

## Part 1 – USAJOBS portion of the application process



Federal Aviation  
Administration



OMB Control Number 2120-0699  
Expiration Date: October 31, 2021

### Survey

Thank you for applying for a position with the FAA. Please take a minute or two to give us your opinion on what we are doing well and what we need to do better. The feedback you provide will help us enhance our site to serve you better in the future. All results are confidential.

#### USAJOBS portion of the application process

Please rate your experience with the following topics as it pertains to the USAJOBS portion of the application process?

1. Was this your first time applying for a job using the USAJOBS application process?

- Yes
- No

2. Overall, my satisfaction with the USAJOBS portion of this application process was positive.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

3. I was able to navigate around the USAJOBS web site with little or no difficulty.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

4. I was able to complete and/or upload my resume in USAJOBS with little or no difficulty.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

5. I was able to successfully upload and attach my documents in USAJOBS with little or no difficulty.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

6. I was able to get assistance with USAJOBS as needed.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

7. Please tell us what you **disliked** most about the USAJOBS portion of the application process. Telling us **WHY** you disagree to any statements above will help us improve in the future.

Characters remaining: 2000

8. Please tell us what you **liked** about the USAJOBS portion of the application process. Telling us what you liked the most will help us to not mess up what is working well.

Characters remaining: 2000

#### FAA portion of the application process

## Part 2- FAA Portion of the application process

Characters remaining: 2000

### FAA portion of the application process

Please rate your experience with the following topics as it pertains to the FAA AVIATOR portion of the application process?

1. Was this your first time applying for a FAA job?

- Yes
- No

2. Overall, my satisfaction with the FAA AVIATOR portion of this application process was positive.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

3. I was able to navigate around the FAA AVIATOR web site with little or no difficulty.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

4. I was able to complete and submit the application with no difficulty (only applicable to applicants whose responses met the eligibility requirements of the position).

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

5. The FAA AVIATOR system notified me when there was a problem with my application (applicable to applicants whose responses did NOT meet the eligibility requirements of the position).

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

6. I was able to get assistance with the FAA AVIATOR system as needed.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

7. Please tell us what you disliked most about the FAA AVIATOR portion of the application process. Telling us WHY you disagree to any statements above will help us improve in the future.

Characters remaining: 2000

8. Please tell us what you liked about the FAA AVIATOR portion of the application process. Telling us what you liked the most will help us to not mess up what is working well.

Characters remaining: 2000

### Overall Application Process

## Part 3 – Overall Application Process

### Overall Application Process

#### Overall Application Process

**1. The steps required to apply for the position were clear to me.**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

**2. The transition between USAJOBS and FAA AVIATOR system was seamless.**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

**3. I like being able to store my resumes and documents and attach them to my FAA job application(s).**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

**4. This online process will make it easier for me to apply to future jobs for the FAA.**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Basis to Judge

5. Please let us know any additional comments you feel will help us improve your application experience next time.

Characters remaining: 2000

Cancel

Submit

[FAA.gov Home](#) | [Privacy Policy](#) | [Web Policies & Notices](#) | [Disclaimer](#) | [Privacy Act and Paperwork Reduction Act](#) | [Contact Us](#)

**Readers & Viewers:** [PDF Reader](#) | [MS Word Viewer](#) | [MS Excel Viewer](#)

**NOTE:** The PRA Burden Statement is presented to users from the link at the bottom of every page in AVIATOR. See following:



Welcome, Felon John, to the FAA's Online Job Application

Privacy Act and Paperwork Reduction Statement

**Paperwork Reduction Act Burden Statement**

A federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a currently valid OMB Control Number. The OMB Control Number for this information collection is 2120-0597. Public reporting for this collection of information is estimated to be approximately 60 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

All responses to this collection of information are voluntary. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: Information Collection Clearance Officer, Federal Aviation Administration, 10101 Hillwood Parkway, Fort Worth, TX 76177-1524

Close