SUPPORTING STATEMENT

A. Justification:

1. Explain the circumstances that make the collection of information necessary. Identify any legal or administrative requirements that necessitate the collection.

This information collection enables the Federal Communications Commission (Commission) to fulfill its continuing obligations under the New and Emerging Technologies 911 Improvement Act of 2008, Pub. L. No. 110-283, 122 Stat. 2620 (2008) (NET 911 Act) to submit an annual "Fee Accountability Report" to the Committee on Commerce, Science, and Transportation of the Senate and the Committee on Energy and Commerce of the House of Representatives "detailing the status in each State of the collection and distribution [of] fees or charges" for "the support or implementation of 911 or enhanced 911 services," including "findings on the amount of revenues obligated or expended by each State or political subdivision thereof for any purpose other than the purpose for which any such fees or charges are specified." (NET 911 Act, 122 Stat. at 2622) The statute directs the Commission to submit annual reports.

The Commission previously revised this information collection to collect more detailed information regarding how states, territories, and other reporting jurisdictions collect and expend 911/E911 fees. In January 2020, the Commission obtained Office of Management and Budget (OMB) approval for a non-substantive change request to this information collection pursuant to 44 U.S.C. § 3507. *See* ICR reference no. 202001-3060-021. That submission sought to update the format of the questionnaire used as part of this information collection. In this current submission to the OMB, we are now seeking OMB approval to extend the existing information collection requirements of this collection for another three years.

This information collection does not affect individuals or households; thus, there are no impacts under the Privacy Act.

Statutory authority for this information collection is contained in New and Emerging Technologies 911 Improvement Act of 2008, Pub. L. No. 110-283, 122 Stat. 2620 (2008) (NET 911 Act).

2. Indicate how, by whom and for what purpose the information is to be used. Except for a new collection, indicate the actual use the agency has made of the information received from the current collection.

The Commission will collect information for the preparation of the annual Fee Accountability Report through a survey that appropriate officials of States (*e.g.*, State 911

Administrators and Budget Officials) and political subdivisions thereof, Indian tribes, and village or regional corporations serving a region established pursuant to the Alaska Native Claims Settlement Act, as amended (85 Stat. 688) can use to submit data pertaining to the collection and distribution of revenues from fees and charges for the support or implementation of 911 or enhanced 911 services, including the use of such collected fees and charges for any purpose other than for the support or implementation of 911 or enhanced 911 services. In addition, consistent with the definition of "State" set forth in 47 U.S.C. § 153(40) of the Communications Act, the Commission will collect this information from states as well as the District of Columbia and the inhabited U.S. Territories and possessions.

Specifically, the Commission proposes to ask the following questions:

	1 1	3 I
ng Information		
e of State or Jurisdiction		
te or Jurisdiction		
Title and Organization	of Individual Filing Report	
		0
Name	Title	Organization
endum Section A		

B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2019:

PSAP Type ¹	Total
Primary	
Secondary	
Total	

Addendum Section B1		

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2019:

Number of Active Telecommunicators	Total
Full-Time	
Part-time	

Addendum Section B2		

3. For the annual period ending December 31, 2019, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), Apr. 13, 2018, at 162, available at https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards/NENA-ADM-000.22-2018 FINAL 2.pdf.

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See Master Glossary* at 192.

|--|

3a. If an amount cannot be provided, please explain why.

Addendum Section B3

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2019 to December 31, 2019.

Type of Service	Total 911 Calls
Wireline	
Wireless	
VoIP	
Other	
Total	

Addendum Section B4		

- C. <u>Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms</u>
 - 1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism

(please include a citation to the legal authority for such mechanism)? Check one.
■ Yes
• No
1a. If YES, provide a citation to the legal authority for such a mechanism.
1b. If YES, during the annual period January 1, 2019 to December 31, 2019, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.
Addendum Section C1
2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? <i>Check one.</i>
■ The State collects the fees
A Local Authority collects the fees
 A hybrid approach where two or more governing bodies
(<i>e.g.</i> , state and local authority) collect the fees
Addendum Section C2

designated for or imposed for the purposes of 911 or E911 support or implementation $\,$

