



## NCECHW INFOLINE EVALUATION

You sent an inquiry that was responded to by the National Center on Early Childhood Health and Wellness. We are always striving to improve our programs and services. Please take a moment to tell us how we did by completing the survey below.

### 1. Your organization (please check all that apply):

- Child Care
- Head Start
- Community Partner
- Other (specify)

### 2. Your role (please check all that apply):

- Parent/Caregiver/Guardian
- Family Child Care Specialist/ Provider
- Home Visitor
- Teacher/ Teacher's Aide/Assistant/ Educator / EHS Caregiver
- Health Manager/ Coordinator/ Specialist
- Child Care Health Consultant
- Mental Health Content Manager/Coordinator
- Mental Health Consultant
- Nutrition/Food Services Content Manager/Coordinator
- Disabilities Manager/ Coordinator/ Specialist
- Education Content Manager/Coordinator
- Family Services Manager / Coordinator/ Advocate
- Center Director/ Supervisor/ Manager/ Coordinator
- Governing Body/Board Member/Policy Council
- Technical Assistance Staff
- Federal Staff
- Child Care Partner
- Community Partner
- Dental Hygienist Liaison
- Head Start Collaboration Office
- Licenser
- Health Care Provider
- Other (specify)

### 3. Years in your current role \_\_\_\_\_

### 4. What type of information were you requesting in your Infoline inquiry? (please check all that apply)

- Webinar
- Training
- Materials/Resources
- Other (specify)

<b>5. The response to my inquiry met or exceeded my expectations.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>6. I was satisfied with the <u>quality</u> of the response.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>7. I was satisfied with the <u>timeliness</u> of the response.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>8. The responder was knowledgeable in the content area.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>9. The responder was responsive to my questions and need for information.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>10. The content of the response was relevant to my work.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>11. Please let us know whether you found the content in the response to be too simple, too advanced, or just about right.</b>					
1	2	3	4	5	
Far too advanced	A bit too advanced	About right	A bit too simple	Far too simple	
<b>12. The response deepened my knowledge of the topic presented.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>I plan to use information I learned from the response to...</b>					
<b>13. Create practice or policy changes in my organization.</b>		1	2	3	4
		Strongly Disagree	Disagree	Agree	Strongly Agree
<b>14. Build collaborations with others.</b>		1	2	3	4
		Strongly Disagree	Disagree	Agree	Strongly Agree
<b>15. Make changes to improve my practice.</b>		1	2	3	4
		Strongly Disagree	Disagree	Agree	Strongly Agree
<b>16. I learned something from the response that I plan to use in my work.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		
<b>17. I plan to share the information from the response with others.</b>					
1	2	3	4		
Strongly Disagree	Disagree	Agree	Strongly Agree		

**18. How likely would you be to use the Infoline again?**

1 Extremely Likely	2 Likely	3 Unlikely	4 Extremely Unlikely	5 N/A
-----------------------	-------------	---------------	-------------------------	----------

**19. Please provide an example of how the Infoline response made a difference for your program.**

**20. Which type(s) of information could the Infoline provide that would help you improve your practice?**

Thank you for your participation and feedback.