

## BEFORE – Security Warning

The screenshot shows the E-Verify logo at the top left and the Department of Homeland Security and Department of Justice logos at the top right. Below the logo is the text "Employment Eligibility Verification". On the right side, it says "OMB Control No. 1615-0092" and "Expiration Date 08/31/2016". The main content is a warning box with the following text: "WARNING - You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system without authorization or exceeds access authority, or obtains, alters, damages, destroys, or discloses information, or prevents authorized use of information on the computer system, may be subject to penalties, fines or imprisonment. This computer system and any related equipment is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of applicable security features and procedures. DHS may conduct monitoring activities without further notice." Below the warning is a line of text: "By clicking 'I agree' below or by using this system, you consent to the terms set forth in this notice." There is a checkbox labeled "I agree" and a button labeled "Paperwork Reduction Act". At the bottom of the warning box is a large green "Continue" button.

Static security warning is now a pop-up that appears over the login page. No changes to content. Pop-up is a standard mobile design layout and focuses the user on the security related content.

## AFTER – Security Warning

The screenshot shows the E-Verify logo at the top left and the Department of Homeland Security and Department of Justice logos at the top right. Below the logo is the text "Employment Eligibility Verification". On the right side, it says "OMB Control No. 1615-0092" and "Expiration Date 08/31/2016". The main content is a warning box with the following text: "WARNING - You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system without authorization or exceeds access authority, or obtains, alters, damages, destroys, or discloses information, or prevents authorized use of information on the computer system, may be subject to penalties, fines or imprisonment. This computer system and any related equipment is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of applicable security features and procedures. DHS may conduct monitoring activities without further notice." Below the warning is a line of text: "By clicking 'I agree' below or by using this system, you consent to the terms set forth in this notice." There is a button labeled "I agree" and a button labeled "Paperwork Reduction Act". At the bottom of the warning box is a "Log in" button.

Single –click acknowledgement button replaces two –click (checkbox + button) acknowledgement.

## BEFORE– Login



DHS branding banner added to all pages

## RWD – Login

The screenshot shows the E-Verify login page with several changes and annotations. At the top is a blue banner with the text "Official Website of the Department of Homeland Security". Below this is the E-Verify logo. The left navigation menu has been removed. The main content area features an "Account Login" form with fields for "User ID" and "Password", each with a "Forgot your [field]" link. A blue "Log In" button is at the bottom of the form. A "System Security Warning" link is added below the form. The background is a large image of the Statue of Liberty. At the bottom, there is a footer with "U.S. Department of Homeland Security" and "U.S. Citizenship and Immigration Services" logos and names, and links for "Enable Permanent Tooltips", "Accessibility", and "Download Viewers".

Left navigation menu removed throughout.

System security warning link added

Enrollment link moved from left navigation menu and PRA link from system security warning screen.

OMB Control Number and expiration date moved from system security warning screen.

Contact information added. Replaces left navigation link to E-Verify "Contact Us" page.

Seals moved to lower left corner adjacent to DHS and USCIS names

## BEFORE – Home Screen

Company Name available in company profile moved to page level. Move allows users managing multiple accounts to immediately determine which account is active.

Dynamic alert banner added.

## AFTER – Home Screen

Left navigation menu converted to menu bar and quick links. Menu bar appears on subsequent screens.

Alerts and News updates moved to message center

Last login moved to bottom of page

Contact information added. Replaces left navigation link to E-Verify "Contact Us" page.

## BEFORE – Case Creation Screen 1 – Citizenship Status

The screenshot shows the E-Verify 'Verify Employee' screen. At the top left is the E-Verify logo and 'Employment Eligibility Verification'. The top right shows user information: 'Welcome Shannon Slattery', 'User ID SSLA1098', and 'Last Login 09:02 AM - 08/26/2015'. A navigation menu on the left includes sections like 'My Cases', 'My Profile', 'My Company', 'My Reports', and 'My Resources'. The main content area is titled 'Verify Employee' and features a progress bar with three steps: 'Enter Form I-9 Information' (active), 'Verification Results', and 'Close Case'. Below the progress bar, the question is: 'What citizenship status did the employee choose in Section 1 of Form I-9?'. The options are: 'A citizen of the United States' (selected), 'A noncitizen national of the United States', 'A lawful permanent resident', and 'An alien authorized to work'. A green 'Continue' button is at the bottom of the form. The footer contains website information and accessibility links.

