

# **Appendix P. Consent Form for Waiting Room Questionnaire Participants**

OMB No. 0584-XXXX

*Modernizing Channels of Communication  
With SNAP Participants*

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# Modernizing Channels of Communication With SNAP Participants: Consent Form for Waiting Room Questionnaire Participants

**PURPOSE:** This form will be used to document each participant's consent to participate in the waiting room interview.

You have been selected to participate in a research study being conducted by the U.S. Department of Agriculture's (USDA) Food and Nutrition Service (FNS). The purpose of this study is to highlight best practices and lessons learned from various mobile communication strategies tested in State SNAP agencies through case studies.

If you agree to participate, here are some things you should know:

- ▶ Your participation is completely voluntary (not required) and will not affect your SNAP benefits in any way.
- ▶ Your name will never be used in any reports about this focus group.
- ▶ All information collected during this study will be kept private, and your responses will not be identified individually in any way; except as required by law.
- ▶ Your input will help FNS and States improve communication with clients and identify best practices that lead to improved program outcomes. This information is particularly important today because advances in mobile communications can help States streamline their operations while improving communication with SNAP participants.
- ▶ You may choose not to answer any questions. You may also leave the discussion at any time. You will not be affected in any way if you stop the discussion or decide not to answer a question.
- ▶ The interviewer will answer any questions you have about the discussion.
- ▶ The interview will take about 5 minutes. It will include questions about how you use or want to use your mobile device (smartphone or tablet) to perform SNAP-related activities.
- ▶ Two people will be randomly selected to receive one of two \$10 [Visa/MasterCard/American Express/Discover] gift cards at the end of the day.

**Contact Information:** USDA/FNS has authorized Insight Policy Research to conduct this study. If you have any concerns about your participation in this discussion or have any questions about the study, please contact the Project Officer, Andrew Burns, at [andrew.burns@usda.gov](mailto:andrew.burns@usda.gov) or 703.305.1091.

**Certification:** By signing this document, you are certifying you have read this agreement. Please check the relevant box below to indicate whether you agree to participate.

I agree to participate in this study.

I do not wish to participate in this study.

Name [PRINT]: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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