

INCIDENT INVESTIGATION ASSIGNMENT INSTRUCTIONS

Automatic Garage Door Operations

DOCUMENT NUMBER:

DATE OF INCIDENT:

CATID: CARM10 2020

FOLLOW-UP REQUESTED

HAZARD ANALYSIS COMPLIANCE

PRIMARY CONTACT: Renae Rauchschalbe, CRC, 301-504-7664, rRauchschalbe@cpsc.gov

ASSIGNMENT MESSAGE:

Only serious injuries and deaths should be investigated. For any entrapment incidents involving an automatically controlled garage door which failed to reverse to the open position when coming into contact with an object (person, animal, etc.) in its downward path, conduct an in-depth investigation. Confirm the incident scenario, the victim's age, sex, activity at time of the incident, etc. Find out when the automatic door opener was purchased, where it was purchased, and by whom (the homeowner, installer if not the homeowner, etc.); when it was installed and who installed it; when the automatic door opener was manufactured and by whom.

Determine if the opener claimed to meet the voluntary UL entrapment protection standard (models manufactured 1982 - 1990); the 1991 CPSC standard, or the 1993 CPSC standard. Determine when the automatic opener system was last adjusted, and/or tested for proper operating of the entrapment protection system. Collect any available official records associated with the incident. Describe and/or photograph any product labeling. Was the emergency release used during the incident?

Please include all primary and all backup contacts in the distribution of the completed IDI.

----- Area below will be completed in Data Systems -----

Person(s) to Contact:

Guidelines: Appendix 87 – Automatic Residential Door Operators

Task Number:

Date:

Assigned to:

Processed by: lew