Center for States Needs Assessment Survey

The Capacity Building Center for States is committed to continuously improving the relevance and utility of services provided. Thank you in advance for taking the time to complete this survey. We are gathering information from those who work with and within child welfare systems around the country about their perspectives on what child welfare agencies need in order to best support positive outcomes for children, youth and families. The information you provide will help inform decisions about the Center's services. Your participation in this survey is entirely voluntary, and your responses will be held in confidence and reported in aggregate without identifying information. The survey should take about 10 minutes to complete.

1. Which of the following best describes your professional setting *(Select one)* (required):

    a. State/Territorial Child Welfare Agency

    b. County Child Welfare Agency

    c. Tribal Child Welfare Agency

    d. Private Child Welfare Services Agency/Community-based provider

    e. College/University

    f. Technical Assistance Provider

    g. Federal Government

    h. State or County Court/Legal System

    i. Tribal Court/Legal System

    j. Other (please specify): _____

2. Which of the following best describes your primary role? *(Select one) (required):*

    a. Agency Director/Executive Director/Commissioner

    b. Other Agency Leadership (Deputy Director, Chief of Staff, etc)

    c. Project/Program Director

    d. Program/Middle Manager

    e. Training Director/Manager/Staff

f. Supervisor

g. Caseworker/Case Manager/Frontline Staff

h. Project Manager/Coordinator

i. Other (please specify):_____

3. Which of the following best describes your primary area(s) of work responsibility? (*Select all that apply*)

a. Leadership/Administration

b. Continuous Quality Improvement/Quality Assurance/Data Analysis

c. CFSR/PIP/CFSP/APSR

d. Policy Development

e. Child Welfare Training

f. Child Welfare Information Systems

g. Indian Child Welfare Act Implementation

h. Child Protective Services

i. Primary Prevention

j. In-Home Services

k. Foster Care

l. Recruitment/Training/Licensing of Resource Families

m. Independent Living/Transition Age Youth

n. Adoption/Guardianship

o. Youth Leadership/Participation

p. Family Leadership/Participation

q. Court Improvement

r. Legal Representation (of agency, parents, children)

s. Judicial Decision Making

t. Social Work Education

u. Research and Evaluation

v. Student

w. Other Area of Child Welfare-Related Work

x. None of the Above/Not Applicable

4. In which State, Territory or Region do you work?
- American Samoa
- Guam
- Northern Mariana Islands
- Port Gamble
- Puerto Rico
- US Virgin Islands
- Alabama
- Alaska

- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware
- Florida
- Georgia
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts
- Michigan
- Minnesota
- Mississippi
- Missouri
- Montana
- Nebraska
- Nevada
- New Hampshire
- New Jersey
- New Mexico
- New York
- North Carolina
- North Dakota
- Ohio
- Oklahoma
- Oregon
- Pennsylvania
- Rhode Island
- South Carolina
- South Dakota
- Tennessee
- Texas
- Utah
- Vermont
- Virginia
- Washington
- West Virginia
- Wisconsin
- Wyoming
- Region 1
- Region 2
- Region 3
- Region 4
- Region 5
- Region 6

- Region 7
- Region 8
- Region 9
- Region 10
- Tribe or Nation: (Short answer)

5. Based on your experience working in or with state or local child welfare agencies, please describe what you believe to be key needs or challenges faced by child welfare agencies related to the following:

   - Supporting prevention of child abuse and neglect: (open field)

   - Preventing entry into foster care and repeat maltreatment: (open field)

   - Strengthening families to achieve reunification from foster care and prevent re-entry into foster care: (open field)

6. The following table includes areas of need that have been identified by state and local child welfare agencies that affect their ability to help prevent child abuse and neglect before it occurs. Based on your experience, how much of a priority is each of these areas of need for child welfare agencies if they are to successfully prevent child abuse and neglect:
   a. Low: This is a lower priority need for child welfare agencies at this time.
   b. Mid: This is an area of need for child welfare agencies.
   c. High: This a significant and immediate need for child welfare agencies.
   d. Not Applicable
   e. Don't Know

Area of Need	Preventing Child Abuse and Neglect (indicate high, medium, low, not applicable, or don't know)
Multi-system vision and collaboration	
Communication and communication planning	
Data collection and use	
Continuous quality improvement	
Fiscal alignment and funding	
Change management and implementation	
Collaboration with legal and judicial systems	
Other___(text write-in)_____	

<u>Conditional questions – for each of the needs indicated as a "high priority need" the following 2 questions should appear</u>

You indicated that X is an urgent area of need for state or local child welfare agencies. Please answer the following related questions about these needs.

7. What specific aspects of X are most challenging for the agency(ies) you work with?

8. What information and support would be most useful for your State, Territory or Region related to this topic?

9. The following table includes areas of need that have been identified by state and local child welfare agencies that will affect their ability to implement the provisions of the Family First Prevention Services Act. Based on your experience, how much of a priority is each of these areas of need for child welfare agencies to successfully implement Family First:

      a. Low: This is a low priority need for child welfare agencies at this time.
      b. Medium: This is an area of need for child welfare agencies at this time.
      c. High: This a significant and immediate need for child welfare agencies.
      d. Not Applicable
      e. Don't Know

Topic Area	Responding to provisions of the Family First Prevention Services Act (indicate high, medium, low, not applicable, or don't know)
Multi-system vision and collaboration	
Communication and communication planning	
Data collection and use	
Continuous quality improvement	
Fiscal alignment and funding	
Change management and implementation	
Collaboration with the courts	
Developing 5-year Statewide Prevention Plans	
Evaluating program effectiveness	
Defining candidacy for foster care	
Accurate assessment of safety, risk and needs	
Fatality tracking and prevention plans	
Qualified Residential Treatment Programs (QRTPs)	
Ensuring the necessity of non-family-based foster care placements	
Supports for transition-age youth	
Interstate placement	
Provider partnerships and contracting	
Family engagement	
Service array- availability and effectiveness	
Other ____(text write-in)_____	

Conditional questions – for each of the needs indicated as a "high priority need" the following 2 questions should appear

You indicated that X is an urgent area of need for state or local child welfare agencies. Please answer the following related questions about these needs.

10. What specific aspects of X are most challenging for the agency(ies) you work with?
11. What information and support would be most useful for your State, Territory or Region related to this topic?

12. What are other critical priorities or needs of the child welfare agencies in your State, Territory or Region right now for improving safety, permanency and well-being outcomes?

Technical Assistance Resources and Support
 (Questions for respondents who indicate A-C for Question 1 <u>and</u> A-E for Question 2)
1. What types of resources or services from national technical assistance providers would best support the front-line child welfare workforce?
2. How are new professional development resources (publications, casework tools, webinars, etc.) typically disseminated or communicated to field level staff within your agency?
3. Are there any child welfare-related topics that you have searched for resources on but couldn't locate? (Open field and then a pick list should appear with question 4 below related to each topic named)
4. In what format(s) would you find it most helpful to receive information on this topic? (select all that apply)
   a. Pamphlet/Tipsheet
   b. Publication/Briefing Document
   c. Report
   d. Video
   e. Online Webinar
   f. PowerPoint
   g. Podcast
   h. Other (Please specify))

Thank You!

Thank you very much for your participation. Your time and input are greatly appreciated. Your feedback makes a difference!

If you have any questions regarding this survey or want to provide additional comments, please contact: Katie Bourgault, Capacity Building Center for States Needs Assessment Lead, <u>Katie.Bourgault@icf.com</u>.