

ENHANCED LEADS AND APPOINTMENT SYSTEM (ELAS) PROJECT SCREEN PACKAGE

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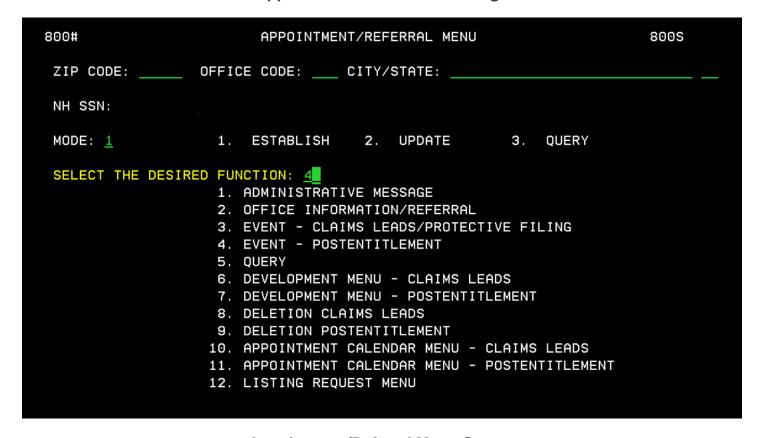
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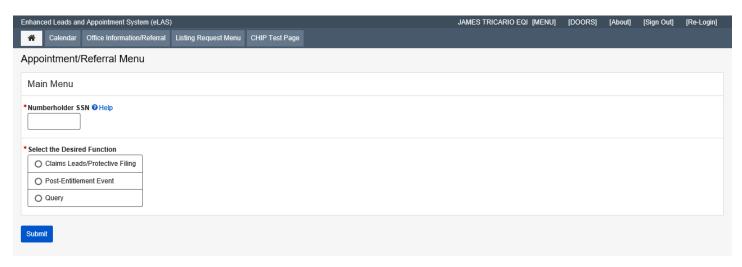
Introduction:

For your information, the screens below show the legacy system (in black background) along with the proposed web-based screens (in white background).

Appointment/Referral Menu Page



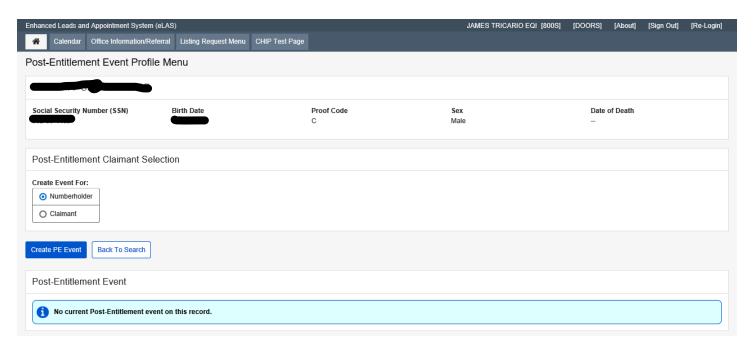
Appointment/Referral Menu Screen



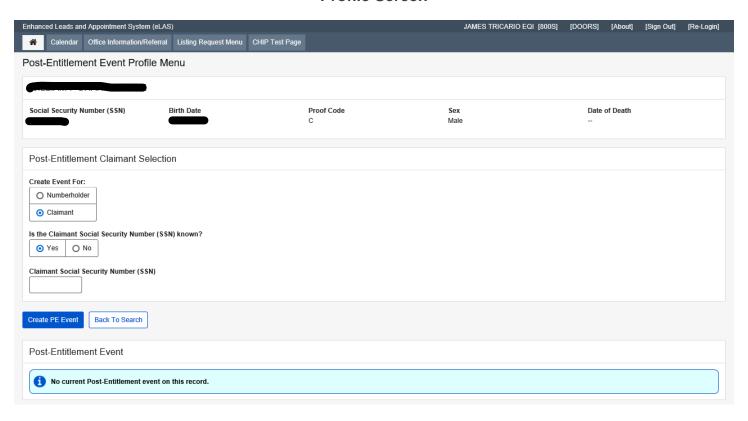
Postentitlement Claimant Menu Page



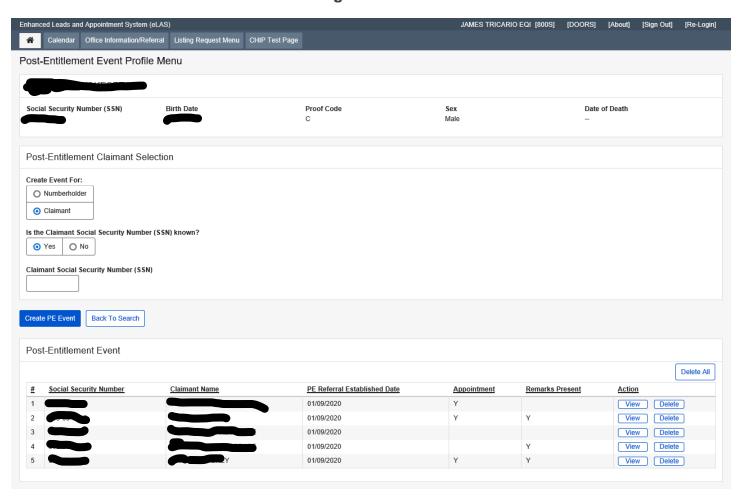
Postentitlement Event Profile Menu Screen



