

Attachment D. Response Rates

Table D-1 summarizes the number of entities and response rates for select HOS cohorts.

Table D-1. Response Ratesⁱ

Cohort	Date Fielded	Population	Reporting Units (MAOs)ⁱⁱ	Sample Size	Ineligible Surveysⁱⁱⁱ	Completed Surveys^{iv}	Response Rate^v
Cohort 17 Baseline	April 2014	MA	491	575,422	13,471	261,638	46.6%
Cohort 17 Follow-Up	April 2016	MA	349	121,482	1,278	87,779	73.0%
Cohort 18 Baseline	April 2015	MA	483	565,150	15,243	256,735	46.7%
Cohort 18 Follow-Up	April 2017	MA	359	123,365	822	87,982	71.8%
Cohort 19 Baseline	April 2016	MA	459	537,259	14,656	235,121	45.0%
Cohort 19 Follow-Up	April 2018	MA	382	129,455	981	88,932	69.2%
Cohort 20 Baseline	April 2017	MA	466	545,210	12,086	239,330	43.0%
Cohort 20 Follow-Up	April 2019	MA	407	123,718	727	82,913	67.4%
Cohort 21 Baseline	April 2018	MA	465	542,238	11,669	217,255	40.9%
Cohort 22 Baseline	April 2019	MA	473	572,634	9,644	21,210	39.3%

ⁱ Over the course of time, the refinement of the HOS measure has resulted in changes to the definition of a "completed survey." The information in the table provides a presentation of how a completed survey and response rate were calculated at the time of reporting for each of the Baseline and Follow-Up cohorts. Given that the definition of a completed survey has evolved over time, this table should not be utilized for response rate comparisons across the cohorts.

ⁱⁱ For the Baseline cohorts, the reporting units represent the individual MAOs sampled for the survey. However, for the Follow-Up cohorts, the reporting units have been adjusted at the time of the performance measurement reporting to accommodate selected MAO consolidations and service area reductions which occur after the Baseline sampling and by December 31 of the Follow-Up survey measurement year.

ⁱⁱⁱ For the Baseline cohorts, the ineligible beneficiaries met one of the following criteria: deceased; not enrolled in the MAO; had an incorrect address and phone number; had a language barrier; or were removed from the sample due to age less than 18 years. For the Follow-Up cohorts, the ineligible beneficiaries met one of the following criteria: not enrolled in the MAO; had an incorrect address and phone number; or had a language barrier.

^{iv} A completed survey is defined as a survey that can be used to calculate physical or mental health summary scores.

^v Please note, ineligible beneficiaries were removed from the denominator in the response rate calculations. In other words, Response Rate = [Number of Respondents / (Total Sample - Ineligibles)] x 100%.