

PPP Survey Questions Screenshots 01.19.17

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U.S. Office of Special Counsel Survey

OMB Control Number 3255-0003 Expiration Date 11/30/2016

1. What was the nature of your correspondence to OSC? (Please choose only one)

- You filed a complaint concerning a Prohibited Personnel Practice
- You requested a written advisory opinion from OSC concerning a possible violation of the Hatch Act (unlawful political activity)
- Your case involved a USERRA complaint
- You filed a Whistleblower Disclosure case (OSC Form 12)

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B1. Did the agency against which you filed the complaint inform you about your rights and responsibilities with regard to prohibited personnel practices?

- Yes
- No
- Do not recall
- Never employed by a federal agency

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B2. Did you obtain the result that you wanted from OSC?

- Yes
- No

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B.3 Did your complaint include any allegation of reprisal for whistleblowing? Yes No

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B4. What reason did OSC give for closing any reprisal for whistleblowing allegation in your complaint without obtaining the result that you desired? (Check all that apply.)

- 1. No OSC jurisdiction over your position, the agency, or agency official involved in the complaint.
- 2. No personnel action taken by the agency involved.
- 3. Information that you disclosed did not appear to be a legally protected disclosure.
- 4. Your disclosure occurred after the personnel action involved in your complaint.
- 5. Insufficient proof that the agency official (who took their personnel action against you) knew about your disclosure.
- 6. Insufficient proof of connection between your disclosure and the personnel action involved in your complaint.
- 7. OSC could not disprove the reason given by the agency involved for the personnel action taken, as described in your complaint.
- 8. Insufficient evidence that the personnel action involved in your complaint violated a law or regulation
- 9. You or OSC settled the matter with the agency involved.
- 10. You declined corrective action offered by the agency involved.
- 11. You notified OSC that you had filed or would file an Individual Right of Action (IRA) or other appeal with the Merit Systems Protection Board (MSPB)
- 12. You withdrew your complaint.
- 13. Other.
- 14. Do not recall.

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B5. Did you file an Individual Right of Action or other appeal with the MSPB in connection with the same events that you reported in your complaint to OSC?

- Yes
- No
- Have not decided whether to file

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B6. Did you ask for the same relief that you sought from OSC?

- Yes
- No
- Do not recall

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B7. Were you successful at the MSPB in obtaining the same result that you sought from OSC?

- Yes
- Partially
- No
- Appeal pending

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B8. Since the answer to the previous question was "Yes" or "Partially," how did you obtain that result?

- Settlement
- Decision after hearing
- Other

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B.9 What reason did OSC give for closing your complaint without obtaining the result that you desired? (Check all that apply.)

- 1. No OSC jurisdiction over your position, the agency, or agency official involved in the complaint.
- 2. No personnel action taken by the agency involved.
- 3. OSC could not disprove the reason given by the agency involved for the personnel action taken, as described in your complaint.
- 4. Insufficient evidence that the personnel action involved in your complaint violated a law or regulation.
- 5. You or the OSC settled the matter with the agency involved.
- 6. You declined corrective action offered by the agency involved.
- 7. You withdrew your complaint.
- 8. OSC filed a petition with the Merit Systems Protection Board (MSPB) for corrective action.
- 9. OSC obtained a decision in the corrective action proceeding filed with the MSPB.
- 10. Closed for further action on the discrimination allegations through EEO processes.
- 11. Resolved through OSC's Mediation Program
- 12. Other
- 13. Do not recall.

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B10. How would you rate the service provided by OSC in the following area? - *Courtesy*

- Very Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Very Dissatisfied

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B. 11 How would you rate the service provided by OSC in the following area? - *Clarity of Oral Communications*

- Very Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Very Dissatisfied

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B.12 How would you rate the service provided by OSC in the following area? - *Clarity of Written Communications*

- Very Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Very Dissatisfied

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B.13. How would you rate the service provided by OSC in the following area? - *Timeliness*

- Very Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Very Dissatisfied

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B.14. How would you rate the service provided by OSC in the following area - *Results*

- Very Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Very Dissatisfied

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B.15. We invite your comments or suggestions on specific ways in which OSC could improve its service in relation to Complaints of Prohibited Personnel Practices.

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End of Survey Questions

Thank you for taking the time to complete this survey. If you wish to make this your final submission, please click the "Done" button below (once you click this button, you can no longer make any corrections to your survey responses)

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