## 2021 ANNUAL PPP/RDU SURVEY QUESTIONS

- 1. Did the agency against which you filed your OSC complaint inform you about your rights and responsibilities regarding prohibited personnel practices?
  - o Yes.
  - o No.
  - o I am not a federal employee.
  - o I do not recall.
- 2. What was the primary issue involved in your OSC complaint? (Check all that apply)
  - o Retaliation for whistleblowing or engaging in protected activity.
  - o Illegal hiring or selection practice.
  - o Discrimination.
  - o Other.
- 3. Please indicate the level of agreement with each of the following statements about your experience with OSC.
  - o Someone from OSC contacted me about my complaint within 10 days.



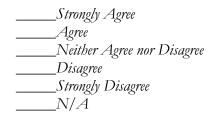
o I knew who to contact at OSC with questions about my complaint.



o OSC's communications were easy to understand.



o OSC staff were professional and courteous.



o OSC asked for additional information to better understand my complaint.



o OSC responded to my inquiries within a reasonable time.



• OSC clearly explained its reasons for closing my case, even though I might not agree with the decision.



- 4. Please identify the stage of review or investigation of your OSC complaint.
  - o OSC received my complaint.
  - o OSC is working on my complaint.
  - o OSC is trying to resolve or mediate my complaint.
  - o OSC anticipates closing or has closed my complaint.

(Please turn page)

- 5. How was your OSC complaint resolved?
  - o My case is still open.
  - o Complaint was settled or mediated for corrective action.
  - o Closed for lack of jurisdiction (e.g., not covered federal employee).
  - o Closed because of deferral to EEO or other available processes.
  - o Closed on the merits (e.g., no personnel action, unable to prove claim).
  - o I declined corrective action offered by the agency involved.
  - o I withdrew my complaint.
  - o I do not recall.
- 6. Some retaliation claims may be filed with the Merit Systems Protection Board (MSPB) following OSC review. After filing your complaint with OSC, did you (or do you intend to) file a complaint with the MSPB regarding the same matter?
  - o Yes.
  - o No.
  - o I did not make a retaliation claim.
  - o I do not recall.
- 7. If your OSC complaint is closed, please check all that apply.
  - o I was successful or resolved my case at OSC.
  - o I was successful or resolved my case at MSPB.
  - o Not applicable.