

2021 ANNUAL PPP/RDU SURVEY QUESTIONS

1. Did the agency against which you filed your OSC complaint inform you about your rights and responsibilities regarding prohibited personnel practices?
- Yes.
 - No.
 - I am not a federal employee.
 - I do not recall.

2. What was the primary issue involved in your OSC complaint? (Check all that apply)
- Retaliation for whistleblowing or engaging in protected activity.
 - Illegal hiring or selection practice.
 - Discrimination.
 - Other.

3. Please indicate the level of agreement with each of the following statements about your experience with OSC.

- Someone from OSC contacted me about my complaint within 10 days.

_____ *Strongly Agree*
_____ *Agree*
_____ *Neither Agree nor Disagree*
_____ *Disagree*
_____ *Strongly Disagree*
_____ *N/A*

- I knew who to contact at OSC with questions about my complaint.

_____ *Strongly Agree*
_____ *Agree*
_____ *Neither Agree nor Disagree*
_____ *Disagree*
_____ *Strongly Disagree*
_____ *N/A*

- OSC's communications were easy to understand.

_____ *Strongly Agree*
_____ *Agree*
_____ *Neither Agree nor Disagree*
_____ *Disagree*
_____ *Strongly Disagree*
_____ *N/A*

(Please turn page)

- OSC staff were professional and courteous.

_____ *Strongly Agree*
_____ *Agree*
_____ *Neither Agree nor Disagree*
_____ *Disagree*
_____ *Strongly Disagree*
_____ *N/A*

- OSC asked for additional information to better understand my complaint.

_____ *Strongly Agree*
_____ *Agree*
_____ *Neither Agree nor Disagree*
_____ *Disagree*
_____ *Strongly Disagree*
_____ *N/A*

- OSC responded to my inquiries within a reasonable time.

_____ *Strongly Agree*
_____ *Agree*
_____ *Neither Agree nor Disagree*
_____ *Disagree*
_____ *Strongly Disagree*
_____ *N/A*

- OSC clearly explained its reasons for closing my case, even though I might not agree with the decision.

_____ *Strongly Agree*
_____ *Agree*
_____ *Neither Agree nor Disagree*
_____ *Disagree*
_____ *Strongly Disagree*
_____ *N/A*

4. Please identify the stage of review or investigation of your OSC complaint.

- OSC received my complaint.
- OSC is working on my complaint.
- OSC is trying to resolve or mediate my complaint.
- OSC anticipates closing or has closed my complaint.

(Please turn page)

5. How was your OSC complaint resolved?
- My case is still open.
 - Complaint was settled or mediated for corrective action.
 - Closed for lack of jurisdiction (e.g., not covered federal employee).
 - Closed because of deferral to EEO or other available processes.
 - Closed on the merits (e.g., no personnel action, unable to prove claim).
 - I declined corrective action offered by the agency involved.
 - I withdrew my complaint.
 - I do not recall.
6. Some retaliation claims may be filed with the Merit Systems Protection Board (MSPB) following OSC review. After filing your complaint with OSC, did you (or do you intend to) file a complaint with the MSPB regarding the same matter?
- Yes.
 - No.
 - I did not make a retaliation claim.
 - I do not recall.
7. If your OSC complaint is closed, please check all that apply.
- I was successful or resolved my case at OSC.
 - I was successful or resolved my case at MSPB.
 - Not applicable.