ATTACHMENT A8. STUDY APP DOWNLOAD INSTRUCTIONS

[INSERT STUDY APP LOGO]

Downloading the "[INSERT APP NAME]" app

The [INSERT APP NAME] app is available for download in the Apple App store and Google Play! Download it now for free on your iPhone or Android device.

Use the [INSERT APP NAME] app to:

- **Schedule an appointment for Survey 1 or Survey 2;**
- **Update your contact information;**
- **Receive reminders about study activities**

Downloading on an iPhone:

1. Go to the App Store and search for "[INSERT APP NAME]."
2. Download the app by tapping on "GET."
3. Once the app has downloaded, tap "OPEN."
4. See **Logging into the [INSERT APP NAME] app** below for instructions on how to log into the app.

Downloading on an Android:

1. Go to Google Play and search for "[INSERT APP NAME]."
2. Download the app by tapping on the app's icon and clicking "INSTALL."
3. Once the app has downloaded, tap "OPEN."
4. See **Logging into the [INSERT APP NAME] app** below for instructions on how to log into the app.

Logging into the [INSERT APP NAME] app:

Once you have successfully downloaded the app on your smartphone, you will need to request an activation code using the app so it knows you are enrolled in the WD-FAB Research Study. This prevents people who are NOT part of the study from using the app. You will only need to enter the activation code one time. After that, you will see your information each time you open the app. See the backside of this sheet for step-by-step activation instructions.

Activating [INSERT APP NAME]

1. First, launch the [INSERT APP NAME] app by tapping on the [INSERT APP NAME] icon on your phone's home screen.

[INSERT WD-FAB ICON]

2. Next, enter your beneficiary number to receive your **activation code**.

   - **NOTE:** You will only receive the activation code if the beneficiary number matches the number included on the letter you received in the mail. If you receive an error message, please call or email the Help Desk to troubleshoot the issue.

   [INSERT SCREENSHOT OF WD-FAB APP]

   - Next, enter your mobile phone number or email address to receive an activation code.

   - If you enter a mobile phone number, you will receive a SMS text message with the code. If you enter in an email, you will receive an email with your code. See both examples below.

   example SMS text message   **example Email**

   [INSERT SCREENSHOT OF EXAMPLE EMAIL]   [INSERT SCREENSHOT OF EXAMPLE SMS TEXT MESSAGE]

3. Enter the activation code into the app and submit to start using [INSERT APP NAME]!

[INSERT SCREENSHOT OF WD-FAB APP]

*Please contact the Help Desk at [INSERT HELPDESK NUMBER] or email [INSERT HELPDESK EMAIL] if you have questions.