# **Appendix C5. Reminder Voicemail Script**

**(English)**

“Hello, we’re reaching out to\_[Name on Voicemail] \_on behalf of the Office of Medicare Hearings and Appeals in regard to your participation in filing appeals and participating in hearings. Please call us back at 1-844-295-2605. We’re interested in understanding your particular perspective with filing appeals and participating in Medicare hearings. I want to ensure you know we’re not referencing specific patient details, we’re just wanting to understand your overall experience with the Medicare hearing process. [Include this in each message] “When you call us back, please reference your file number, which is [MMID #] for [Company Name].