Screen reordered. Employee biographic information was previously entered on screen 5. Screens have been reordered to mirror format of Form I-9. No change to information collected. (See page 8 for original screen)

## AFTER – Case Creation Screen 1 – Biographical Information

The screenshot shows the E-Verify 'Verify Employee' screen with the biographical information entry step. The top navigation bar includes 'Cases', 'Profile', 'Company', 'Reports', and 'Resources'. The main content area is titled 'Verify Employee' and features a progress bar with three steps: 'Enter Form I-9 Information' (active), 'Verification Results', and 'Close Case'. Below the progress bar, the instruction is: 'Enter the employee's Form I-9 information, then click Continue. \* - required'. The form fields are: 'Last Name', 'First Name', 'Middle Initial', 'Other Names Used', 'Date of Birth' (Month, Day, Year dropdowns), 'Social Security Number', and 'Email Address'. A green 'Continue' button is at the bottom of the form. The footer contains website information and accessibility links.

## BEFORE – Case Creation Screen 2 – Document Type

The screenshot shows the E-Verify 'Verify Employee' screen. At the top left is the E-Verify logo and 'Employment Eligibility Verification'. The top right shows user information: 'Welcome Shannon Slattery', 'User ID SSLA1098', 'Last Login 11:11 AM - 08/26/2015', and a 'Log Out' link. A navigation menu on the left includes 'Home', 'My Cases' (New Case, View Cases, Search Cases), 'My Profile' (Edit Profile, Change Password, Change Security Questions), 'My Company' (Edit Company Profile, Add New User, View Existing Users, Close Company Account), 'My Reports' (View Reports), and 'My Resources' (View Essential Resources, Take Tutorial, View User Manual, Share Ideas, Contact Us). The main content area is titled 'Verify Employee' and features a progress bar with three steps: 'Enter Form I-9 Information' (active), 'Verification Results', and 'Close Case'. Below the progress bar, the question is 'What documents did the employee present for Section 2 of Form I-9?'. The instruction is 'Select one, then click Continue.' The form contains two radio button options: 'List B and C Documents' (selected) and 'U.S. Passport or Passport Card'. At the bottom of the form are 'Back' and 'Continue' buttons. The footer contains links to 'U.S. Department of Homeland Security - www.dhs.gov', 'U.S. Citizenship and Immigration Services - www.uscis.gov', and 'Enable Permanent Tooltips Accessibility Download Viewers'.

## AFTER – Case Creation Screen 2 – Citizenship Status

The screenshot shows the E-Verify 'Verify Employee' screen. At the top left is the E-Verify logo and 'Official Website of the Department of Homeland Security'. The top right shows user information: 'Welcome Sara Lamason', 'Company Vis 6.2 508 LLC', 'User ID SLAM1189', and a 'Log Out' link. A navigation menu below the header includes 'Home', 'Cases', 'Profile', 'Company', 'Reports', 'Resources', and 'Log Out'. The main content area is titled 'Verify Employee' and features a progress bar with three steps: 'Enter Form I-9 Information' (active), 'Verification Results', and 'Close Case'. Below the progress bar, the question is 'What citizenship status did the employee choose in Section 1 of Form I-9?'. The instruction is 'Select one, then click Continue.' The form contains four radio button options: 'A citizen of the United States' (selected), 'A noncitizen national of the United States', 'A lawful permanent resident', and 'An alien authorized to work'. At the bottom of the form are 'Back' and 'Continue' buttons. The footer contains links to 'U.S. Department of Homeland Security', 'U.S. Citizenship and Immigration Services', and 'Enable Permanent Tooltips Accessibility Download Viewers'. The last login time is '08/14/2015 11:11 AM'.

Screen reordered. Citizenship Status information previously collected on Screen 1. No change to information collected. (See page 4 for original screen.)

