


Screenshots of Help Desk Form (e-Support page)
Estimated time per response: .14 hours per response (rounded up)

OMB Control Number: 3060-1042

First half of page:

Submit Help Request

Not yet Approved by OMB 

FCC: Wireless Telecommunications Bureau

All fields are required to submit your request, unless otherwise noted.

Your Contact Information

First Name

Last Name

Email Address

Phone (format 9999999999 or 999-999-9999)

Phone Ext (optional)

Phone - International (if applicable)
More information

FRN(FCC Registration Number)

Call Sign

ASR # (Antenna Structure Registration Number)

Second half of page:

Facility ID # (Broadcast Licenses)

Application File #

Your Question or Issue

Subject

Description (include a detailed explanation of your question or issue)

FCC System (optional)

Company (required for ULS Electronic Batch Filing (EBF))

Radio Service Code (optional)

Your Computer

Operating System (optional)

Web Browser (optional)

To include attachments, please see below the Submit button.

Submit

Submit Attachments

Attachments

Drop Down Menu #1

FCC System (optional)

-- None --

- 3.5 GHz FSS ARS
- 3650 Protection Zone Filings
- ARMIS - Automated Management Reporting Information System
- ASR - Antenna Structure Registration
- CDBS - Consolidated Database System
- CLS - Consolidated Licensing System
- COALS - Cable Operations and Licensing System
- CORES - Commission Registration System
- COSER - Canadian CoChannel Serial Coordination System
- E-106 - Electronic Section-106 System
- EAS - Equipment Authorization System
- EBF - ULS Electronic Batch Filing
- ELS - Experimental Licensing System
- ETRS - EAS Test Reporting System
- Form 477
- Genesis Core Financial System
- GenMen - General Menu Reports
- HAC - Hearing Aid Compatibility Status Report
- IA/1876 Form
- IBFS - International Bureau Filing System
- ISAS - Integrated Spectrum Auction System
- KDB - OET Knowledge Database and Inquiry
- Legacy Databases
- License View
- LMS - Licensing and Management System
- MFI Geospatial Data Collection
- OFACS - OET Frequency Assignment Coordination System
- OPIF - Online Public Inspection Files
- Programmatic Environmental Assessment for ASR

Drop Down Menu #2

Radio Service Code (optional)

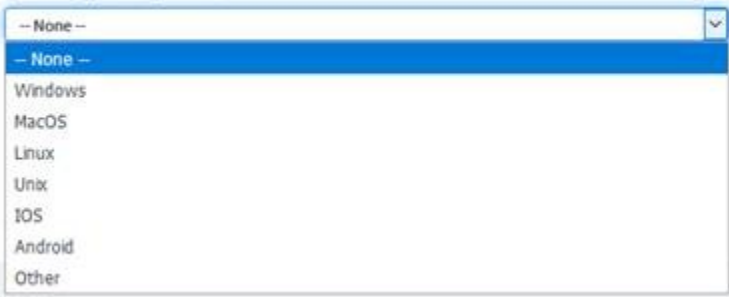
-- None --

- NA - Not Applicable
- AA - Aviation Auxiliary Group
- AB - Aural Microwave Booster
- AC - Aircraft
- AD - AWS-4
- AF - Aeronautical and Fixed
- AH - AWS-H Block (1915-1920 MHz and 1995-2000 MHz)
- AI - Aural Intercity Relay
- AL - ALL
- AN - Antenna Structure Registration
- AR - Aviation Radionavigation
- AS - Aural Studio Transmitter Link
- AT - AWS-3 (1695-1710 MHz, 1755-1780 MHz, and 2155-2180 MHz)
- AW - AWS 1710-1755/2110-2155 MHz
- BA - 1390-1392 MHz Band, Market Area
- BB- 1392-1395 and 1432-1435 MHz Bands, Market Area
- BC - 1670-1675 MHz Band Market Area
- BR - Broadband Radio Service
- CA - Commercial Air-ground Radiotelephone
- CB - BETRS
- CD - Paging and Radiotelephone
- CE - Digital Electronic Message Service - Common Carrier
- CF - Common Carrier Fixed Point to Point Microwave
- CG - General Aviation Air-ground Radiotelephone
- CJ - Commercial Aviation Air-Ground Radiotelephone (800 MHz band)
- CL - Cellular Radiotelephone
- CM - Commercial Operator
- CN - PCS Narrowband
- CO - Off-peak Radiotelephone

Drop Down Menu #3

Your Computer

Operating System (optional)



-- None --

-- None --

Windows

MacOS

Linux

Unix

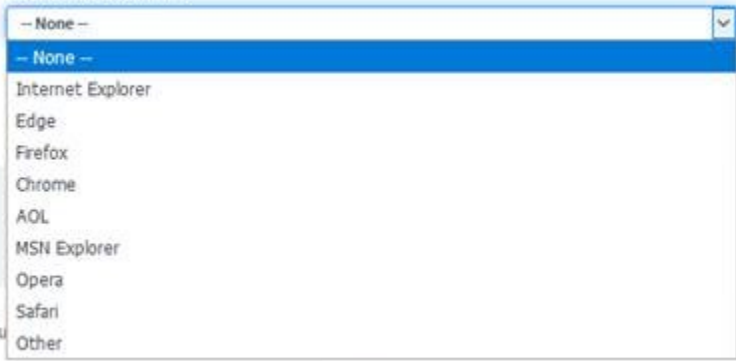
IOS

Android

Other

Drop Down Menu #4

Web Browser (optional)



-- None --

-- None --

Internet Explorer

Edge

Firefox

Chrome

AOL

MSN Explorer

Opera

Safari

Other

Browse... No file selected. Attach

OMB Control Number 3060-1042

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