United States Depa	rtment of Agriculture			
				OMB Control No. 0560-0176
FPAC-ISD-441C (proposal 1)	OMB Expiration Date: 12/31/2021 Farm Production and Conservation-Business Center Geospatial Enterprise Operations			
GEO SERVICE QUALITY SURVEY				
Paperwork Reduction Act Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0560-0176. The time required to complete this information collection is estimated to average five (5) minutes per response. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: USDA-FPAC-BC Geospatial Enterprise Operations, Attn: Customer Fulfillment Supervisor, 125 South State Street Suite 6416, Salt Lake City, Utah 84138-1102.			125 South S Salt Lake C USA 84138-1102 Phone: 801 Fax: 855-41	-844-2922
Dear Valued Customer:				
As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.				
We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. <i>Your opinion is extremely important to us</i> .				
If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site, mailed, or email at <u>GEO.Sales@usda.gov</u>				
Sincerely,				
Customer Fulfillment Supervisor				
COMPLETE SURVEY				
1. The Aerial Imagery Specialis	t helping me was:	2. Order Number (If avail	lable) 3.	Email Address
4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.				
	Always	Usually		Seldom
5. Information or Communicatio			dable manne	
6. My time spent researching or	Always	Usually spent as I received the proc	LL luct without re	Seldom equiring revisions.
	Always	Usually		Seldom
7. Comments				
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Persons or retainable for the prior of prior during, in the program of during contracted or forecastly year of the during contract upper form of during contract the company many during durating and the contract the company of the program of management. Persons with disabilities who require alternative alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service al (800) 877-8339. Additionally, program information may be made available in languages other than English.				
To file a program discrimination complaint, complete th	he USDA Program Discrimination Complaint Form the form. To request a copy of the complaint form	n, AD-3027, found online at http://www.ascr.u n, call (866) 632-9992. Submit your completed	Isda.gov/complaint_fi d form or letter to USI	ling_cust.html and at any USDA office or write a letter addressed to USDA and DA by: (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for