## BEFORE – Case Creation Screen 3 – Document Name

The screenshot shows the E-Verify 'Verify Employee' screen. At the top, there is a navigation bar with the E-Verify logo, 'Employment Eligibility Verification', and user information: 'Welcome Shannon Slattery', 'User ID S5LA1098', and 'Last Login 11:11 AM - 08/26/2015'. A 'Log Out' button is on the right. On the left is a sidebar menu with categories like 'My Cases', 'My Profile', 'My Company', 'My Reports', and 'My Resources'. The main content area has a progress bar with three steps: 'Enter Form I-9 Information' (active), 'Verification Results', and 'Close Case'. Below the progress bar, the question is: 'What List B and C documents did the employee present for Section 2 of Form I-9?' with a help icon. The instruction says: 'Select one from each column, then click Continue.' There are two columns of radio button options. The 'List B Documents' column includes: 'Driver's license or ID card issued by a U.S. state or outlying possession', 'ID card issued by a U.S. federal, state or local government agency', 'School ID card', 'Voter registration card', 'U.S. military card or draft record', 'Military dependent's ID card', 'U.S. Coast Guard Merchant Mariner Card', 'Native American tribal document', 'Driver's license issued by a Canadian government authority', 'School record or report card (under age 18)', 'Clinic, doctor or hospital record (under age 18)', 'Day-care or nursery school record (under age 18)', 'Minor under age 18 without a List B document', and 'Special Placement'. The 'List C Documents' column includes: 'Social Security Card', 'Certification of Birth Abroad (Form FS-545)', 'Certification of Report of Birth (Form DS-1350)', 'U.S. birth certificate (original or certified copy)', 'Native American tribal document', 'U.S. Citizen ID Card (Form I-197)', 'ID Card for Use of Resident Citizen in the United States (Form I-179)', and 'Employment authorization document issued by the U.S. Department of Homeland Security'. At the bottom of the form are 'Back' and 'Continue' buttons.

## AFTER – Case Creation Screen 3 – Document Presented

The screenshot shows the E-Verify 'Verify Employee' screen after document selection. The top navigation bar is similar to the previous screen, but the user information is: 'Welcome Sara Lamason', 'Company Vis 6.2 608 LLC', and 'User ID SLAM1189'. The sidebar menu is also present. The progress bar shows 'Enter Form I-9 Information' as the active step. The question is: 'What documents did the employee present for Section 2 of Form I-9?' with a help icon. The instruction says: 'Select one, then click Continue.' There is a single column of radio button options: 'List B and C Documents' (selected) and 'U.S. Passport or Passport Card'. At the bottom of the form are 'Back' and 'Continue' buttons. A callout box on the right side of the screen contains the text: 'Screen reordered. Documents previously collected on screen 2. No change to information collected. (See page 5 for original screen).' At the bottom of the page, there is a footer with the E-Verify logo, 'U.S. Department of Homeland Security', 'U.S. Citizenship and Immigration Services', and 'Last Login: 08/14/2015 11:11 AM'. There is also a contact information line: 'For more information contact us at 888-454-4218 or E-Verify@dhs.gov'.

Screen reordered.  
Documents previously collected on screen 2. No change to information collected. (See page 5 for original screen).

## BEFORE – Case Creation Screen 4 – Document Name

The screenshot shows the E-Verify 'Verify Employee' screen. The user is Shannon Slattery, User ID SSLA1098, last login 10:57 AM - 08/31/2015. The screen is titled 'Verify Employee' and has three main steps: 'Enter Form I-9 Information', 'Verification Results', and 'Close Case'. The 'Enter Form I-9 Information' step is active. Below the steps, there is a prompt: 'Select the document name and state, then click **Continue**. \* - required'. There are two main sections: 'Document Name' and 'Document State'. Under 'Document Name', there are two radio buttons: 'Driver's license' (selected) and 'ID card'. Under 'Document State', there is a dropdown menu showing 'Virginia'. At the bottom of the form area, there are 'Back' and 'Continue' buttons. The left sidebar contains navigation links for Home, My Cases, My Profile, My Company, My Reports, and My Resources. The footer includes 'U.S. Department of Homeland Security - www.dhs.gov', 'U.S. Citizenship and Immigration Services - www.uscis.gov', and 'Enable Permanent Tooltips Accessibility Download Viewers'.