1. Indicate which entities in your state have collected for 911 or E911 purposes.	·	
Jurisdiction	Expenditu	to Approve re of Funds k one)
	Yes	No
State		
Local e.g., county, city, municipality)		
b. Please briefly describe any limitations on of fees collected by the entity, limited to wirely		risdiction (e.g., limite
Addendum Section D1		

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

	2b. If you checked Nobe used.	O, describe how your state or jurisdiction d	ecides how collec	eted funds can
Е.	Description of Uses of	of Collected 911/E911 Fees		
1.	whose benefit your st collected for 911 or F	identifying with specificity all activities, protate, or political subdivision thereof, has obl E911 purposes and how these activities, prot 1 services or enhancements of such services	ligated or expend grams, and organ	ed funds
2.	Please identify the a	allowed uses of the collected funds. Check al	l that apply.	
		Type of Cost	Yes	No
	Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)		
		Lease, purchase, maintenance of computer aided dispatch (CAD) equipment		

	(hardware and software)		
	Lease, purchase, maintenance of building/facility		
Personnel Costs	Telecommunicators' Salaries		
	Training of Telecommunicators		
Administrative Costs	Program Administration		
	Travel Expenses		
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch		
-	Lease, purchase, maintenance of Radio Dispatch Networks		
Grant Programs		If YES, see 2a.	
	period ending December 31, 2019, describe to collected 911/E911 fees and the purpose of the collected 911/E911 fees and 911/E911		ur state paid
Addendum Section E2			

F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation

and support of 911 for each service ty		e distinguish between state and local fees
Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline		
Wireless		
Prepaid Wireless		
Voice Over Internet Protocol (VoIP)		
Other		

Addendum Section F1		

2. For the annual period ending December 31, 2019, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	
Wireless	
Prepaid Wireless	

	Protocol (VoIP)		
	Other		
	Total		
2a. If an amount	cannot be provided, plo	ease explain why.	
Addendum Section	ı F2		

Voice Over Internet

3. Please identify any other sources of 911/E911 funding.

Question	Yes	No
4. For the annual period ending December 31, 2019, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? Check one.		

4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.

Addendum Section F4		

5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	
Local 911 Fees	
General Fund – State	
General Fund – County	
Federal Grants	
State Grants	

Addendum Section F5		

G. <u>Description of Diversion or Transfer of 911/E911 Fees for Other Uses</u>

	Question	Yes	No
funds collected for 91 jurisdiction made ava	d ending December 31, 2019, were 911 or E911 purposes in your state or vailable or used solely for the purposes unding mechanism? Check one.		
available or used for any used for purposes otherw funds transferred, loaned the amount, please include	what amount of funds collected for 912 purposes other than the ones designate ise unrelated to 911 or E911 implement, or otherwise used for the state's geneale a statement identifying the non-related where made available or used.	ed by the funding r tation or support, ral fund. Along w	nechanism or including any ith identifying
Amount of Funds (\$)	Identify the non-related purpose(s) for used. (Add lines as necessary)	or which the 911/E	911 funds were
Addendum Section G1			

H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question

1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.		
1a. If YES, provide a description of the mechanisms or procedu corrective actions undertaken in connection with such auditing ending December 31, 2019. (Enter "None" if no actions were taken	authority, for the a	
Question	Yes	No
Question 2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's	t or other correcti	ve actions

Yes

No

I. <u>Description of Next Generation 911 Services and Expenditures</u>

Type of ESInet

Yes

 \mathbf{No}

Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.		
1a. If YES, in the space below, please cite any specific legal authori	ity:	
Question	Yes	No
2. In the annual period ending December 31, 2019, has your state or jurisdiction expended funds on Next Generation 911 programs? Check one.		
2a. If YES, in the space below, please enter the dollar amount th	at has been exp	ended.
Amount (\$)		
Addendum Section I2		
3. For the annual period ending December 31, 2019, please descr NG911 Emergency Service IP Network(s) (ESInets) that opera		

