To improve National Library of Medicine health information in multiple languages collection *HealthReach* https://healthreach.nlm.nih.gov/, we would like to ask you a few questions about language services at your library.

1. Do you, or do you want to, offer these services at your library? Please check the corresponding boxes for each service

	I provide	I want to provide
Language learning resources – Dewey Decimal 400 range (software, books, magazines, etc.)		
For all options below, do not include anything in the Dewey Decimal 400 range – language learning		
Printed material in languages other than English		
Bilingual English and other language **printed material**		
Audio recordings in languages other than English		
Bilingual English and other language **audio recordings**		
Non-fiction Videos in languages other than English		
Bilingual English and other language **non-fiction videos**		
In-person English language learning classes in your library (taught by you or community organizations)		
Dedicated language-learning space in your library		
Outreach services in the community for English/bilingual language access at the library		
Outreach services to K-12 schools for English/bilingual language access at the library		
International Sister Cities Program engagement activities		
Telephone translation service		

Other (please write your answer below)		

2. Can you demonstrate HealthReach to patrons on any of these devices? Please select all that apply:

	Yes	No	I need training on how to do this
On your reference desk computer/laptop			
On patron's laptop/tablet/iPad			
On patron's mobile phone			

3. What type of educational material about HealthReach would be beneficial to your patrons? Please check all that apply:

- ☐ Brochure
- ☐ Flyer
- ☐ Decorative postcard
- ☐ 8-1/2 x 11 or smaller stand-up placard (desk display)
- ☐ Wall poster
- ☐ Other (please write your answer below)

4. Is there any additional information you would like to tell us about language services at your library, or HealthReach/multilingual collections at NLM?

5. If you would like to participate in future user feedback opportunities with NLM, please print your email address below.

Thank you for your participation!