

## ATTACHMENT A10. TEXT MESSAGE REMINDERS

### WD-FAB Survey Reminder Texts

<b>Text Reminders During Data Collection Periods: Screener complete, survey not scheduled</b>		
<b>Text Reminder</b>	<b>Text Message</b>	<b>Length</b>
Reminder 1 (day after screener complete if survey not scheduled)	[Text 1] Don't forget to complete Survey [1/2] for the SSA Research Study! Call 1-800-XXX-XXXX to schedule and earn \$. Msg&data rates may apply. Reply STOP to cancel.	154 <i>characters</i>
Reminders 2 & 3 (one week and two weeks after screener complete if survey not scheduled. Repeat every two weeks until survey scheduled.)	[Text 2] DON'T FORGET! Call 1-800-XXX-XXXX to schedule your Survey [1/2] for the SSA Research Study and earn \$. Msg&data rates may apply. Reply STOP to cancel.	146 <i>characters</i>
Reminder 3 (one week before end of field period)	[Text 3] ONE WEEK LEFT! Call 1-800-XXX-XXXX to schedule your Survey [1/2] for the SSA Research Study and earn \$. Msg&data rates may apply. Reply STOP to cancel.	151 <i>characters</i>
<b>Text Reminders During Data Collection Periods: Screener complete, survey scheduled</b>		
Weekly Reminder (sent weekly up to the date of scheduled survey)	[Text 4] Your Survey [1/2] for the SSA Research Study is scheduled for [INSERT DATE AND TIME]. We will call you then.	108 <i>characters</i>
Daily Reminder (sent 2 days before date of scheduled survey)	[Text 5] TWO DAYS until your scheduled appointment for the SSA Research Study. We will call you on [INSERT DATE AND TIME].	113 <i>characters</i>
Daily Reminder (1 day before date of scheduled survey)	[Text 6] TOMORROW is your scheduled appointment for the SSA Research Study. We will call you tomorrow at [INSERT TIME].	110 <i>characters</i>
<b>Text Reminders During Data Collection Periods: Screener complete, web survey responder</b>		
Days 5, 6, and 7 after web login email sent (this could include the first initial email and any subsequent emails sent after the case rolls back to the TRC after 7 days if not complete)	[Text 7] DON'T FORGET to complete the online survey for the SSA Research Study! Complete the survey & earn \$[50/75]! Reply STOP to cancel.	129 <i>characters</i>
<b>Thank You Texts for Survey 1 and 2</b>		
Survey 1	[Text 8] Thank you for completing Survey 1! We will mail your Visa pre-paid debit card. We will call you in 6 mos. for Survey 2.	119 <i>characters</i>
Survey 2	[Text 9] Thank you for completing Survey 2! We will mail your Visa pre-paid debit card. We appreciate your participation in both surveys!	128 <i>characters</i>
<b>Text Reminders Between Survey 1 and 2</b>		
Reminder 1 (sent every 2 months in the 6 months between survey 1 and 2)	[Text 10] We will call you in X months for SSA Research Study Survey 2! Call 1-800-XXX-XXXX if	154 <i>characters</i>

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	you have new phone #. Msg&data rates may apply. Reply STOP to cancel.	
Reminder 2 (sent 2 weeks and 1 week before survey 2 opens)	[Text 11] DON'T FORGET! SSA Research Study Survey 2 starts in X days! Have a new phone #? Call 1-800-XXX-XXXX. Msg&data rates may apply. Reply STOP to cancel.	150 characters
Reminder 3 (one day before survey opens)	[Text 12] SSA Research Study Survey 2 starts TOMORROW! Call 1-800-XXX-XXXX if you have a new phone #. Msg&data rates may apply. Reply STOP to cancel.	148 characters