If Yes, Enter

If Yes, does the type of

		Total PSAPs Operating on	Eomeis:			
		the Esthet	Yes	No		
a. A single, state-wide ESInet						
b. Local (e.g., county) ESInet						
c. Regional ESInets		[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]				
Name of Regional ESI	net 1:					
Name of Regional ESI	net 2:					
Name of Regional ESI	net 3:					
Name of Regional ESI	net 4:					

Name of Regional ESInet 5:	-	
Name of Regional ESInet 6:		
Name of Regional ESInet 7:		
Name of Regional ESInet 8:		
Name of Regional ESInet 9:		
Name of Regional ESInet 10:		
Name of Regional ESInet 11:		
Name of Regional ESInet 12:		
Name of Regional ESInet 13:		

Name of Regional ESInet 14:		
Name of Regional ESInet 15:		
Name of Regional ESInet 16:		
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Name of Regional ESInet 24:	-	
Name of Regional ESInet 25:		
Name of Regional ESInet 26:		
Name of Regional ESInet 27:		
Name of Regional ESInet 28:	-	
Name of Regional ESInet 29:		
Name of Regional ESInet 30:		
Name of Regional ESInet 31:		
Name of Regional ESInet 32:		

Name of Regional ESInet 33:							
Name of Regional ESInet 34:	-						
Name of Regional ESInet 35:							
Addendum Section I3							
Addendum Section 13							
4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2019.							
	ts completed o	or underway dur	ing the annual				
	ts completed o	or underway dur Total PSAPs Accepting Tex	3				
period ending December 31, 2019.	ets completed o	Total PSAPs	3				
Question 5. During the annual period ending December 31, 2019, how many PSAPs within your state implemented text-to-911 and are accepting	Estim	Total PSAPs	of PSAPs				
Question 5. During the annual period ending December 31, 2019, how many PSAPs within your state implemented text-to-911 and are accepting texts?	Estim	Total PSAPs Accepting Tex	of PSAPs				

A11 1 C .: YO				
Addendum Section I6				
J. <u>Description of Cybersecurity Expendit</u>	<u>tures</u>			
Question	Check the character of		If Yes Amount Expe	
1. During the annual period ending December 31, 2019, did your state expend funds on cybersecurity programs for PSAPs?	Yes	No		
Addendum Section J1		'		
Question			Total P	SAPs
2. During the annual period ending Dec many PSAPs in your state either impl cybersecurity program or participate run cybersecurity program?	lemented a			
Addendum Section J2				
Question		Yes	No	Unknown
3. Does your state or jurisdiction adher National Institute of Standards and Framework for Improving Critical In Cybersecurity (February 2014) for no	Technology frastructure			

	supporting jurisdiction	one or more n?	PSAPs in y	your state	or				
A	ddendum Sect	ion J3							
	Measuring Ef Please provid NG911 funds of the use of 9 assessments, p submission of in the space b	e an assessm including an 11/E911 fees please provid this question	ent of the e ny criteria y and charg e an electro	ffects achi your state es. If you onic copy (leved fro or juris r state co (e.g., Wo	diction us onducts a ord, PDF)	es to mean nnual or of of the lat	sure the other per est such	effectiveness riodic report upon

3. Describe whether, and to what extent, the collection of information involves the use of automated, electronic, mechanical, or other technological collection techniques or other form of information technology e.g., permitting electronic submission of responses, and the bases for the decision for adopting this means of collection. Also describe any consideration of using information technology to reduce burden.

The Commission's Public Safety and Homeland Security Bureau will collect these reports through a physical survey sent to political entities and subdivisions (*e.g.*, States, Territories and Indian tribes). Respondents that are subject to state regulations requiring the reporting of similar information may meet the requirements of the NET 911 Act by submitting the state report, provided that the state report includes the information that will enable the Commission to fulfill its statutory obligation to annually prepare a Fee Accountability Report "detailing that status in each State of the collection and distribution of such fees or charges [for support or implementation of 911 or

enhanced 911 services], and including findings on the amount of revenues obligated or expended by each state or political subdivision thereof for any purpose other than the purpose for which any such fees or charges are specified." (NET 911 Act, 122 STAT. at 2622).

