

LIHEAP2021

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM

National Grantee Virtual Training Conference

March 1-3, 2021

OVERALL CONFERENCE FEEDBACK

Grantee Type: State (including Washington D.C.) Territory Native American Tribal Government/OrganizationPlease rate the overall meeting from 1 to 4 (4 is the highest) on the following items:

March 1, 2021	Excellent	Very Good	Fair	Poor	Unsure
Opening Plenary Session	4 🗆	3 □	2 🗆	1 🗆	
Rising to the Challenge from a Grantee Perspective	4 🗆	3 □	2 🗆	1 🗆	
The Digital Divide: Solutions for Connectivity and Accessing Services	4 🗆	3 □	2 🗆	1 🗆	
OCS Meet and Greet	4 🗆	3 □	2 🗆	1 □	
March 2, 2021 (Tribal Sessions)					
Designing and Evaluating LIHEAP Benefit Matrices	4 🗆	3 □	2 🗆	1 🗆	
What is Fraud: Enhancing Program Integrity	4 🗆	3 □	2 🗆	1 🗆	
Policy Manuals Framework	4 🗆	3 □	2 🗆	1 🗆	
March 3, 2021 (State Sessions)					
Performance Management Data/Evaluation	4 🗆	3 □	2 🗆	1 🗆	
Effective Oversight of Subrecipients	4 🗆	3 □	2 🗆	1 🗆	
LIHEAP Weatherization and Partner Weatherization Agencies	4 🗆	3 🗆	2 🗆	1 🗆	

Overall Conference	Excellent	Verv Good	Fair	Poor	Unsure
Overall Conference	LACCIICIIL	Very Coou	i ali	1 001	Olisaic

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to receive attendee feedback on each conference session and their overall virtual experience. Public reporting burden for this collection of information is estimated to average 15 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 05/31/2021. If you have any comments on this collection of information, please contact: Akm Rahman, Branch Chief, Division of Energy Assistance, Office of Community Services at 202-401-5306

Your ability to clearly see the visual materials	4 🗆	3 🗆	2 🗆	1 🗆	
Your ability to hear all the presentations and questions	4 🗆	3 🗆	2 🗆	1 🗆	
The content is relevant to your program	4 🗆	3 🗆	2 🗆	1 🗆	
Overall Meeting	4 🗆	3 🗆	2 🗆	1 🗆	
What new information, or pieces of knowledge	ge, nave you g	aned nom the	comerence:		
What session(s) was the most beneficial to y	ou and why?				
Any other comments (name the session and	then commen	t):			