Stakeholder Questionnaire – GDIT Case Coordinator

Interview Details	
Program name:	
Level of Care:	
Stakeholder's Name:	
Date/Time of Interview:	
Type of Interview (phone and/or face-to-face):	
Interview Completed by:	

Note: Before beginning the interview and/or providing this questionnaire to stakeholders, provide a brief introduction, including monitor role and purpose of monitoring visit, overview/purpose of interview, and clarify any questions. See *Introduction Prompt for Stakeholders* for additional guidance as needed.

Notes	
Describe your history working with ORR care providers and/or UACs? **How long have you been working with this program?**	
Tell me about how your case staffing works?	

Do you find that case management and clinical staff are aware of and prepared to discuss case happenings?	
Do you find that case management and clinical staff have a collaborative means of addressing the issues during case staffing?	
Describe how cases of concerns are elevated to the FFS's attention. o Are there areas of improvement for this process? o What works well?	
Are you provided with all the information you need to be able to make a timely release recommendation? o What may cause delays in a release?	
In your opinion, how is the program doing in ensuring safe and timely releases?	

Do you have any issues/concerns to share with us?	
Do you have any suggestions for improving the program or the case staffing process?	

Additional Notes

Enter Additional Notes.