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FPAC-ISD-441C

(proposal 1)

Farm Production and Conservation-Business Center Geospatial Enterprise Operations

GEO SERVICE QUALITY SURVEY

Paperwork Reduction Act Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0560-0176. The time required to complete this information collection is estimated to average five (5) minutes per response. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: USDA-FPAC-BC Geospatial Enterprise Operations, Attn: Customer Fulfillment Supervisor, 125 South State Street Suite 6416, Salt Lake City, Utah 84138-1102.

Geospatial Enterprise Operations 125 South State Street Suite 6416 Salt Lake City, Utah USA 84138-1102

Phone: 801-844-2922 Fax: 855-415-2014 Website: <u>USDA GEO Website</u>

Dear Valued Customer:

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. *Your opinion is extremely important to us*.

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site, mailed, or email at GEO.Sales@usda.gov

Sincerely,

Customer Fulfillment Supervisor

COMPLETE SURVEY		
The Aerial Imagery Specialist helping me was:	2. Order Number (If available)	3. Email Address
4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.		
Always	Usually	Seldom
5. Information or Communications are clear, correct, timely and presented in an understandable manner.		
Always	Usually	Seldom
6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions.		
☐ Always	Usually	Seldom
7. Comments		

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