4. Describe efforts to identify duplication. Show specifically why any similar information already available cannot be used or modified for use for the purposes described in item 2 above.

As noted in the response to number three above, if there are respondents that are subject to state regulations requiring the reporting of similar information, the submission to the Commission of such a report may meet the Commission's needs for fulfilling its NET 911 Act obligation to prepare an annual Fee Accountability Report for Congress. This is contingent on such a state report containing the relevant information necessary for the Commission to prepare a report "detailing that status in each State of the collection and distribution of such fees or charges [for support or implementation of 911 or enhanced 911 services], and including findings on the amount of revenues obligated or expended by each state or political subdivision thereof for any purpose other than the purpose for which any such fees or charges are specified." (NET 911 Act, 122 STAT. at 2622) This information collection is not otherwise available elsewhere. This is a unique information collection that does not duplicate existing data. This information collection was created specifically to meet the requirements of the Fee Accountability Report provision of the NET 911 Act, and must be submitted by the Commission to Congress annually.

1. If the collection of information impacts small businesses or other small entities, describe any methods used to minimize burden.

No small businesses or other small entities are burdened by the information collection sought by the Commission in order to fulfill its statutory obligation to produce for Congress an annual Fee Accountability Report. The proposed information collection does not seek information from small businesses. To the extent that there are government entities of small government jurisdictions that are the relevant source for the information the Commission seeks, it is likely that the information is already gathered by the entity as part of its normal course of conducting its administrative affairs. It is reasonable to expect that it is "usual and customary" that data regarding the collection and expenditure of revenues by government entities of any size is maintained by that government entity. In accordance with section 1320.3(b)(1)(ix)(2), the provision of the data sought by the Commission for this information collection does not constitute a "burden" on such entities (5 CFR § 1320.3(b)(1)(ix)(2)).

6. Describe the consequence to Federal program or policy activities if the collection is not conducted or is conducted less frequently, as well as any technical or legal obstacles to reducing burden.

Failure to collect the relevant information necessary for the Commission to prepare annually a report "detailing that status in each State of the collection and distribution of such fees or charges [for support or implementation of 911 or enhanced 911 services], and including findings on the amount of revenues obligated or expended by each state or political subdivision thereof for any purpose other than the purpose for which any such fees or charges are specified" will prevent the

Commission from discharging its statutory obligation to submit an annual Fee Accountability Report to Congress that provides this information. (NET 911 Act, 122 STAT. at 2622). The information sought by the Commission is essential to its compliance with the Fee Accountability Report obligation of the NET 911 Act.

7. Explain any special circumstances that would cause an information collection to be conducted in a manner inconsistent with the guidelines in 5 CFR § 1320.5(d)(2).

Consistent with section 1320.5(d)(2) of OMB's PRA regulations requiring that the "collection of information is necessary to satisfy statutory requirements" (5 CFR § 1320.5(d)(2)), this information collection is tailored strictly for the purpose of compliance with the Commission's statutory obligation under the Net 911 Act that it produce an annual Fee Accountability Report to Congress. (NET 911 Act, 122 STAT. at 2622) There are no special circumstances that would cause this information collection to be conducted in a manner inconsistent with the guidelines in 5 CFR § 1320.5(d)(2).

1. If applicable, provide a copy and identify the date and page number of publication in the Federal Register of the agency's notice, required by 5 CFR § 1320.8(d), soliciting comments on the information prior to submission to OMB. Summarize public comments received in response to that notice and describe actions taken by the agency in response to these comments. Describe efforts to consult with persons outside the agency to obtain their views on the availability of data, frequency of collection, the clarity of instructions and recordkeeping, disclosure, or reporting format (if any), and on the data elements to be recorded, disclosed, or reported.

Pursuant to the Paperwork Reduction Act of 1995 (PRA), the Commission issued a 60-day Federal Register notice on December 9, 2020 (85 FR 79182) seeking comments on the burden of complying with the information. No PRA comments were received as a result of the notice.