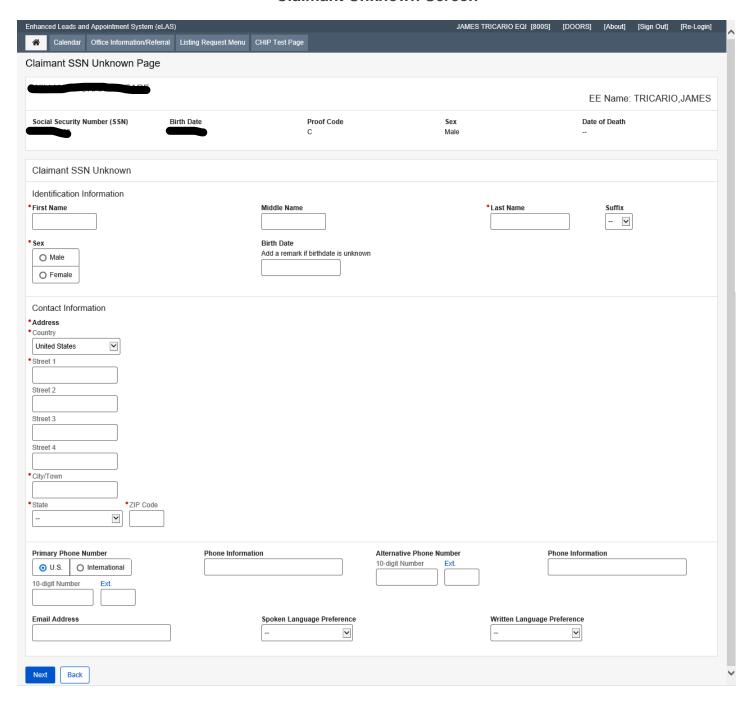
Profile Screen



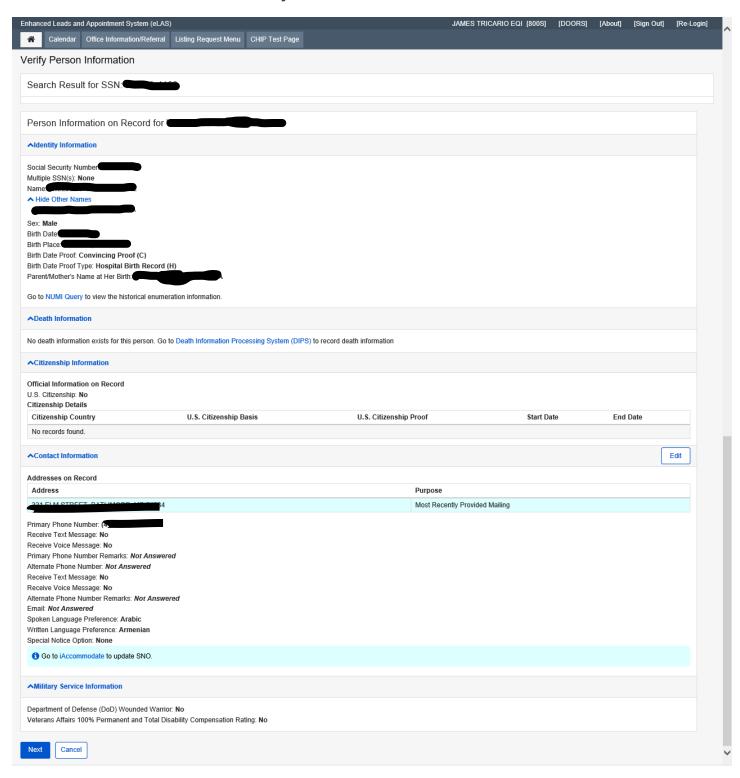
Profile Page - Extended View



Claimant Unknown Screen



Verify Person Information Screen



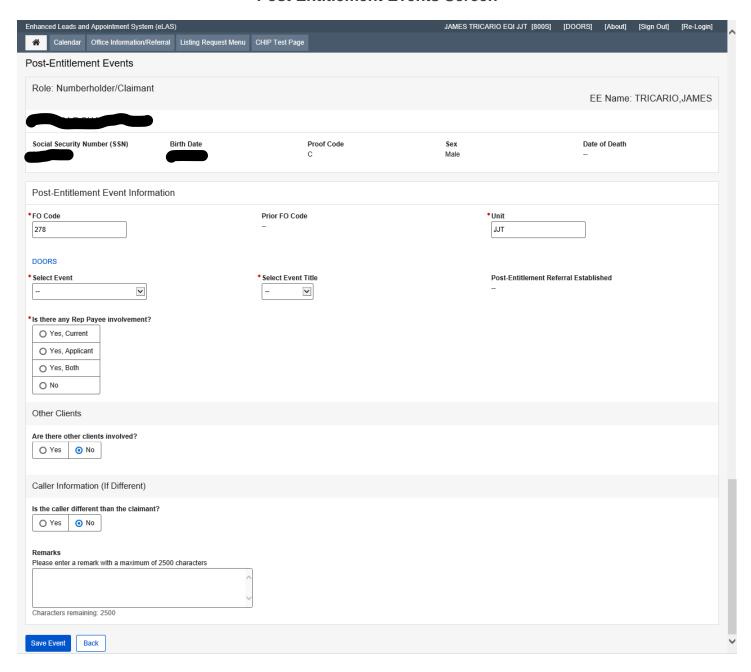
Post Entitlement Event Page

800# EE NAM	E: MALLAIY, PE ID	ENTIFICATION	IDEN
NH:			
BIRTHDATE:	PROOF CODE: B	SEX (M/F): M DEATH	(MMDDCCYY) :
UNIT: YM	F0: <u>224</u>	PE REFERRAL	PRIOR FO: _ ESTABLISHED:
CL:			5
	PROOF CODE: B	SEX (M/F): M DEATH	(MMDDCCYY):
ADDRESS:	123		
CITY:	ERGERGE	STATE: MD Z	IP: <u>21043</u>
COUNTRY:		POSTAL ZONE:	
PHONE:		FOREIGN PHO	
INFORMATION:			
CALLER (IF DI NAME:	FFERENT) 		
RELATIONSHI	P TO CLAIMANT:		
	EXT:		ONE:
INFORMATION:			

