

2020 Virtual FSA Training Conference Overall Evaluation

1. Is this your first experience with a virtual conference?
 - A. Yes
 - B. No

2. Have you attended any other virtual training conferences?
 - A. Yes
 - B. No

3. Overall, how would you rate your experience at the 2020 Virtual FSA Training Conference?
 - A. Excellent
 - B. Good
 - C. Fair
 - D. Poor

4. Please respond to the following statements about the 2020 Virtual FSA Training Conference:

The conference content provided was effective.

(1 being the least and 5 being the most)

- 1
- 2
- 3
- 4
- 5

This conference provided the training I need to better perform my job.

(1 being the least and 5 being the most)

1

2

3

4

5

This conference enhanced my knowledge, skill, or proficiency of federal financial aid.

(1 being the least and 5 being the most)

1

2

3

4

5

This conference was well-organized, well-planned, and well-executed.

(1 being the least and 5 being the most)

1

2

3

4

5

5. Why did you choose to attend the 2020 Virtual FSA Training Conference over other higher education conferences? (select all that apply)

- A. Direct access to federal staff
- B. One-on-one time with subject matter experts
- C. Resource Center services
- D. Training sessions (general, breakout, hands-on, BOF)
- E. Time of year
- F. Networking with Financial Aid Professionals
- G. Other

6. Did you visit the Resource Center?

- A. Yes
- B. No

If no, then why didn't you visit the Resource Center?

- I wasn't aware of it
- I didn't have time
- I wasn't interested

6b. If you did visit the Resource Center, were you satisfied with your virtual experience and service?

- A. Yes
- B. No

If no, why

7. Did you find the virtual platform easy to navigate?

- A. Yes
- B. No

8. How likely are you to access the training sessions On-Demand?
(1 being the least and 5 being the most)

- 1
- 2
- 3
- 4
- 5

9. Was there any additional useful information we could have provided on the conference website or event platform? If yes, please describe:

- A. Yes (explain)
- B. No

10. Would you prefer an in-person, virtual or hybrid event in the future?

- A. In-person
- B. Virtual
- C. Hybrid

11. What did you miss most about not being in-person for this year's conference?

Please Explain:

12. Were you able to access all the sessions you wanted to during the week either live or on demand?

- A. Yes
- B. No

If No, then why?

13. What sessions would you like to see in the future?

14. Do you have any comments or suggestions you would like to share?

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