## AFTER – Case Creation Screen 4 – Document List

The screenshot shows the E-Verify 'Verify Employee' screen after the document name and state have been selected. The user is Sara Lamason, Company Via 6.2 508 LLC, User ID SLAM1189, last login 08/14/2015 11:11 AM. The screen is titled 'Verify Employee' and has three main steps: 'Enter Form I-9 Information', 'Verification Results', and 'Close Case'. The 'Enter Form I-9 Information' step is active. Below the steps, there is a prompt: 'What List B and C documents did the employee present for Section 2 of Form I-9? Select one from each column, then click **Continue**'. There are two columns of document options: 'List B Documents' and 'List C Documents'. Under 'List B Documents', there are 14 radio buttons, with 'Driver's license or ID card issued by a U.S. state or outlying possession' selected. Under 'List C Documents', there are 6 radio buttons, with 'Social Security Card' selected. At the bottom of the form area, there are 'Back' and 'Continue' buttons. The left sidebar contains navigation links for Home, Cases, Profile, Company, Reports, and Resources. The footer includes 'U.S. Department of Homeland Security', 'U.S. Citizenship and Immigration Services', and 'Enable Permanent Tooltips Accessibility Download Viewers'.

Screen reordered.  
Document name  
previously collected on  
screen 3. No change to  
information collected.  
(See page 6 for original  
screen.)

## BEFORE – Case Creation Screen 5 – Biographical Data

The screenshot shows the 'Verify Employee' screen with the 'Enter Form I-9 Information' step active. The form includes fields for Last Name, First Name, Middle Initial, Other Names Used, Date of Birth, Social Security Number, Email Address, Document Type (Driver's license or ID card), Document Name (Driver's license), Document State (Virginia), Document Expiration Date, and Hire Date. A 'Continue' button is highlighted in green.

U.S. Department of Homeland Security - www.dhs.gov U.S. Citizenship and Immigration Services - www.uscis.gov Enable Permanent Tooltips Accessibility Download Viewers

## AFTER – Case Creation Screen 5 – Document Name

The screenshot shows the 'Verify Employee' screen with the 'Select the document name and state, then click Continue.' step active. The form includes radio buttons for Document Name (Driver's license, ID card) and a dropdown for Document State (Virginia). A 'Continue' button is highlighted in green.

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Screen reordered. Document type previously collected on screen . No change to information collected. (See page 6 for original screen.)



## BEFORE – Case Creation Screen 6 – Check Information

**E-Verify**  
Employment Eligibility Verification

Welcome Sharon Slattery    User ID: SSLA1098    Last Login: 09/01/2015    Log Out

**Verify Employee**    Employee Name: Camper, Happy    Case Verification Number: 201524513193ZDP    View/Print Case Details

Enter Form I-9 Information    Verification Results    Close Case

**Check Information**

The information below MUST match the employee's Form I-9. Check that the following information is correct:

- Last Name
- First Name
- Middle Initial
- Other Names Used
- Date of Birth
- Social Security Number

If this information is:

- Correct, click **Continue**.
- NOT correct, update the appropriate field(s) and click **Continue**.

If the information entered is not correct and cannot be updated, click **Close Case**.  
If you created this case in error or no longer need to continue this verification, click **Close Case**.

<p><b>Last Name</b></p> <input type="text" value="Camper"/>	<p><b>First Name</b></p> <input type="text" value="Happy"/>	<p><b>Middle Initial</b></p> <input type="text"/>
<p><b>Other Names Used</b></p> <input type="text"/>	<p><b>Date of Birth</b></p> <input type="text" value="Jun"/> <input type="text" value="01"/> <input type="text" value="1991"/>	<p><b>Social Security Number</b></p> <input type="text" value="627"/> <input type="text" value="-23"/> <input type="text" value="-9193"/>
<p><b>Citizenship Status</b> A citizen of the United States</p>	<p><b>Document Type</b> Driver's license or ID card issued by a U.S. state or outlying possession</p>	<p><b>Document Name</b> Driver's license</p>
<p><b>Document Expiration Date</b> February 03, 2049</p>	<p><b>Document State</b> Virginia</p>	
<p><b>Hire Date</b> August 23, 2015</p>	<p><b>Employer Case ID</b> ---</p>	
<p><b>Submitted By</b> SSLA1098</p>	<p><b>Submitted On</b> September 02, 2015</p>	

Close Case    Continue

U.S. Department of Homeland Security - www.dhs.gov    U.S. Citizenship and Immigration Services - www.uscis.gov    Enable Permanent Tooltips    Accessibility    Download Viewers

## AFTER – Case Creation Screen 6 – Check Information

**Verify Employee**    Employee Name: Camper, Happy    Case Verification Number: 2015244122316RV    View/Print Case Details

Enter Form I-9 Information    Verification Results    Close Case

**Check Information**

The information below MUST match the employee's Form I-9. Check that the following information is correct:

- Last Name
- First Name
- Middle Initial
- Other Names Used
- Date of Birth
- Social Security Number

If this information is:

- Correct, click **Continue**.
- NOT correct, update the appropriate field(s) and click **Continue**.