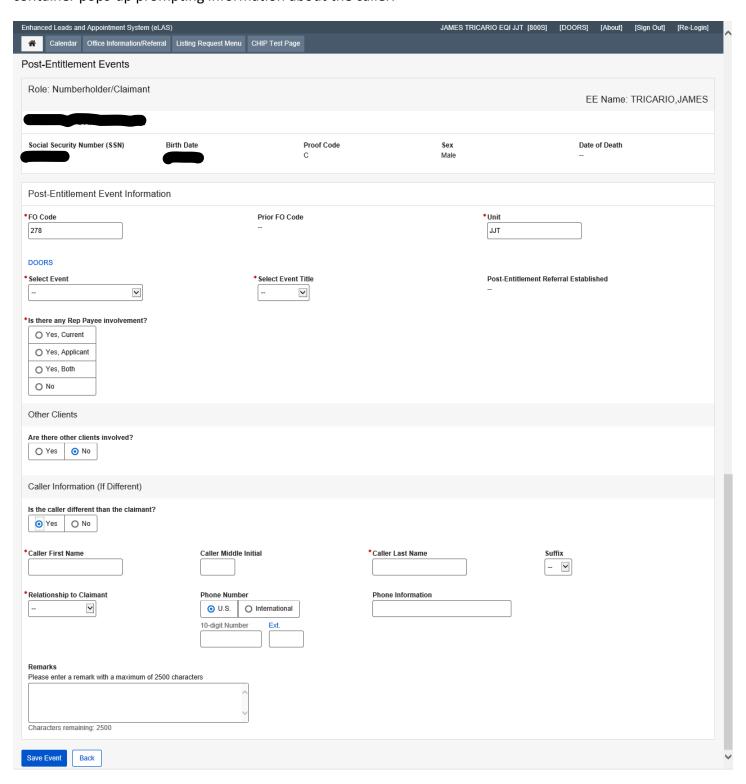
Post Entitlement Event Data Page

```
800#
                         PE EVENT DATA
                                                              EVNT
NH:
CL:
                  1=SSI REDETERMINATIONS
*SELECT EVENT: 1
                                                 6=REP PAYEE
                  2=SSI LIMITED ISSUES
                                                 7=OVERPAYMENT ISSUES
                  3=SSI LIVING ARRANGEMENT CHANGES
                                                 8=OTHER
                  4=WORK CDR
                                                 9=MEDICARE ISSUES
                  5=MEDICAL CDR.
IF EVENT IS OTHER (SPECIFY):
*SELECT EVENT TITLE: 1
            *LANGUAGE SPOKEN AND WRITTEN IS ENGLISH (Y/N): \underline{Y}
ARE THERE OTHER CLIENTS INVOLVED (Y/N): y
IF THE EVENT IS REP PAYEE OR IF THERE IS ANY REP PAYEE INVOLVEMENT, ENTER
      CURRENT REP PAYEE
                         SSN:
                                        OR
                                             ORGANIZATION (Y/N): u
                                        OR
                                             ORGANIZATION (Y/N): N
        APPLICANT PAYEE
                         SSN:
```

Post Entitlement Events Screen



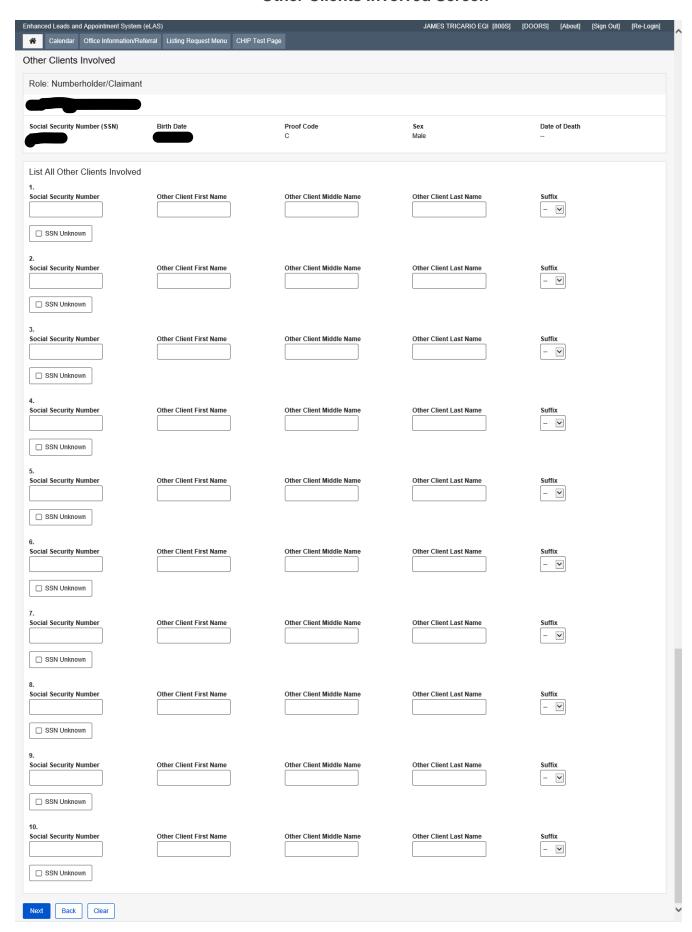
"Is Caller different than claimant" question by default will be "No" but if you select "Yes" then the caller container pops-up prompting information about the caller.



Other Clients Involved Page

800#	OTHER CLIENTS INVOLVED	OTHR
NH: CL:		
LIST ALL OTHER CLI	ENTS INVOLVED:	
SSN 01.	OTHER CLIENT NAME	
02.		
03 04.		
05.		
06 07.		
08.		
09 10		

