

hearing aid when the audiometric device is calibrated to American National Standard (formerly ASA Standard) Z24.5—1951.

This standard was adopted in 1970 and was revised in 1971 to allow drivers to be qualified under this standard while wearing a hearing aid, 35 FR 6458, 6463 (April 22, 1970) and 36 FR 12857 (July 3, 1971).

On February 1, 2013, FMCSA announced in a Notice of Final Disposition titled, “Qualification of Drivers; Application for Exemptions; National Association of the Deaf,” (78 FR 7479), its decision to grant requests from 40 individuals for exemptions from the Agency’s physical qualification standard concerning hearing for interstate CMV drivers. Since that time the Agency has published additional notices granting requests from hard of hearing and deaf individuals for exemptions from the Agency’s physical qualification standard concerning hearing for interstate CMV drivers.

### III. Qualifications of Applicants

#### *Chris Anderson*

Mr. Anderson, 44, holds a class B license in Texas.

#### *Milca Ceballos*

Ms. Ceballos, 34, holds a class C license in Texas.

#### *Eleazar Contreras*

Mr. Contreras, 25, holds a class D license in Illinois.

#### *Mark Howard*

Mr. Howard, 59, holds a class D license in New York.

#### *Michael Hoyt*

Mr. Hoyt, 32, holds a regular operator’s license in Washington.

#### *Pete Kujawa*

Mr. Kujawa, 29, holds a class DM license in Wisconsin.

#### *Richard Kujawa, Jr.*

Mr. Kujawa, Jr., 35, holds a class D license in Wisconsin.

#### *Tia Matthews*

Ms. Matthews, 45, holds a class C license in Nevada.

#### *Jess McMahan*

Mr. McMahan, 24, holds a class A license in Iowa.

#### *John Mark Mitchell*

Mr. Mitchell, 34, holds a class C license in California.

#### *Joshua Moore*

Mr. Moore, 42, holds a class C license in Texas.

#### *Richard Palfrey*

Mr. Palfrey, 65, holds a class A license in Florida.

#### *Jonas Pittman*

Mr. Pittman, 44, holds a class A license in North Carolina.

#### *Leroy Raine*

Mr. Raine, 22, holds a class D license in Alabama.

#### *Troy Rolland*

Mr. Rolland, 60, holds a class AM license in Texas.

#### *Shannon Schoenecker*

Mr. Schoenecker, 52, holds a class A license in Kansas.

#### *Brandon Tucker*

Mr. Tucker, 50, holds a class CM license in Pennsylvania.

#### *Jeremy Westmoreland*

Mr. Westmoreland, 43, holds a class DM license in South Carolina.

### IV. Request for Comments

In accordance with 49 U.S.C. 31136(e) and 31315(b), FMCSA requests public comment from all interested persons on the exemption petitions described in this notice. We will consider all comments received before the close of business on the closing date indicated under the **DATES** section of the notice.

#### **Larry W. Minor,**

*Associate Administrator for Policy.*

[FR Doc. 2021–13129 Filed 6–22–21; 8:45 am]

**BILLING CODE 4910–EX–P**

### DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900–0712]

#### **Agency Information Collection Activity Under OMB Review: Survey of Healthcare Experiences of Patients (SHEP)**

**AGENCY:** Veterans Health Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (PRA) of 1995, this notice announces that the Veterans Health Administration, Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of

Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden and it includes the actual data collection instrument.

**DATES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting “Currently under 30-day Review—Open for Public Comments” or by using the search function. Refer to “OMB Control No. 2900–0712.”

**FOR FURTHER INFORMATION CONTACT:** Maribel Aponte, Office of Enterprise and Integration, Data Governance Analytics (008), 1717 H Street NW, Washington, DC 20006, (202) 266–4688 or email [maribel.aponte@va.gov](mailto:maribel.aponte@va.gov). Please refer to “OMB Control No. 2900–0712” in any correspondence.

#### **SUPPLEMENTARY INFORMATION:**

*Authority:* 44 U.S.C. 3501–21.

*Title:* Survey of Healthcare Experiences of Patients (SHEP).

*OMB Control Number:* 2900–0712.

*Type of Review:* Reinstatement of a previously approved collection.

*Abstract:* Survey of Healthcare Experience of Patients (SHEP) has been developed to measure patient satisfaction in the Veterans Health Administration and has been in use in its present form since 2008. The mission of VHA is to provide high quality medical care to eligible veterans. Executive Order 12862, dated September 11, 1993, called for the establishment and implementation of customer service standards, and for agencies to “survey customers to determine the kind and quality of services they want and their level of satisfaction with current services.” Further emphasized by the Executive Order 13571 on “Streamlining Service Delivery and Improving Customer Service,” issued on April 27, 2011, VA must work continuously to ensure that their programs are effective and meet their customers’ needs. To this end, VA is always seeking new and innovative ways to ensure the highest levels of customer satisfaction. The following is a list of the current SHEP surveys.

- 10–1465–1: SHEP Inpatient Long Form
- 10–1465–2: SHEP Inpatient Short Form
- 10–1465–3: Ambulatory Care Long Form
- 10–1465–4: Ambulatory Care Short Form
- 10–1465–5: Patient Centered Medical Home Short Form
- 10–1465–6: Patient Centered Medical Home Long Form
- 10–1465–7: Home Health Care Survey Long

Form  
 10-1465-8: In-Center Hemodialysis Care  
 Long Form  
 10-1465-9: Specialty Care Survey  
 10-1465-10: VA Community Care Survey

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The **Federal Register** Notice with a 60-day comment period soliciting comments on this collection of information was published at 86 FR 64 on April 6, 2021, pages 17891 and 17892.

