colleague with their submission

Other (please specify)

6. What, if anything, is currently preventing you from submitting sequence data to NCBI? Please check all that apply.

| Scientific research not yet complete |
|---|
| Not yet sure how to submit this data |
| Awaiting data or input from a colleague |
| Errors in my submission so far |
| Need NCBI guidance |
| Nothing |
| Other (please specify) |
| |

7. Which of the following website features do you think would help you begin your submission to NCBI? Please rank any features you think would be useful.

| | Very Useful | Useful | Neutral | Not Useful | Unsure | No opinion |
|--|-------------|------------|------------|------------|------------|------------|
| Diagram illustrating step-by-step submission process | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Examples of successful submissions | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Option to select sequence data type, task (submit, edit) and be guided through submission | | | 0 | | | |
| Required materials checklist | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Option to upload sequence data and see your submission automatically routed to correct place | 0 | 0 | 0 | 0 | 0 | 0 |
| Ability to search FAQs on submission steps | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Centralized list of file templates for submission, by product | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| Submission tips | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |

8. How can we improve sequence submissions for you?

9. Which of the following words do you think accurately describe NCBI's sequence submission information online? Please check all that apply.

| Not enough detail |
|-------------------------------------|
| Too much detail |
| Easy to understand |
| Difficult to understand |
| Helped me begin my submission |
| Did not help me begin my submission |
| Too much text |
| Too many diagrams and charts |
| Clear terminology |
| Confusing terminology |
| None of these apply |

10. How likely is it that you would recommend the NCBI Submission Portal to a friend or colleague?

| Not at all lil | kely | | | | | | | | Extre | emely likely | |
|----------------|------|---|---|---|---|---|---|---|-------|--------------|--|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |

| Prev | Next |
|------|------|
|------|------|

NCBI Submission Survey

sequence submission features.

The NCBI team values our users and welcomes all input! Please write to us at suggest@ncbi.nlm.nih.gov if you'd like to share additional feedback or help us test new

| Prev | Done |
|------|------|
| | |