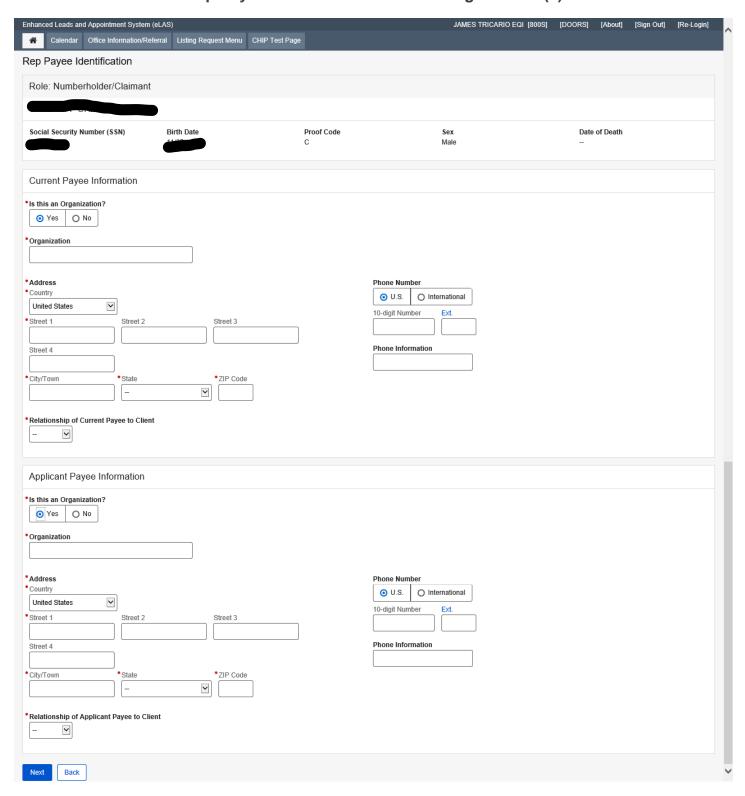
Other Clients Involved Screen



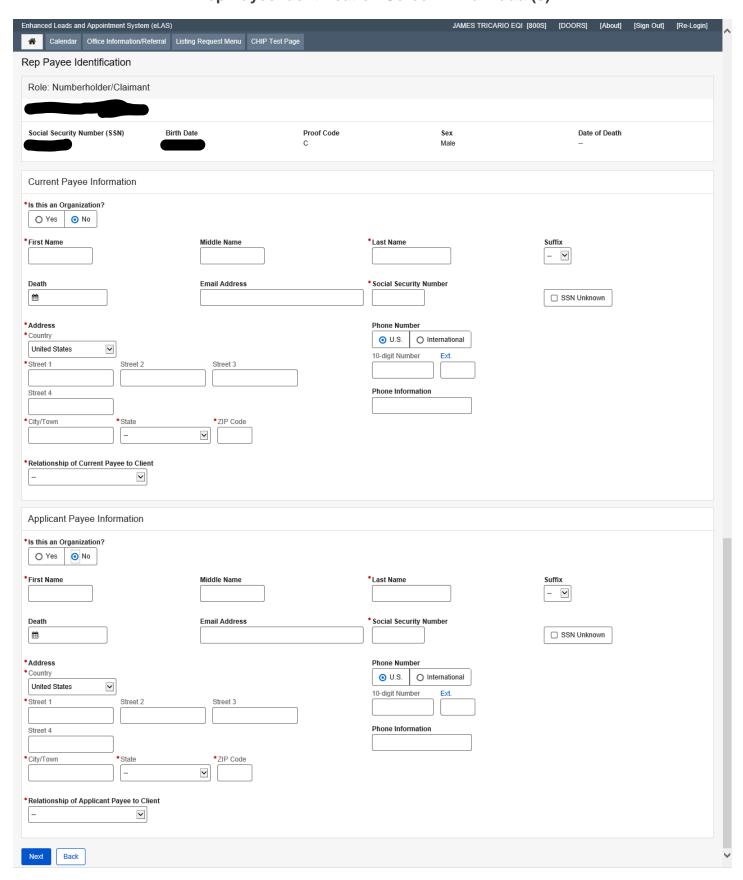
Rep Payee Identification Page

800#	REP PAYEE IDENT	TIFICATION		REP1
NH: CL:				
CURRENT PAYEE INAME: ORGANIZATION: ADDRESS:			DEATH	:
CITY: COUNTRY: PHONE: INFORMATION:	EXT:	POSTAL ZONE:	ZIP:	
01. 02. 03. 04. 05.	APPLICANT/PAYEE TO CLI SELF NATURAL OR ADOPTIVE FAT NATURAL OR ADOPTIVE MOT NATURAL OR ADOPTIVE CHI OTHER RELATIVE: OTHER:	THER THER TLD/STEPCHILD		PERSON

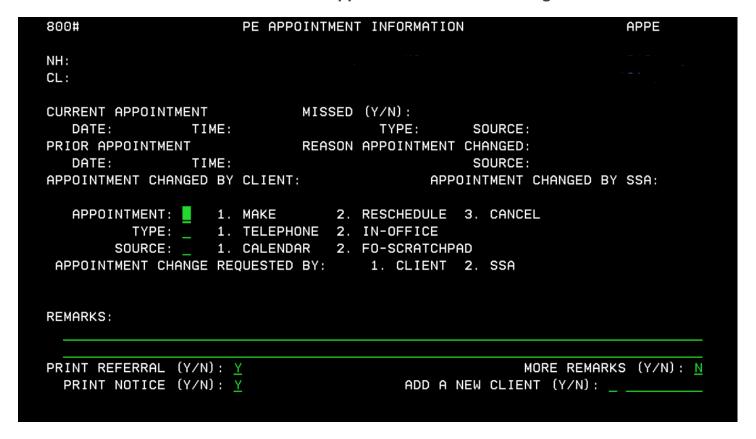
Rep Payee Identification Screen - Organization(s)



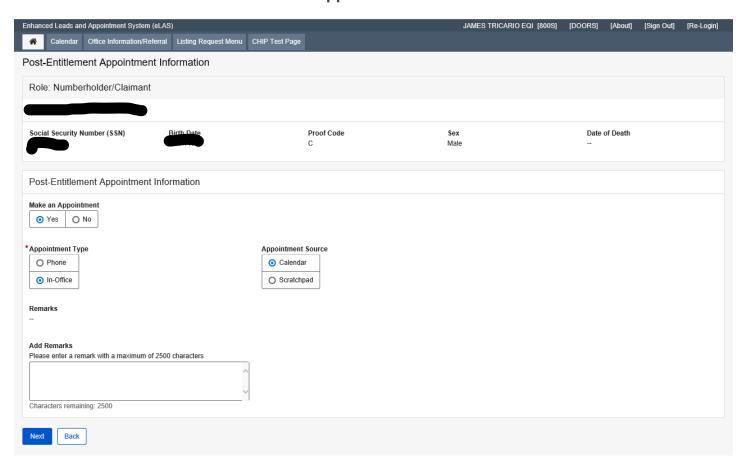
Rep Payee Identification Screen - Individual(s)



Post Entitlement Appointment Information Page



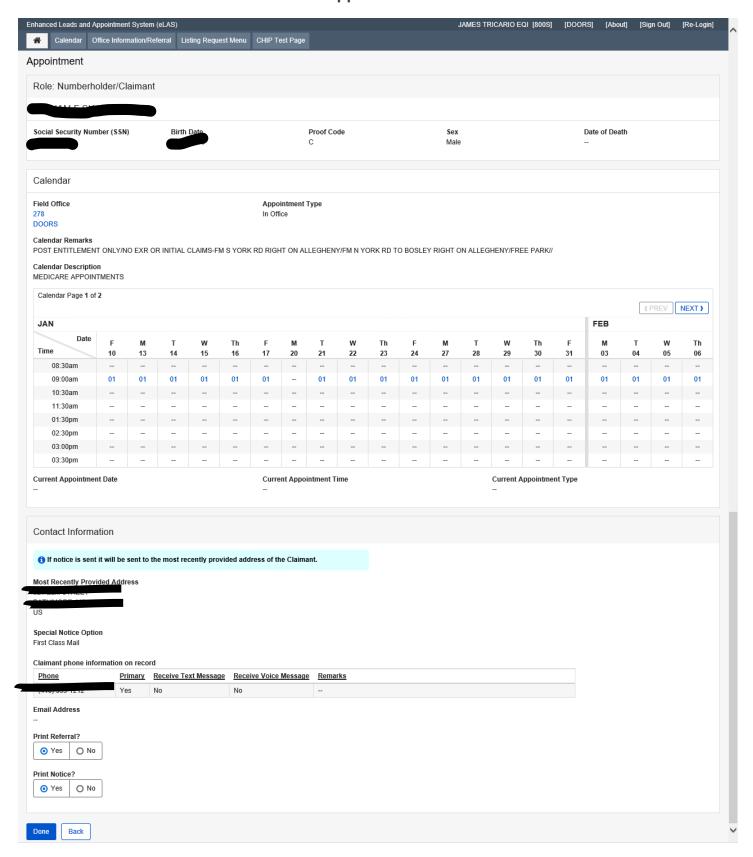
Post Entitlement Appointment Information Screen