9. Explain any decision to provide any payment or gift to respondents, other than remuneration of contractors or grantees.

No payment or gift to respondents has been or will be made.

10. Describe any assurance of confidentiality provided to respondents and the basis for the assurance in statute, regulation, or agency policy.

There were no assurances of confidentiality provided to respondents. The Commission's rules address the issue of confidentiality at sections 0.457, 0.459, and 0.461 (47 CFR §§ 0.457, 0.459, and 0.461). These rules address access to records that are not routinely available to the public, requests and requirements that materials submitted to the Commission be withheld from public inspection, and requests for inspection of materials not routinely available for public inspection.

11. Provide additional justification for any questions of a sensitive nature.

The reporting requirement does not entail questions of a sensitive nature that are commonly considered private, beyond the national security and commercial basis for confidentiality that are

covered by the response at 10, above.

12. Provide estimates of the hour burden of the collection of information. The statement should: indicate the number of respondents, frequency of response, annual hour burden, and an explanation of how the burden was estimated. If the hour burden on respondents is expected to vary widely because of differences in activity, size, or complexity, show the range of estimated hour burden, and explain the reasons for the variance.

We estimate that **56** respondents will file reports. The frequency of response will be annual. The average burden will be **55 hours** per response. Thus, we estimate that the respondents will take a total of **3,080 burden** hours to review and complete their reports in response to their obligations under the NET 911 Act. This estimate is based on Commission staff's knowledge and familiarity with the availability and accessibility of the data required to fulfill the information collection.

Total number of Respondents and Responses: 56 Total Annual Burden Hours: 56 responses x 55 hours = 3,080 hours

We assume that each respondent will have one accountant and one attorney participate in the information collection and assume that the salaries are equivalent to GS-13, step 10 and GS-15, step 5 respectively. Thus, we estimate that the total "in-house" cost to all respondents will be:

Specialist at \$134,798/year (\$64.59 /hour) \$64.59 x1,540 hours = \$99,468.60

Attorney at \$163,345/year (\$78.27/hour) $$78.27 \times 1,540 \text{ hours} = $120,535.80$

Summary of Total In-House Costs: \$99,468.60 + \$120,535.80 = \$220,004.40

13. Provide an estimate for the total annual cost burden to respondents or record keepers resulting from the collection of information. (Do not include the cost of any hour burden shown in items 12 and 14).

The Commission believes that this information collection will not impose any cost burden on respondents from either capital or start-up costs, or from operation and maintenance of equipment, or from purchase of outside services.

14. Provide estimates of annualized costs to the Federal government. Also provide a description of the method used to estimate cost, which should include quantification of hours, operational expenses (such as equipment, overhead, printing, and support staff), and any other expenses that would not have been incurred without this collection of information.

We estimate that the total annual cost to the Federal Government, based on the salaries of one attorney (GS-15, step 5) and one public utility specialist (GS-13, step 10), with each staff person spending approximately ¼ (520 hours) of their work time on the information collected:

Attorney GS-15, step 5 at \$78.27/hr wage.

 $$78.27 \times 520 = $40,700.40$

\$33,586.80 + \$40,700.40 + 22,286.16 (30% overhead) = \$96,573.36

Total Cost to the Federal Government = **\$96,573.36**

15. Explain the reasons for any program changes or adjustments reported.

There is no change in the Commission's previous burden estimates.

16. For collections of information whose results will be published, outline plans for tabulation and publication.

Pursuant to the NET 911 Act, the Commission is required to report the results of the collection to Congress on July 22, 2009, and once annually thereafter.

17. If seeking approval to not display the expiration date for OMB approval of the information collection, explain the reasons that display would be inappropriate.

The Commission does not intend to seek approval to not display the expiration date of the information collection from OMB.

18. Explain any exceptions to the statement certifying compliance with 5 CFR § 1320.9 and the related provisions of 5 CFR § 1320.8(b)(3).

There are no exceptions to the certification statement.

B. Collections of Information Employment Statistical Methods:

This information collection does not employ any statistical methods.