

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 0970-0401)

TITLE OF INFORMATION COLLECTION: Missing and Murdered American Indian and Alaska Natives Technical Assistance Presentations Pre- and Post-Surveys

PURPOSE: The Administration for Children and Families (ACF) would like to learn more about participants’ experiences with the National Day of Awareness for Missing and Murdered American Indian and Alaska Natives (MMNA) Training and Technical Service Providers Presentations. Data collected from the proposed pre- and post-surveys will be used to help ACF to plan future Training and Technical Assistance Provider Presentations.

DESCRIPTION OF RESPONDENTS: Training and Technical Service Providers (TTAs) throughout the United States who are supporting ACF and are registered for an upcoming Presentation.

TYPE OF COLLECTION: (Check one)

- | | |
|--|--|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input type="checkbox"/> Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Amy Zukowski, ACF Administration for Native Americans

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? Yes No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? Yes No
3. If Yes, has an up-to-date System of Records Notice (SORN) been published? Yes No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? Yes No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
MMNA TA Presentations Pre-Survey	60	3 minutes	3 hours
MMNA TA Presentations Post-Survey	60	3 minutes	3 hours
Totals	60	6 minutes	6 hours

FEDERAL COST: The estimated annual cost to the Federal government is _____ \$160 _____

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
[x] Yes [] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

ANA defines the number of potential respondents as registrants of the MMNA Technical Service Providers Presentations. The survey will be deployed before (Pre-survey) and after (Post Survey) the two-day virtual Presentations.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
[x] Web-based or other forms of Social Media
[] Telephone
[] In-person
[] Mail
[] Other, Explain
2. Will interviewers or facilitators be used? [] Yes [x] No