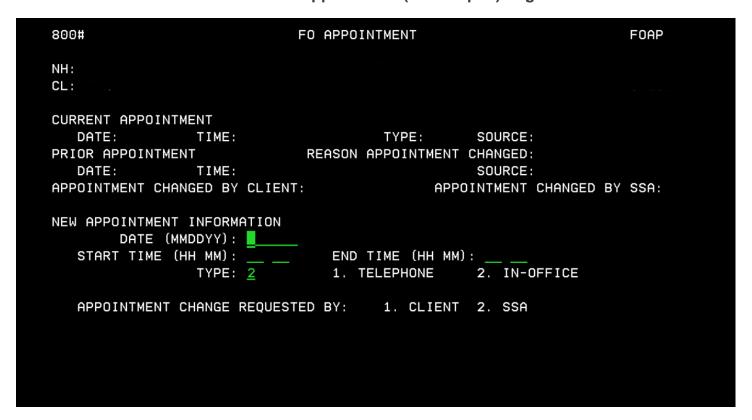
Postentitlement Appointment Calendar Page

```
800#
          PE APPOINTMENT CALENDAR FOR 224
                             PAGE 1 OF APPP1
                        TIME ZONE:
ADDRESS: SOCIAL SECURITY
                       OFFICE HOURS MON:
    2-Q-16 OPNS BLDG
                             TUES:
    6401 SECURITY BLVD
                             WED:
                            THURS:
    BALTIMORE
                   MD 21235
                             FRI:
DIRECTIONS: EXIT 17 OFF THE BEAUTIFUL SCENIC BELTWAY - THIS IS NOT A REAL
      OFFICE - MAKE NO APPOINTMENTS **CENTRAL OFFICE TEST SITE**
     WE TH FR MO TU WE TH FR MO TU WE TH FR MO TU WE TH FR MO **
                                   NORMAL
     28 29 30 03 04 05 06 07 10 11 12 13 14 17 18 19 20 21 24 25
NOV/DEC
                                   COUNT
TITLE 16 APPOINTMENTS
05
06
07
08
09
10
20
11
APPOINTMENT DATE:
              APPOINTMENT TIME: _
                              NEXT PAGE (Y): Y
```

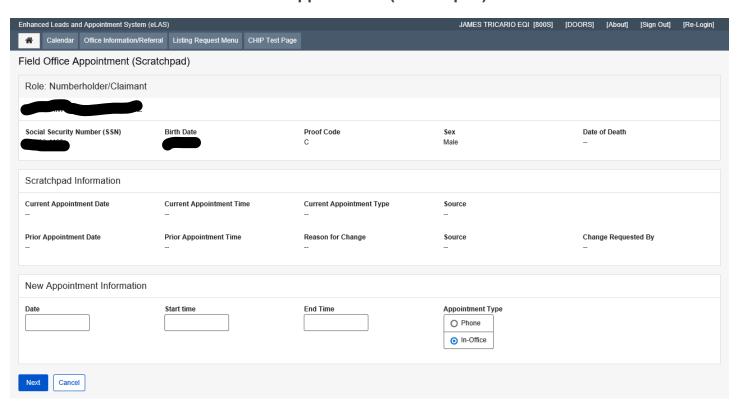
Postentitlement Appointment Calendar Screen



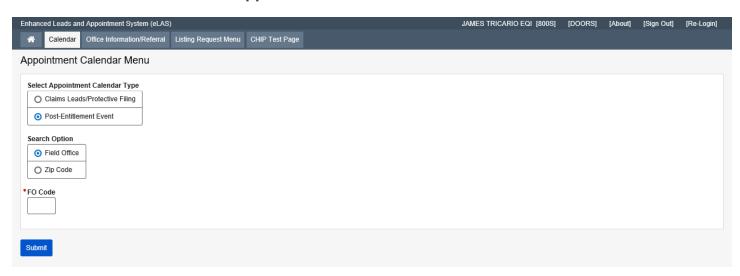
Field Office Appointment (Scratchpad) Page



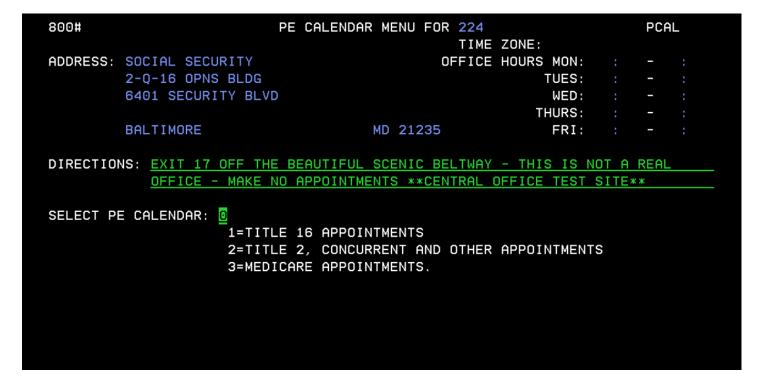
Field Office Appointment (Scratchpad) Screen