*Affected Public:* Individuals and households.

*Estimated Annual Burden:* Total Hours = 176,640.

10-1465-1—160 hours.  
 10-1465-2—18,000 hours.  
 10-1465-3—160 hours.  
 10-1465-4—120 hours.  
 10-1465-5—48,000 hours.  
 10-1465-6—8,000 hours.  
 10-1465-7—80 hours.  
 10-1465-8—120 hours.  
 10-1465-9—30,000 hours.  
 10-1465-10—72,000 hours.

*Estimated Average Burden per Respondent:*

10-1465-1—20 minutes.  
 10-1465-2—15 minutes.  
 10-1465-3—20 minutes.  
 10-1465-4—15 minutes.  
 10-1465-5—10 minutes.  
 10-1465-6—20 minutes.  
 10-1465-7—10 minutes.  
 10-1465-8—15 minutes.  
 10-1465-9—15 minutes.  
 10-1465-10—15 minutes.

*Frequency of Response:* Once annually.

*Estimated Number of Respondents:*  
 Total Number of Respondents = 794,400.

10-1465-1—480.  
 10-1465-2—72,000.  
 10-1465-3—480.  
 10-1465-4—480.  
 10-1465-5—288,000.  
 10-1465-6—24,000.  
 10-1465-7—480.  
 10-1465-8—480.  
 10-1465-9—120,000.  
 10-1465-10—288,000.

By direction of the Secretary.

**Maribel Aponte,**

*VA PRA Clearance Officer, Office of Enterprise and Integration, Data Governance Analytics, Department of Veterans Affairs.*

[FR Doc. 2021-13142 Filed 6-22-21; 8:45 am]

**BILLING CODE 8320-01-P**

## DEPARTMENT OF VETERANS AFFAIRS

### Privacy Act of 1974; System of Records

**AGENCY:** Department of Veterans Affairs (VA), Veterans Health Administration (VHA).

**ACTION:** Notice of a modified system of records.

**SUMMARY:** As required by the Privacy Act of 1974, notice is hereby given that the Department of Veterans Affairs (VA) is amending the system of records entitled, “Veteran, Patient, Employee, and Volunteer Research and Development Project Records—VA” (34VA12) as set forth in the **Federal Register**. VA is amending the system of records by revising the System Number; System Manager; Purpose of the System; Categories of Individuals Covered by the System; Categories of Records in the System; Record Source Categories; Routine Uses of Records Maintained in the System; Policies and Practices for Storage of Records; Policies and Practices for Retention and Disposal of Records; Physical, Procedural and Administrative Safeguards; Record Access Procedure; and Notification Procedure. VA is republishing the system notice in its entirety.

**DATES:** Comments on this amended system of records must be received no later than July 23, 2021. If no public comment is received during the period allowed for comment or unless otherwise published in the **Federal Register** by the VA, the modified system of records will become effective a minimum of 30 days after date of publication in the **Federal Register**. If VA receives public comments, VA shall review the comments to determine whether any changes to the notice are necessary.

**ADDRESSES:** Comments may be submitted through [www.Regulations.gov](http://www.Regulations.gov) or mailed to VA Privacy Service, 810 Vermont Avenue NW, (005R1A), Washington, DC 20420. Comments should indicate that they are submitted in response to “Veteran, Patient, Employee, and Volunteer Research and Development Project Records—VA” (34VA12). Comments received will be available at [regulations.gov](http://regulations.gov) for public viewing, inspection or copies.

**FOR FURTHER INFORMATION CONTACT:** Stephania Griffin, Veterans Health Administration (VHA) Privacy Officer, Department of Veterans Affairs, 810 Vermont Avenue NW, Washington, DC 20420; telephone (704) 245-2492 (Note: not a toll-free number).

**SUPPLEMENTARY INFORMATION:** The System Number is being updated from 34VA12 to 34VA10 to reflect the current VHA organizational routing symbol.

The System Manager and Notification Procedure are being updated to replace, “Director of Operations Research and Development (12)” with Director of Office of Research Protections, Policy and Education, Office of Research and Development, Telephone number (202) 443-5681 (Note: this is not a toll-free number).

The Purpose is being amended to include that records may also be used for data analysis in order to answer a specific question and obtain generalizable knowledge and increased understanding of a topic or issue.

Categories of Individuals Covered by the System is being amended to include volunteers as a caregiver, non-patient/non-Veterans, and VA research subjects.

Categories of Records in the System is being amended to remove research support related to the invention. This section will include item 13) a contracted research review system. This section will also include other research information management system reports contain compliance information involving research projects conduct, support and oversight.

The Record Source Categories is being amended to include Information technology (IT) systems or databases and non-subjects.

The Routine Uses of Records Maintained in the System is being amended to remove scrambled Social Security number in Routine uses #2 and #5.

The language in Routine Use #14 is being updated. It previously stated that disclosure of the records to the Department of Justice (DoJ) is a use of the information contained in the records that is compatible with the purpose for which VA collected the records. VA may disclose records in this system of records in legal proceedings before a court or administrative body after determining that the disclosure of the records to the court or administrative body is a use of the information contained in the records that is compatible with the purpose for which VA collected the records. This routine use will now state that VA may disclose information to the Department of Justice (DoJ), or in a proceeding before a court, adjudicative body, or other administrative body before which VA is authorized to appear, when:

- (a) VA or any component thereof;
- (b) Any VA employee in his or her official capacity;