

**Request for Approval under the “Generic Clearance for the Collection of  
Routine Customer Feedback” (OMB#: 0925-0648 Exp., date: 05/2021)**

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**TITLE OF INFORMATION COLLECTION:** NIEHS DERT Climate Assessment

**PURPOSE:**

The NIH Civil Program is soliciting feedback from staff members to evaluate satisfaction with the work environment and to identify any areas of concern.

**DESCRIPTION OF RESPONDENTS:**

Staff members in NIEHS’ Division of Extramural Research and Training (DERT) office

**TYPE OF COLLECTION:** (Check one)

- |                                                                        |                                                                  |
|------------------------------------------------------------------------|------------------------------------------------------------------|
| <input type="checkbox"/> Customer Comment Card/Complaint Form          | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group                  |
| <input type="checkbox"/> Focus Group                                   | <input type="checkbox"/> Other: _____                            |

**CERTIFICATION:**

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Sylvia Chen

To assist review, please provide answers to the following question:

**Personally Identifiable Information:**

1. Is personally identifiable information (PII) collected? ☐ Yes ☒ No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? ☐ Yes ☐ No
3. If Applicable, has a System or Records Notice been published? ☐ Yes ☒ No

**Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? ☐ Yes ☒ No

## ESTIMATED BURDEN HOURS and COSTS

| Category of Respondent | No. of Respondents | No. of Responses per Respondent | Time per Response (in hours) | Total Burden Hours |
|------------------------|--------------------|---------------------------------|------------------------------|--------------------|
| Individuals/household  | 70                 | 1                               | 10/60                        | 12                 |
| <b>Totals</b>          |                    | 70                              |                              | <b>12</b>          |

## COST TO RESPONDENT

| Category of Respondent   | Total Burden Hours | Hourly Wage Rate* | Total Burden Cost |
|--------------------------|--------------------|-------------------|-------------------|
| Federal Government Staff | 12                 | \$27.08           | \$324.96          |
| <b>Totals</b>            |                    |                   | <b>\$324.96</b>   |

Bls.gov Occupational Employment and Wages, May 2019, Washington DC Metropolitan Division [https://www.bls.gov/oes/current/oes\\_47900.htm#00-0000](https://www.bls.gov/oes/current/oes_47900.htm#00-0000)

**FEDERAL COST:** The estimated annual cost to the Federal government is \$1,129.30

| Staff                    | Grade/Step | Salary*   | % of Effort | Fringe (if applicable) | Total Cost to Gov't |
|--------------------------|------------|-----------|-------------|------------------------|---------------------|
| <b>Federal Oversight</b> |            |           |             |                        |                     |
| Analytics Lead           | GS 13/4    | \$112,930 | 1%          |                        | \$1,129.30          |
|                          |            |           |             |                        |                     |
|                          |            |           |             |                        |                     |
| <b>Contractor Cost</b>   |            |           |             |                        |                     |
|                          |            |           |             |                        |                     |
| Travel                   |            |           |             |                        |                     |
| Other Cost               |            |           |             |                        |                     |
|                          |            |           |             |                        |                     |
| <b>Total</b>             |            |           |             |                        | <b>\$1,129.30</b>   |

\*the Salary in table above is cited from <https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2020/DCB.pdf>

**If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:**

### The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

[ x ] Yes [ ] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The survey will be distributed to all staff working in NIEHS DERT. Participation is completely voluntary.

### **Administration of the Instrument**

1. How will you collect the information? (Check all that apply)
  - ☒ Web-based or other forms of Social Media
  - ☐ Telephone
  - ☐ In-person
  - ☐ Mail
  - ☐ Other, Explain
2. Will interviewers or facilitators be used? ☐ Yes ☒ No

**Please make sure that all instruments, instructions, and scripts are submitted with the request.**