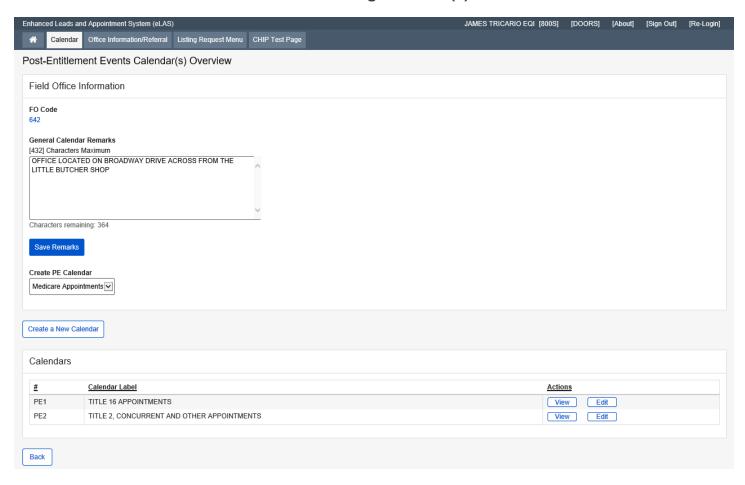
Appointment Calendar Menu Screen



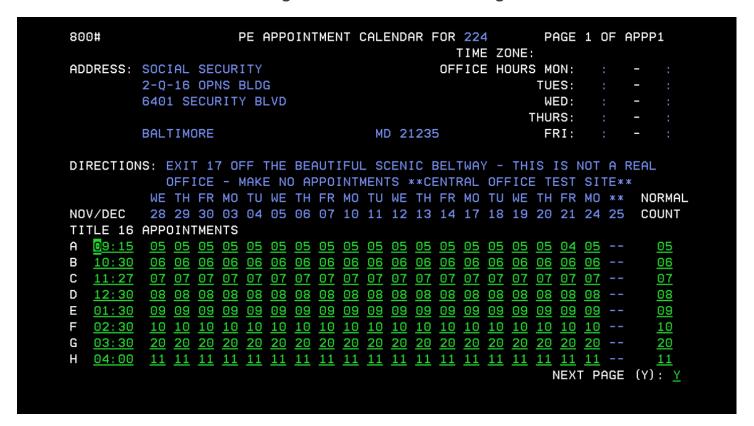
Postentitlement Calendar Menu Page



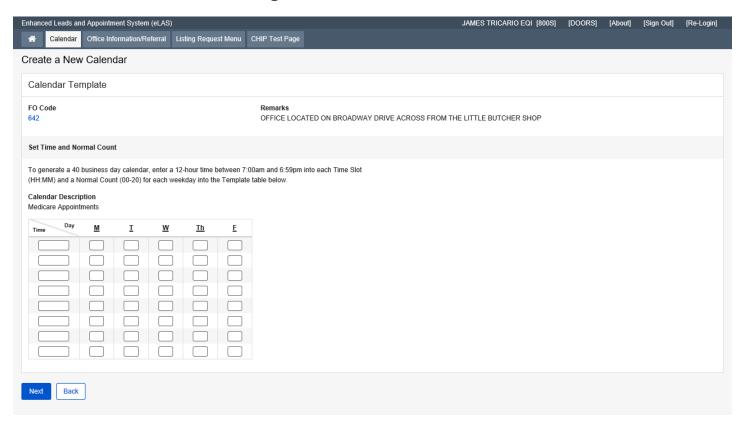
Claims Leads/Protective Filing Calendar(s) Overview Screen



