Your participation and responses are PRIVATE. Your participation in this survey is voluntary and will not affect any current regulatory activity by FDA involving your company. No individuals or companies are identified in reports of the results of this survey.

This reminder has been sent by Eastern Research Group, Inc. (ERG), under contract by FDA to conduct this survey.

Survey authorized under Paperwork Reduction Act, OMB control # XXXXX, expires xx/xx/202X

10903 New Hampshire Avenue
Silver Spring, MD 20993

Contact Name
Contact Company
Facility Address
City, State Zip

Nota: Estos materiales están disponibles en español. Para solicitar una copia de la encuesta en español, por favor llame al 1- 866-623-8999.

These materials are available in Spanish. To request a copy of the survey in Spanish, please call 1-866-623-8999.

A REMINDER

We recently mailed you FDA's 2019 *Survey of Drug Product Processing Facilities*. **YOUR PARTICIPATION IS HIGHLY IMPORTANT**.

If you have already submitted your survey—thank you!

IF YOU HAVE QUESTIONS

about the survey questions:

CALL THE SURVEY HELPLINE AT 1-866-623-8999.

If you have questions about the purposes of the survey, contact Thomas Henry of FDA at 301-796-9100.

FDA NEEDS YOUR FEEDBACK

Your completed survey will help FDA understand the current status of GMP implementation in your industry and the steps industry is taking to keep the drug supply in the U.S. safe.

This is an opportunity to have your voice heard by FDA!

HOW TO TAKE THE SURVEY

The survey should take 30 to 60 minutes to complete, depending on the processing activities at your facility.

☐ **You can complete the survey we mailed to you…**

☐ ***OR*** **You can take the survey on line at:**
www.myfdasurvey.com
Your password is 100160

☐ ***OR You can download another copy at:***
www.myfdasurvey.com

Click the link at the bottom of the second page.

☐ ***OR You can request another survey by emailing us at***
MyFDAsurvey@erg.com

FREQUENTLY ASKED QUESTIONS

- **Is the survey mandatory?**

  The survey is voluntary, not mandatory. However, your facility's information will help ensure that FDA has accurate data about how companies are acting to ensure the safety of our drug supply.

- **The survey link is not working for me, how can I take the survey online?**

  Some people will have security settings that will not permit their browser to be forwarded automatically from myfdasurvey.com to the online survey's direct url.

  If you are not getting to the survey login page by entering www.myfdasurvey.com, send us an email at myfdasurvey@erg.com and we will send you the direct link. Just click on it to get to the online survey.

  OR you can type the direct link below into your web browser:

  https://erg.az1.qualtrics.com/jfe5/form/SV_1ZgkyZcgpq0ZHI9

- **Will my company's information become public?**

  No. The survey contractor, Eastern Research Group, Inc., will not identify or enable identification of any respondent company or facility. Data you provide will be aggregated with those of other facilities of similar size and line of business. No individual or facility or company will be identified in any verbal or written report to FDA.