



Welcome to ICE!

Interactive Customer Evaluation (ICE) allows DoD customers to rate products and services provided by DoD offices and facilities worldwide.

Your comment card ratings are used to improve the products and services available to you.

[SEARCH](#)

Search for the ICE site that contains the service provider you would like to:

- Provide recommendations to
- Rate your experience with
- Find information about

Welcome to the Pentagon ICE Site



List All Services

Acquisition & Supply

Administration

Communications

Dining

Education & Training

Facility Management

Family

Health

Information Management

Information Technology

Money/Finance

Service Provider Search

SEARCH

Thank you for taking the time to rate us and provide us with your comments and suggestions. Your feedback will help us maintain the quality of excellence you expect.



Pentagon

Missing Service Provider?
General Site Comment?

Report

Pentagon
Service Provider Summary Report

Cafe' 4800

OMB 0704-0420, expires 31 MAR 2021
RCS DD-DCMO(AR)2124, expires 31 MAR 2021

Overview

Rate

Ratings

COVID-19 (coronavirus) related information SHOULD NOT be submitted to services on ICE unless it is directly related to the service the customer received. General COVID-19 related feedback should be directed to resources outside of the ICE system that are dedicated to receive such info.

Thank you for taking the time to provide us with your feedback.

Privacy Advisory: If all fields are completed, this form contains personally identifiable information and is protected in accordance with the Privacy Act of 1974, as amended, DoD 5400.11-R and DoD Privacy Program.

	Yes	No	N/A
Were you satisfied with your overall experience?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

	Excellent	Good	OK	Poor	Awful	N/A
Facility Appearance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Employee/Staff Attitude	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Timeliness of Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Hours of Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

	Yes	No	N/A
Did the product or service meet your needs?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comments & Recommendations for Improvement:

CAUTION: Do NOT enter sensitive or personally identifying information in this text field. Text comments may be viewed by several authorized persons involved or not involved in your specific issue.

Request a Response

*If you would like a response, please check the Request a Response checkbox above and enter your contact information below.

Name: (optional)

Phone: (optional)

Email: (optional)

Reference Number: (optional)

Agency Disclosure Notice: The public reporting burden for this collection of information, OMB 0704-0420, is estimated to average 3 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

SUBMIT

"Thank you for taking the time to complete this comment card. Your opinions are very important to us."

Thank you for your feedback!

Your responses have been entered into the customer database and will be used to improve our customer services.