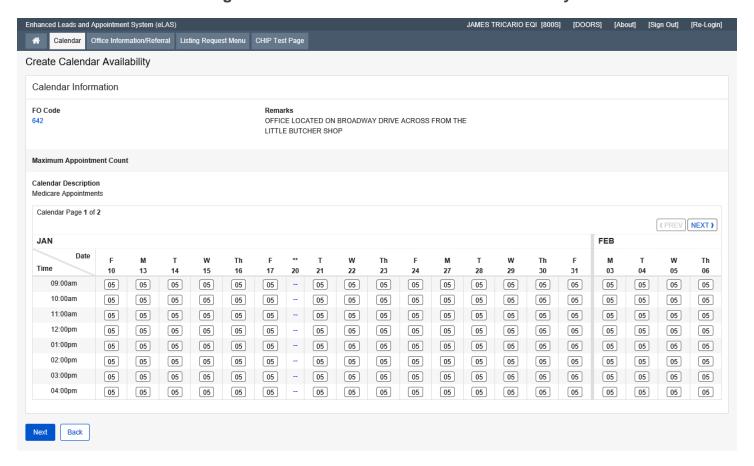
Manager Create New Calendar Page



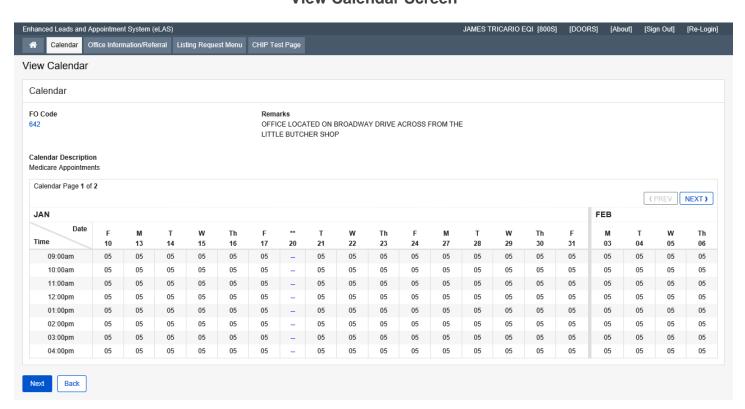
Manager Create New Calendar Screen



Manager Create New Calendar Screen - Availability



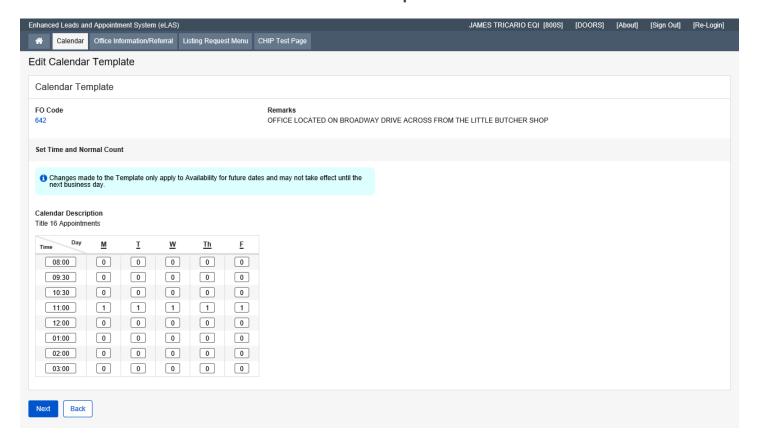
View Calendar Screen



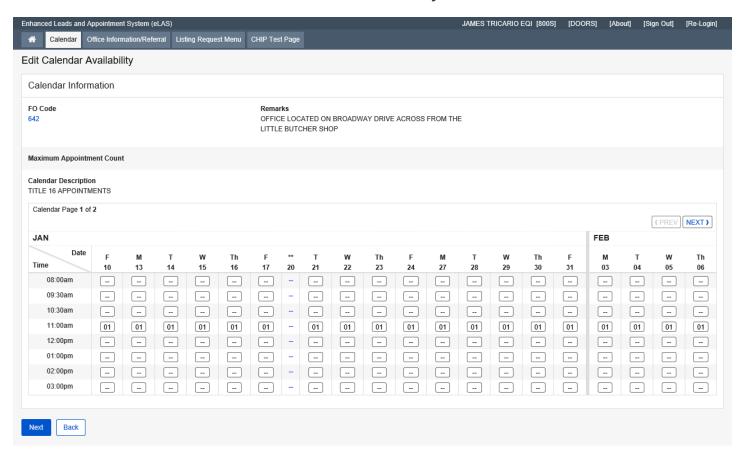
Edit Label/Descriptions Screen



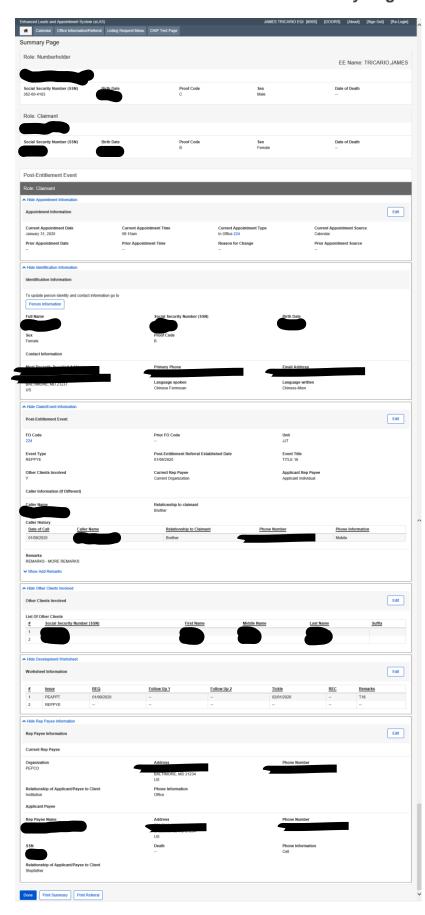
Edit Calendar Template Screen



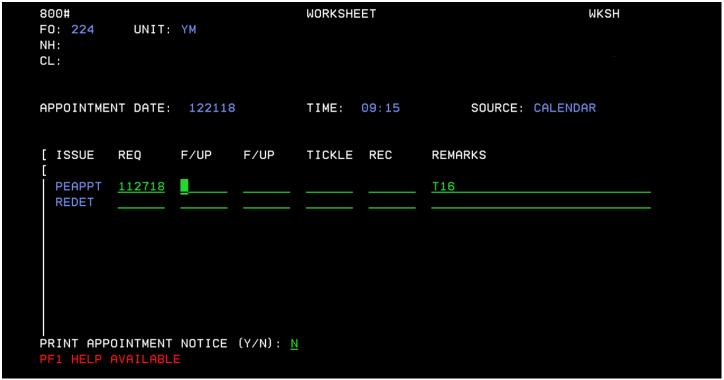
Edit Calendar Availability Screen



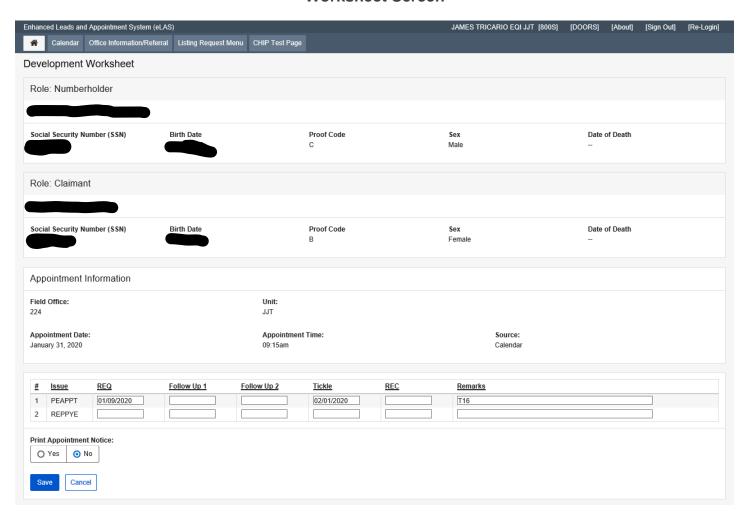
Summary Page Screen



Worksheet Page



Worksheet Screen



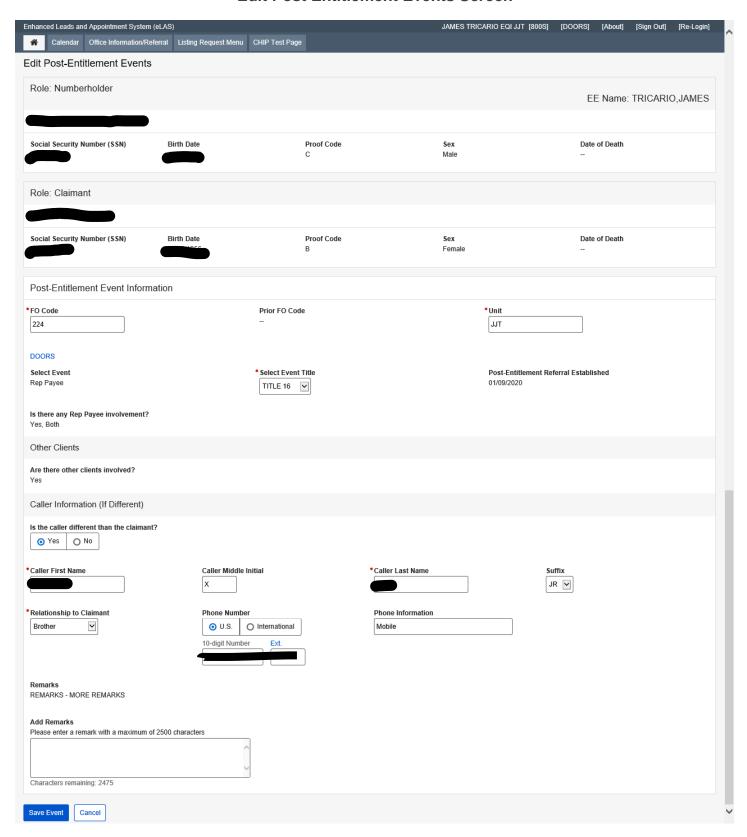
Edit Post Entitlement Page

800# EE NAME	: MALLAIY,	PE IDENT	IFICATIO	IN		IDE	N
NH: BIRTHDATE:	PROOF COL	DE: <u>B</u> S	EX (M/F)	: M DEF	атн (ммі	DDCCYY): _	
UNIT: MM					RRAL ES	PRIOR TABLISHED:	
CL: BIRTHDATE: ADDRESS:	PROOF COL	DE: <u>B</u> S	EX (M/F)	: <u>M</u> DEf	атн (ммі	DDCCYY): _	
CITY: COUNTRY:	ERGERGE						
CALLER (IF DIFF	FERENT)						
RELATIONSHIP PHONE:	TO CLAIMANT:	EXT:		_	PHONE:		
APPOINTMENT DA	ΓΕ: 122118	TIME:	09:15				

