

Participant Satisfaction Survey Questions for CBLCC-Organized Virtual Events

We welcome your feedback!

Please take a minute to help us make CBLCC-hosted events even more useful.

Overall, how satisfied are you with the <insert title>?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Strongly dissatisfied

The information presented will help you improve services to families and children.

- Strongly agree
- Agree
- Neither disagree nor agree
- Disagree
- Strongly disagree

How would you rate your prior knowledge of the subject?

- Very high
- High
- Moderate
- Low
- Very low

How much has your understanding of the subject increased?

- Increased significantly
- Increased moderately
- Increased slightly
- Did not increase

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is assess participant satisfaction with peer learning opportunities, meetings, and other events organized by the Children’s Bureau Learning & Coordination Center (CBLCC). The information collected will enable the contractor, Kauffman & Associates, Inc., to evaluate the utility and effectiveness of its peer learning opportunities, meetings, and other events and to improve future events. Public reporting burden for this collection of information is estimated to average 90 seconds per respondent. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 05/31/2021. If you have any comments on this collection of information, please contact Sharon McKinley at sharon.mckinley@acf.hhs.gov.

How would you rate the efficacy of the platform and presentation format?

- Highly effective
- Moderately effective
- Slightly effective
- Not effective

I will share the information I learned with my colleagues.

- Strongly agree
- Agree
- Neither disagree nor agree
- Disagree
- Strongly disagree

Please rate the following registration and pre-meeting service and logistical arrangements.

	Excellent	Good	Satisfactory	Fair	Poor
Online Meeting Registration					
Pre-Meeting assistance from <insert agency team>					

Overall survey

<insert title> Topics	Agree	Disagree	Indifferent	Not Applicable
The <insert title> topics were relevant to my work.				
The number of <insert title> was sufficient.				
The content of <insert title> were substantive and informative.				

<insert Presenters/Speakers>	Agree	Disagree	Indifferent	Not Applicable

The <insert Presenters/Speakers> were well prepared and knowledgeable about their subject matter.				
The < Presenters/Speakers> were able to address audience questions.				
The < Presenters/Speakers> had adequate time for their presentations.				
The < Presenters/Speakers> were logical and helped me understand.				

<i>Registration</i>	Agree	Disagree	Indifferent	Not Applicable
The registration process was easy to understand and user friendly.				
The registration staff were helpful and courteous.				
The registration information was sufficient and was received in a timely manner.				

What was most and least useful at the <insert title>?

What could we have done to make this <insert title> better?

Comments

:

Specific session: <insert title>

<insert title Breakout Session> Topic	Agree	Disagree	Indifferent	Not Applicable
I have greater understanding of the subject and it is relevant to my work				
I gained knowledge that will assist me in my job				
I earned continuing education units applicable to my job				
I was able to attend the <insert title> I wanted				
Comments:				

<insert Presenters/Speakers>	Agree	Disagree	Indifferent	Not Applicable
The <insert presenters/speakers> were prepared and knowledgeable about their subject				
The <insert presenters/speakers> were able to address my questions				
The <insert presenters/speakers> had adequate time for their presentations				
The <insert presenters/speakers> were well organized, logical and helped me understand				
Comments:				

What was most and least useful at the <insert title>?

What could we have done to make this <insert title> better?

Suggestions for future sessions:
