

OFA PeerTA User Satisfaction Survey

All respondents will see:

OMB Control Number: 0970-0401

Expiration date: 05/31/2021

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: Through this information collection, ACF is gathering information to understand how users are currently engaging the OFA PeerTA website in their work, their satisfaction with current website features, and how we can improve user experience on the website. Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This collection of information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # for this collection is 0970-0401 and the expiration date is 05/31/2021. If you have any comments on this collection of information, please contact James Butler.

1. Which of the following describes your area(s) of work? (Check all that apply)

Temporary Assistance to Needy Families (TANF)

Child Care

SNAP / SNAP E&T

Public Health

Child Support

Head Start

Substance Abuse Treatment

Child Welfare

Mental Health

Domestic Violence Services

Military Family Services

Tribal Services

Education

Workforce Development

Other

If you checked Other, please specify.

2. What type of agency do you work for?

Federal

State

Tribal

Local

Faith or Community-Based Organization

Research Organization/University
Non-Governmental Organization
Foundation
Other

If you checked Other, please specify.

3. Which of the following best describes the position you are in?

Administrator
Caseworker/Case Manager (work directly with clients)
Policymaker
Researcher
Supervisor
Vendor/Service Provider
Contractor
Other

If you checked Other, please specify.

4. What type of information are you looking for on OFA PeerTA? (Check all that apply)

Contact information for TANF agencies or other organizations
Evidence-based / Innovative practices for serving TANF families
General information on TANF and low-income families
Program implementation / innovation
Registration information for webinars
Training or technical assistance
Other

If you checked Other, please specify.

5. What topic areas are of most interest to you?

Assessment
Career pathways
Child support coordination
Coaching/Case management
Disengaged youth
Domestic violence
Employment strategies
Executive functioning
Intergenerational approaches
Multi-barriers to work
Persons exiting the foster care system
Persons involved with the criminal justice systems
Substance abuse
TANF program design and implementation
TANF/WIOA
Trauma-informed services
Work supports (transportation, child care)
Other

If you checked Other, please specify.

6. How did you hear about the OFA PeerTA Network?

Conference or OFA event (please specify)

- Webinar
- E-mail
- Search engine (e.g., Google, Yahoo)
- Linked from another website (please specify name or URL)
- Email from OFA or PeerTA
- Colleague or friend
- Social media (e.g., Facebook, Twitter)
- Other (please describe): _____

7. How frequently do you visit the OFA PeerTA website?

- This is my first time
- More than once a week
- 1 to 4 times a month
- 1 to 4 times a year
- Less than once a year

8. On a scale of 1 (poor) to 5 (excellent), please rate the OFA PeerTA website on each of the following based on your experiences:

	1	2	3	4	5	N/A
	Poor				Excellent	
Ease of finding information on the website	()	()	()	()	()	()
Website organization	()	()	()	()	()	()
Appeal of the website design	()	()	()	()	()	()
Relevant content	()	()	()	()	()	()
Quality of search tool	()	()	()	()	()	()
Overall Satisfaction for the website	()	()	()	()	()	()

9. Please suggest up to three ways to improve the PeerTA website: