



UNITED STATES OF AMERICA  
**RAILROAD RETIREMENT BOARD**  
844 NORTH RUSH STREET  
CHICAGO, IL 60611-1275  
WWW.RRB.GOV

OFFICE HOURS: M-T-TH-F 9:00 AM TO 3:30 PM  
WEDS. 9:00 AM TO 12:00 PM - CLOSED FEDERAL HOLIDAYS

TOLL-FREE NUMBER: 1-877-772-5772

## **IMPORTANT INFORMATION ABOUT YOUR PIN/PASSWORD ACCOUNT**

You are receiving this Password Request Code (PRC) because you requested it online.

Your PRC is:

A PRC is used only once to establish a PIN/Password account. To use your PRC, click on the *Login* link found on the top right of the rrb.gov website. You will be taken to the myRRB page, where you need to click on the *Sign in with existing PPW Account* link. On the PPW Login page, click on the *Use Your PRC to Establish Your Account* link and follow the instructions shown on the next screens. After successfully establishing your account, your PRC is no longer needed and may be discarded.

Please establish your account within 30 days. The PRC provided in this letter will expire 30 days from the date of this letter. If this PRC expires, you will be required to contact the PPW System Administrator for a new letter.

If you have any problems establishing your account, please contact the PPW System Administrator through the link on the right side of the PPW login page. If you have any questions or need any other assistance, please contact a Railroad Retirement Board representative at our toll-free number.

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