If the information entered is not correct and cannot be updated, click **Close Case**.  
If you created this case in error or no longer need to continue this verification, click **Close Case**.

<p><b>Last Name</b></p> <input type="text" value="Camper"/>	<p><b>First Name</b></p> <input type="text" value="Happy"/>	<p><b>Middle Initial</b></p> <input type="text"/>	<p><b>Other Names Used</b></p> <input type="text"/>
<p><b>Date of Birth</b></p> <input type="text" value="Jun"/> <input type="text" value="01"/> <input type="text" value="1991"/>	<p><b>Social Security Number</b></p> <input type="text" value="627"/> <input type="text" value="-23"/> <input type="text" value="-9193"/>	<p><b>Email Address</b></p> <input type="text" value="---"/>	
<p><b>Citizenship Status</b> A citizen of the United States</p>	<p><b>Document Type</b> Driver's license or ID card issued by a U.S. state or outlying possession</p>	<p><b>Document Name</b> Driver's license</p>	<p><b>Document State</b> Alabama</p>
<p><b>Document Expiration Date</b> February 03, 2049</p>	<p><b>Employer Case ID</b> ---</p>		
<p><b>Hire Date</b> August 23, 2015</p>	<p><b>Submitted By</b> Lamason, Sara</p>	<p><b>Submitted On</b> September 01, 2015</p>	

Close Case    Continue

Last Login: 09/01/2015 11:55 AM

## BEFORE – Case Creation Screen 7 – Case Results

**E-Verify**  
Employment Eligibility Verification

Welcome Sara Lamason    User ID SLAM1189    Last Login 07:40 AM - 09/01/2015    Log Out

Click any for help

**Verify Employee**    Employee Name Camper, Happy    Case Verification Number 2015237134801SA    View/Print Case Details

Enter Form I-9 Information → Verification Results → Close Case

**Employment Eligibility:**  
**Employment Authorized**  
 Happy Camper is authorized to work in the United States. To complete the verification process, click **Close Case**.

Last Name Camper	First Name Happy	Middle Initial --	Other Names Used --
Date of Birth June 01, 1991	Social Security Number *** ** 9193	Email Address --	
Citizenship Status A citizen of the United States	Document Name Driver's license	Document State Alabama	
Document Type Driver's license or ID card issued by a U.S. state or outlying possession	Document Expiration Date February 03, 2049	Hire Date August 23, 2015	
Submitted By SLAM1189	Submitted On August 25, 2015	Employer Case ID --	

**Close Case**

## AFTER – Case Creation Screen 7 – Case Results

Official Website of the Department of Homeland Security

**E-Verify**    Welcome Sara Lamason    Company Vis 6.2 508 LLC    User ID SLAM1189

Home    Cases    Profile    Company    Reports    Resources    Log Out

**Verify Employee**    Employee Name Camper, Happy    Case Verification Number 2015237114432FP    View/Print Case Details

Enter Form I-9 Information → Verification Results → Close Case

**Employment Eligibility:**  
**Employment Authorized**  
 Happy Camper is authorized to work in the United States. To complete the verification process, click **Close Case**.

Last Name Camper	First Name Happy	Middle Initial --	Other Names Used --
Date of Birth January 01, 1991	Social Security Number *** ** 9193	Email Address --	
Citizenship Status A citizen of the United States	Document Name Driver's license	Document State Virginia	
Document Type Driver's license or ID card issued by a U.S. state or outlying possession	Document Expiration Date July 01, 2020	Hire Date August 23, 2015	
Submitted By Lamason, Sara	Submitted On August 25, 2015	Employer Case ID --	

**Close Case**

Last Login: 08/14/2015 11:11 AM  
 For more information contact us at 888-464-4218 or E-Verify@dhs.gov

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