Edit Post Entitlement Event Page

800#	PE EVENT DATA	EVNT			
NH: CL:					
*SELECT EVENT: 1	1=SSI REDETERMINATIONS 2=SSI LIMITED ISSUES 3=SSI LIVING ARRANGEMENT CHANGES 4=WORK CDR 5=MEDICAL CDR.	7=OVERPAYMENT ISSUES 8=OTHER			
IF EVENT IS OTHER (SPECIFY):					
*SELECT EVENT TITLE 1=TIT	: 2 LE 2 2=TITLE 16 3=TITLE 2 & 16	4=OTHER 5=TITLE 18.			
*LANGUAGE SPOKEN AND WRITTEN IS ENGLISH (Y/N): \underline{Y} ARE THERE OTHER CLIENTS INVOLVED (Y/N): \underline{N}					
CURRENT REP I	PAYEE OR IF THERE IS ANY REP PAYEE PAYEE SSN: OR ORGA PAYEE SSN: OR ORGA				

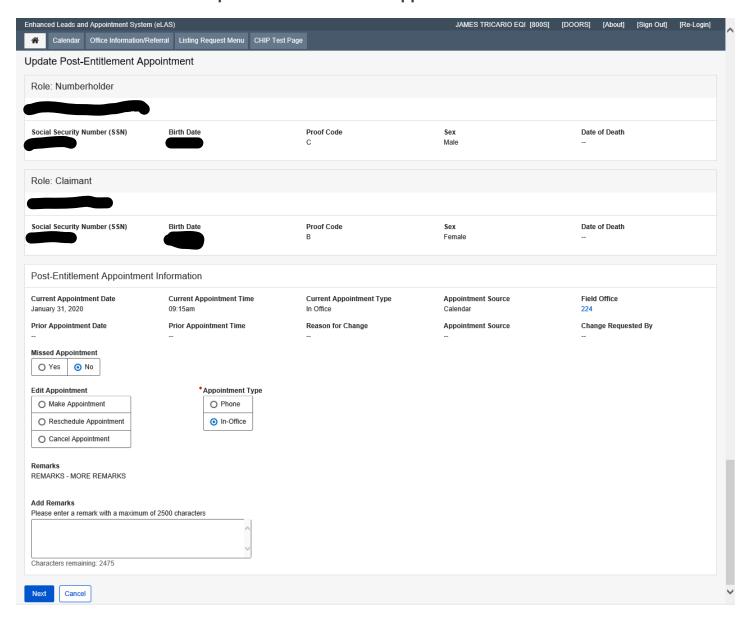
Edit Post Entitlement Events Screen



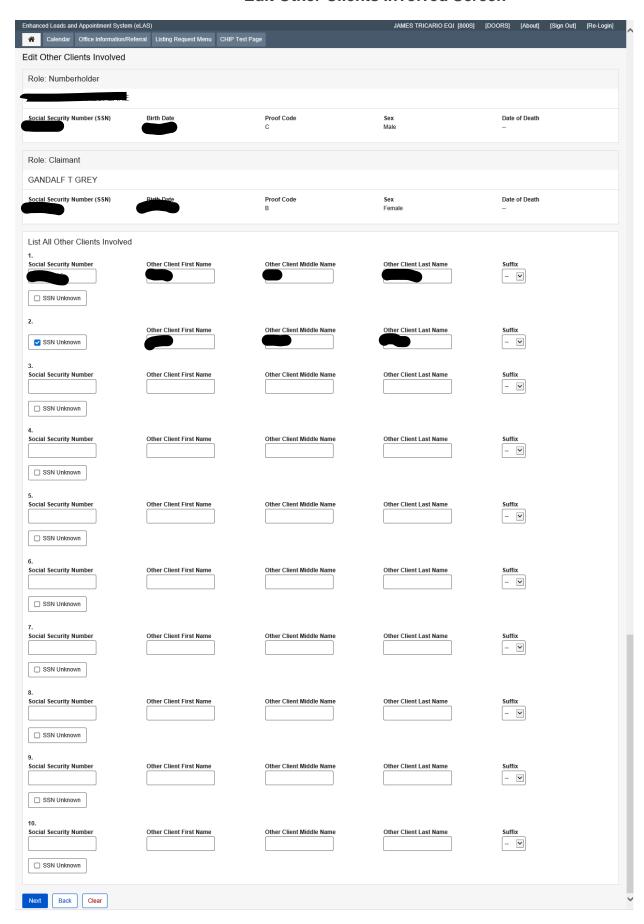
Update Appointment Page

```
800#
                       PE APPOINTMENT INFORMATION
                                                                    APPE
NH:
CL:
                             MISSED (Y/N):
CURRENT APPOINTMENT
   DATE: 122118 TIME: 09:15
                                       TYPE: OFF SOURCE: CALENDAR
                     REASON APPOINTMENT CHANGED:
PRIOR APPOINTMENT
                 TIME:
                                                  SOURCE:
APPOINTMENT CHANGED BY CLIENT:
                                            APPOINTMENT CHANGED BY SSA:
  APPOINTMENT: _ 1. MAKE 2. RESCHEDULE 3. CANCEL
        TYPE: _ 1. TELEPHONE 2. IN-OFFICE SOURCE: _ 1. CALENDAR 2. FO-SCRATCHPAD
APPOINTMENT CHANGE REQUESTED BY: _ 1. CLIENT 2. SSA
REMARKS:
PRINT REFERRAL (Y/N): Y
                                                        MORE REMARKS (Y/N): N
                                        ADD A NEW CLIENT (Y/N): _ ____
  PRINT NOTICE (Y/N): Y
```

Update Postentitlement Appointment Screen



Edit Other Clients Involved Screen



Edit Rep Payee Screen

